

41605 - Mobility Management in King County

Application Details

Funding Opportunity:	38335-2027-2029 Consolidated Grant Program - Mobility Management
Funding Opportunity Due Date:	Sep 9, 2026 3:01 PM
Program Area:	Consolidated Grant Program
Status:	Editing
Stage:	Final Application
Initial Submit Date:	
Initially Submitted By:	
Last Submit Date:	
Last Submitted By:	

Contact Information

Primary Contact Information

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Organization Information

Legal Name*:	Hopelink
DBA Name*:	Hopelink
Organization Type*:	Non Profit
Organization Website:	(Please enter http://... for this field)
SAM UEI #:	CPGMVDJWLLY3
Physical Address*:	14812 Main St
	Belleue Washington 98007-5245
	City State/Province Postal Code/Zip
Mailing Address*:	PO Box 3577

Remit to Address*: Redmond Washington 98073-3577
City State/Province Postal Code/Zip
PO Box 3577

Phone*: Redmond Washington 98073-3577
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Fax:

Fiscal Year End June

Last day of*:

Indirect Cost Rate: 0.00%

IDR Expiration Date:

Organization Contact Information

Organization Contact Information

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Project Contact: Staci Sahoo
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Summary of Project Information

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Identify whether the project in this application is sustaining, new, or expansion.

Need for Service: Sustain existing service

Expansion can't be combined with sustaining existing service in the same application for the first biennium.

Capital equipment for a mobility management project includes items that have a useful life of more than one year, exceed your organization's capital cost threshold or \$10,000, and are subject to depreciation and inventory tracking.

Examples for mobility management include information kiosks and technology.

Does your mobility management project include the purchase of capital equipment?* No

Checking "Yes" for federal funds means that your organization is willing and able to comply with the associated federal requirements, such as federal drug and alcohol testing procedures, Title VI activities, and federal small business enterprise (FSBE) requirements. For examples of federal requirements from last biennium, refer to the [Public Transportation Grant Guidebook](#).

Willing to Accept FTA funds for the biennium?* Yes

If project is a purchase-of-service type, the eligible funding source and match rate may be affected.

Is this a purchase-of-service project?: No

If your organization has proof of 501(c) nonprofit status, the project may be eligible for state paratransit special needs competitive funds.

Does your organization have 501(c) nonprofit status?: Yes

Choose the congressional district(s), legislative district(s), and county(ies) this project will serve (include the entire project area)

[Congressional & Legislative District map](#)

Congressional District(s)

1,7,8,9

Select as many as apply

*:

Legislative District(s)

01,05,11,12,30,31,32,33,34,36,37,41,43,45,46,47,48

Select as many as apply

*:

County(ies)

King

Select as many as apply

*:

Scope of Work

Scope of Work

Select the [Regional Transportation Planning Organization \(RTPO\)](#) / [Metropolitan Planning Organization \(MPO\)](#) that will be ranking this project from the drop-down menu.

RTPO/MPO*:

Puget Sound Regional Council

Project Summary (Scope)

Provide a brief, high-level description of what your project proposes to do (address what the project is, whom it serves, and where the service occurs).

This summary will be used in your grant agreement and may also be used to describe your project to the Legislature.

Proposed summary/scope of work*:

Supports King County's mobility coalitions through staffing, planning, operations, and implementation of priority mobility projects. The project also leads outreach to targeted populations, including the Community Transportation Navigators' peer-to-peer, culturally appropriate transportation education to communities experiencing transit barriers.

Project Description

Provide a detailed description of the tasks, activities, and deliverables your project will complete. Your narrative should reflect the full life of the project and demonstrate how the proposed activities align with the grant program's goals.

Description of project*:

The Mobility Management in King County project includes three programs: the King County Mobility Coalition and subregional coalitions, Mobility Education & Outreach (MEO), and Community Transportation Navigators (CTN).

These programs align with regional goals in the Puget Sound Regional Council (PSRC) Coordinated Mobility Plan. For Strategy 1.1, the Mobility Coalitions bring transportation providers, municipalities, social service agencies, and end users together to address transportation challenges through regular meetings, collaborative work plans, and coordination projects. Deliverables can include summits, workshops, needs assessments, and outreach campaigns. For examples, see the Supplemental Information.

Supporting Strategy 5, MEO educates communities about regional transit options through Public Transit Orientations, outreach events, and train-the-trainer presentations for agency staff. These activities help clients and staff understand their transportation options. CTNs provide peer-to-peer, culturally appropriate transportation education to communities facing transit barriers.

Together, these programs coordinate transportation resources, provide education, and engage communities throughout King County. The project improves specialized transportation through collaboration and strong partnerships. Hopelink has served as King County's designated mobility management program for nearly two decades, serving as an educator, convener, advocate, and champion of solutions.

Project Need

Why is this project needed, and how does this proposal address the need? How would the community be affected if the grant is not awarded?

Include a description of the transportation problem that aligns with the need identified in the Coordinated Public Transit-Human Services Transportation Plan (CPT-HSTP). Explain how the problem was identified and describe how the proposed project will address it.

Need*:

More than 40% of the region's population falls within a priority population identified in the Regional Transportation Plan, including older adults, people with low incomes, and people with disabilities. These residents, along with immigrants, refugees, and people with limited English proficiency, face barriers to finding, understanding, and accessing transportation options. These needs have been identified through the Coordinated Mobility Plan, regional planning, community engagement, partner feedback, and rider interaction.

Mobility Management addresses these gaps through education, culturally responsive peer-to-peer outreach, and regional transportation

coordination. Mobility Education & Outreach provides people and service providers tools to navigate transportation options. Community Transportation Navigators deliver culturally and linguistically responsive support within underserved communities. The King County Mobility Coalition and subregional coalitions convene partners to identify service gaps, coordinate resources, develop solutions, and elevate community needs in planning.

No other King County organization focuses on serving these priority populations to understand, educate, and advance all mobility options, including specialized transportation. Without grant funding, King County would lose critical education, navigation, and coordination capacity, reducing access to transportation resources and limiting collaborative solutions for people with specialized needs.

Area Served

Is this project primarily serving a rural area?*

No

Any service that supports public transportation in rural areas with populations less than 50,000.

Is this project primarily serving the Seattle, Tacoma, Everett urbanized area?:

Special Needs Transportation

To be eligible for special needs transportation funding, applicants must address how their project advances the efficiency in, accessibility to, or coordination of transportation services provided to persons with special transportation needs, as defined in [RCW 81.66.010\(3\)](#).

Does this project advance efficiencies in, accessibility to, or coordination of special needs transportation?*

Yes

Describe how your project advances these areas, and the approach you are using to achieve these improvements. Additionally, identify the special needs population(s) to be served by this project.

Special Needs Transportation:

Hopelink advances transportation coordination and accessibility for people with special transportation needs through King County Mobility Coalition (KCMC), four subregional coalitions, MEO, and Community Transportation Navigators (CTN). Populations served include older adults, people with disabilities, people experiencing homelessness, people with low incomes, immigrants, refugees, veterans, and youth.

Hopelink staffs and convenes KCMC and its subregional coalitions to identify service gaps, coordinate resources, and develop solutions. Recent efforts included:

- (1) Held quarterly KCMC meetings averaging 40 attendees and bimonthly meetings in four subregions.
- (2) Completed the Access to Healthcare storymapping project, creating a tool for partners and community members to advocate for improved services.
- (3) Identified cross-county travel barriers through a transportation needs assessment.
- (4) Held three rural transportation advocacy events supporting resident advocacy for better services.
- (5) Hosted a transportation summit to identify barriers and same-day transportation solutions.
- (6) Identified transportation needs and solutions for patients requiring a chaperone after sedation or anesthesia.
- (7) Established the Access to Health and Wellbeing (AtHW) Workgroup to address transportation for health appointments and other social determinants of health.

CTN provides in-language, culturally responsive transportation education and helps older adults, people with disabilities, and low-income individuals access reduced-fare cards, paratransit, Medicaid transportation, and more. Navigators received 20 specialized transportation training sessions during their first six months and continue to promote underutilized resources such as ORCA Youth and SKC Trips.

Together, these activities connect people with transportation services and improve coordination among providers, community partners, and riders. See Supplemental Information for additional accomplishments.

Project Staff

Provide the names of the key staff who will be working on this project, along with their years of experience and relevant qualifications. Include their experience managing similar projects, with specific attention to responsibilities for grant financial management, budget oversight, documentation, and compliance.

Project Staff*:

Hopelink has managed federal, state, and local grants for more than 30 years, including FTA Section 5310 and other grant funds and contracts for nearly 20 years. Chief Operating Officer Eileen Aparis and Vice President of Transportation Susan Carter will provide grant management expertise. Director of Mobility Management Staci Sahoo will oversee the grant. Staci has managed FTA funds since 2012, including Sections 5310, 5316, and 5317, and other federal, state, and local funding. She tracks and approves grant expenses, manages RFPs and subcontracts, monitors performance measures and outcomes, compiles grant reports, and documents state and federal compliance.

Senior Manager Sara Sisco has experience managing FTA grants, including tracking expenses, performance measures, and program outcomes, and supervising and training staff and volunteers. Program Manager Heather Clark manages coalition projects and advocacy and coordination activities, and Program Manager Sandy Phan has managed CTN since its inception, including performance and program outcomes and staff recruitment and retention.

Relationship to Other Projects

Relationship to Other Projects

Is this project dependent on any other projects submitted by your organization?*: No

Did you, or will you, apply for this project in another grant program this biennium?*: No

Have you applied for the same project in a prior biennium and did not receive funding?*: No

Are you applying for other projects within this funding opportunity?*: Yes

List all project applications for this funding opportunity, including this project, in order of priority*:

1. Mobility Management in King County
2. Central Puget Sound One-Call/One-Click
3. Regional Alliance for Resilient and Equitable Transportation (RARET)

Planning and Coordination

Coordinated Public Transit - Human Services Transportation Plan

Coordinated Public Transit - Human Services Transportation Plan	Page number(s) or TBD	How is the need in the CPT-HSTP met by this project?
Puget Sound Regional Council	64, 68, 69	Hopelink serves as King County's designated Mobility Management program and meets Need #5 by helping thousands understand their transportation options through MEO & CTN. Our Coalitions meet Needs #1 and #6 by bringing the community together to solve challenges, including cross-agency and cross-county issues. Through our AtHW Workgroup, we intentionally coordinate to improve and optimize transportation outcomes for healthcare and destinations contributing to social determinants of health.

Cross-region Project

Does this project have a service area that crosses RTPO/MPO planning boundaries?*: No

Project Coordination

Describe coordination efforts. Include details such as:

- How is the project reflected in regional plans?
- Which prioritized strategies are being addressed?
- Who was involved in defining the transportation problem?
- Other alternatives considered for addressing the problem.
- Demonstrations of local/regional coordination in implementing the proposed project.

Coordination Efforts*:

This project supports core mobility management functions in King County and regionally. Identified by PSRC and mobility management agencies in King, Pierce, and Snohomish counties, these functions include staffing county-level coalitions; informing transportation planning and assessing needs; developing and implementing strategies to address unmet needs; providing education and information, including to hard-to-reach populations; and using resources to advance coalition goals.

The project addresses three high-priority strategies in the PSRC Coordinated Mobility Plan:

(1) Strategy 1.1: Strengthen coordination among transit, paratransit and specialized transportation providers to ensure a more seamless travel experience for priority populations.

- (2) Strategy 5: Conduct mobility management programs that help potential riders navigate transportation options and complete their trips, with tailored support to address language and technology barriers
- (3) Strategy 6: Expand and optimize transportation services to improve access to healthcare and other essential service locations.

Project implementation involves regional partners, including 48 organizations that have committed local match or submitted letters of support. Hopelink coordinates with PSRC through participation in the Coordinated Mobility and Accessibility Committee and with adjacent mobility management programs including Snotrac and PCCTC. Staff uses data and tools from PSRC and other agencies to inform transportation planning, identify needs, and guide program activities. MEO and CTN coordinate with Metro's Transit Instruction Program for referrals and Snotrac's Navigator program for riders better served in Snohomish County.

We serve as the coordination entity for achieving the above strategies and others identified in the Plan, while working to optimize the regional transportation network.

By selecting yes, you acknowledge that you Yes
coordinated or will coordinate this project
with the planning organization(s) within the
region(s) this project serves*:

How does your project connect to, coordinate with, leverage, or enhance other modes of transportation in your service area (e.g., aviation, intercity bus or rail, park-and-rides, bicycle/pedestrian)?

In your response, include how the multimodal partnerships for this project will improve or enhance access to social services.

What efficiencies will be gained within the service area as a result of this project?

Multimodal Partnerships*:

Mobility Management connects people with demand-response services, taxis, shuttles, vans, rideshare, intercity buses, light and commuter rail, ferries, bicycles, and other options. Public Transit Orientations teach clients how to use bus and light rail services, increasing the knowledge and skills needed to travel independently. Recently, the Access to Health and Wellbeing Story Map identified where people experience barriers to using a variety of transportation modes and helps KCMC advocate for improved access.

Community Transportation Navigators (CTN) coordinate with paratransit, on-demand and fixed-route transit, volunteer driver programs, and micromobility services. Navigators help the community overcome technological, cultural, language, & financial barriers to using these services. They help older adults, people with limited English proficiency, and people with disabilities enroll in specialized transportation and reduced-fare programs, increasing access to essential and social services. Navigators also provide digital-literacy support for app-based first/last-mile options, including bike- and scooter-share and microtransit.

Past coalition project workplans have highlighted coordination activities such as a coordinated awareness campaign in Snoqualmie Valley and a coordinated volunteer driver recruitment campaign. Big or small, our work recognizes resources may be limited and works to optimize the transportation network while continuing to provide riders with choices.

Budget

Duration of Project

Duration of Project*: Four Years

Expenses

Expenses	If Other, List the Expense	** July 1, 2025 - June 30, 2027 (Current Estimate)	July 1, 2027 - June 30, 2029 (Projected)	Variance Between Biennia	** July 1, 2029 - June 30, 2031 (Projected)	Variance Between Biennia
Labor & Benefits		\$1,232,388.43	\$1,426,181.00	15.72%	\$1,510,496.00	5.91%
Contracted Services - Other		\$189,760.00	\$344,096.00	81.33%	\$340,280.00	-1.11%
Rent & Utilities		\$28,709.00	\$39,531.00	37.70%	\$42,918.00	8.57%
Project Supplies		\$46,474.00	\$41,898.00	-9.85%	\$33,981.00	-18.90%
Other	Overhead	\$234,212.54	\$289,581.00	23.64%	\$302,898.00	4.60%
		\$1,731,543.97	\$2,141,287.00		\$2,230,573.00	

Sources of Revenue/Match

Revenue/Match Source	If Other, List the Source	** July 1, 2025 - June 30, 2027 (Current Estimate)	July 1, 2027 - June 30, 2029 (Projected)	** July 1, 2029 - June 30, 2031 (Projected)
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Local: Other	Cash. See Other Sources.	\$292,000.00	\$392,000.00	\$392,000.00
Local: In-Kind		\$58,277.00	\$67,927.14	\$67,927.14

Fares and Donations

Row	July 1, 2025 - June 30, 2027 (Current Estimate)	July 1, 2027 - June 30, 2029 (Projected)	July 1, 2029 - June 30, 2031 (Projected)
Fares and rides donations	\$0.00	\$0.00	\$0.00

Variances

Variance between 2025-2027 and 2027-2029: 23.66%

Variance between 2027-2029 and 2029-2031: 4.17%

Variances:

Variance reflects two combined grant applications. Labor & Benefits rose nearly 16% following a compensation study and wage adjustments, plus 0.25 FTE for actual work. Rent & Utilities increased due to in-kind Metro office space. Navigator costs reflect 24 months of service; translation rose nearly 80% to support hiring Navigators with limited English. Total match increased by over 23%. Overhead reflects actuals and the WSDOT-approved cost allocation plan.

Other Sources and In-Kind Match

Other Sources*:

This project leverages over 20% cash support and in-kind donations from partners, exceeding federal and state match requirements. The following organizations committed funds for this project annually:

Hopelink: \$130,000
King County Metro: \$42,613 (\$22,500 cash, \$20,113 in-kind)
Sound Transit: \$10,000
Aging and Disability Services (ADS): \$7,500 (\$5,000 cash, \$2,500 in-kind)
King County Housing Authority (KCHA): \$5,000
Seattle Department of Transportation (SDOT): \$20,000
Bellevue College: \$3,500
City of Bellevue: \$6,500 (in-kind)
City of Kirkland: \$3,800 (in-kind)

Are you using in-kind match?* Yes

You must provide an in-kind valuation plan in the **Attachments** section.

Describe the in-kind match:

Our project's success depends on our partners' commitment and technical expertise. The following partners will provide in-kind labor:

1. King County Metro commits a Transit Planner 3 for meetings and project work, approximately 92 hours/year at \$91.45/hour, totaling over \$8,000 annually.
2. City of Seattle/Aging and Disability Services commits a Human Services Planner to support KCMC, approximately 38 hours/year at \$66.39/hour, totaling over \$2,500 annually.
3. City of Bellevue commits a Public Information Officer for coalition meetings and projects, approximately 60 hours/year at \$101.40/hour, totaling over \$6,000 annually.
4. City of Kirkland, a new match partner, commits a Human Services Coordinator to support KCMC as co-chair, approximately 50 hours/year at \$76.55/hour, totaling over \$3,800 annually.

Additional in-kind match includes City of Bellevue printing services (\$1,416 per year) and King County Metro office and meeting space (\$11,700/year market rate).

Other Support

Other Support:

Hopelink has successfully received the required match support in previous grant cycles through ongoing relationship building and consistent fiscal

stewardship. Securing match letters during the application process allows Hopelink to invoice partners during the biennium and follow up as needed. In rare cases when a partner cannot fulfill its obligation, Hopelink has secured alternative match partners. For the upcoming biennium, Hopelink has recommitted eight project partners: King County Metro, Sound Transit, ADS, SDOT, City of Bellevue, KCHA, and Bellevue College. These agencies have experience providing match, and we anticipate no issues. City of Kirkland is a new match partner with a strong record of supporting our coalition work.

In FY26, Hopelink identified local contracts and national grants totaling over \$600,000 beyond the original local match. Recent contracts include the City of Tukwila, the City of Redmond, the Seattle Department of Transportation, Seattle/King County Community Living Connections, and King County Metro. We also secured a Rural Transit Assistance Program (RTAP) grant for two cycles to support coalition work plan projects.

In addition to monetary support, we work with the talent and expertise of over 150 organizations to support this project's goals. We will continue identifying new partnerships and funding opportunities to bring more Mobility Management resources to this region.

Budget Development Methodology

Budget development methodology*:

Projected amounts maintain services provided under the Sustaining Mobility Management project. The scope now includes the Community Transportation Navigator grant project.

A. Budget Development-Expenses:

1. Direct Operating Expense - Labor & Benefits: based on current costs and expected staff time, assuming a 3% annual wage increase. Variance reflects staff pay grade shifts and market-rate adjustments following a compensation study. An additional 0.25 FTE reflects the workload of the Mobility Coalitions Program Manager (0.05) & the North King County Mobility Coordinator (0.2), with the latter absorbed by SDOT's increased match contributions. Labor from the City of Kirkland is new, and three other in-kind match partners remain the same.
2. Direct Operating Expense - Program Support: includes supplies, mileage reimbursement, computer/technology, meeting expenses, and printing (including in-kind) based on anticipated project costs.
3. Contracted Services - Other: pays CTNs as independent contractors. Current costs assume a \$65 all-inclusive hourly rate for six Navigators, up to 34 hours per month for 24 months. Hours and rates will be evaluated. Also includes translation and interpretation services and web hosting/maintenance costs. Increased translation/interpretation supports inclusive planning and accessibility. This includes hiring Navigators who speak languages other than English, translated materials, and interpreters for 1:1s and internal trainings. Costs are based on current actuals.
4. Overhead Costs: based on current labor and benefit costs for administrative staff, and other indirect costs (e.g., maintenance, janitorial, insurance, IT) in compliance with Hopelink's cost allocation policy.
5. Rent and Utilities: based on current expenses, with increased in-kind office space at King County Metro at market rate.

B. Budget Development-Revenues: Local Funds - Other and In-kind Support: See Other Sources for match commitments.

Summary

July 1, 2027 - June 30, 2029

Total Expenses:	\$2,141,287.00
Match Total:	\$459,927.14
Requested Amount:	\$1,681,359.86
	This is the amount of grant funds your organization is requesting from July 1, 2027 - June 30, 2029
Percentage of Match:	21.48%

July 1, 2029 - June 30, 2031

Total Expenses:	\$2,230,573.00
Match Total:	\$459,927.14
Requested Amount:	\$1,770,645.86
	This is the amount of grant funds your organization is requesting from July 1, 2029 - June 30, 2031
Percentage of Match:	20.62%

Indirect Costs

Indirect Costs

Are you charging indirect costs to this grant/project?* Yes

Select the method your organization uses to apply indirect costs to this project.

Method*: Cost allocation plan (CAP)

Measurable Outcomes

Measurable Outcomes

For mobility management, summarize the intended outputs of this project in both quantitative (statistical) and qualitative (narrative) formats.

There may be some projects where traditional performance measures (e.g., revenue vehicle hours/miles, passenger trips) do not apply. In those cases, quantitative objectives can be used instead by submitting the following information: the number of trainings conducted, outreach events completed, passengers served, or other measurable outcomes generated by this project.

Identify the data sources and monitoring processes you will use to track these outcomes.

Be sure to include a quantitative output, as this will serve as the baseline measurement for your next biennium application. Qualitative measures are optional.

Intended Outputs*:

Developed with PSRC, intended outputs include:

Mobility Coalitions

1. Number of mobility coalition meetings. Target 1: 40/biennium.
2. Number of mobility coalition participants, excluding staff support. Target 2: 350/year.
3. Number of unique agencies represented at meetings. Target 3: 62 agencies/biennium.
4. Number of unique agencies in attendance at meetings who represent our MPO's priority populations. Target 4: at least 31 agencies/biennium.
5. Multi-partner coordination activities & implementation projects. Target 5: 12/biennium.

MEO & CTN

6. Clients receiving trip planning, transportation resources, or navigation assistance through outreach. Target 6: 5,000/year.
7. Unduplicated clients trained through Public Transit Orientations (PTOs). Target 7: 240/year.
8. PTO sessions provided. Target 8: 18/year.
9. Unduplicated organization staff participated in Travel Ambassador training sessions. Target 9: 300/year.
10. Travel Ambassador training sessions provided. Target 10: 28/year.
11. Referrals to specialized or eligibility-restricted transportation services (CTN). Target 11: 400/year.
12. CTN-led trainings for individuals or organizations representing our MPO's priority populations. Target 12: 80/year.
13. Unduplicated organizations participating in the CTN partnership network. Target 13: 20/year.
14. Community Transportation Navigator satisfaction with training & program management. Target 14: ≥80% satisfaction.

Staff will track performance through program databases, outreach & training records, attendance & coalition meeting records, annual work plans, work logs, client interactions, and ORCA card distribution. Staff will review data against targets to monitor progress, identify gaps, and adjust activities. King County Metro's contracted evaluators will review CTN data-collection tools and recommend improvements.

Qualitative reporting will document client and Navigator experiences, transportation needs, community-identified barriers, and examples of how education, navigation, and coordination improve transportation access.

How will your organization measure whether the project is successful?

Describe the steps you will take to improve performance if your project does not meet the identified performance targets.

Project Success Measurement*:

Hopelink Mobility Management works with PSRC to develop performance metrics for Mobility Education & Outreach, Community Transportation Navigators (CTN), King County's mobility coalitions, and Mobility Management implementation projects. Success is measured through:

- (1) clients reached through training and community outreach;
- (2) implementation and sustainability of projects that increase transportation access;

- (3) active coalition partnerships and partner satisfaction; and
- (4) quantitative and qualitative feedback from listening sessions, surveys, and other evaluations.

Hopelink tracks qualitative and quantitative data for these measures through regular reporting using Microsoft Excel, Lists, and Power BI. A current KCMC needs assessment will also reassess community transportation needs and help align coalition activities with identified priorities. The Central Puget Sound Regional Mobility Survey, led by Snotrac in 2024, established a baseline transportation security index (TSI) for priority populations. The survey found that people with disabilities and low-income individuals living in King County had a TSI score of 4.4 compared to the county average of 2.5, with the higher number indicating greater transportation insecurity. Subsequent surveys will assess whether mobility options and freedom of movement have improved in our region.

For CTN, Hopelink and King County Metro developed a theory-of-change framework to guide program operations, outreach, and evaluation. Measures include Navigator satisfaction and transportation knowledge, client knowledge of transportation options, partner knowledge of available resources, and satisfaction with Navigator support. Navigators will be surveyed biannually, with a target satisfaction rate of at least 80%.

Hopelink staff and internal and external evaluators will review performance data and identify areas where results fall below established targets. Findings will inform adjustments to training, outreach, program processes, and other activities as appropriate. For example, Navigator survey results will inform changes to training and outreach strategies. Coalition satisfaction surveys will inform coalition logistics and work plan priorities. Updated activities will continue to be monitored against performance measures to determine whether adjustments improve results.

Milestones

Readiness to Proceed

Will your project be ready to proceed at the start of the biennium?*: Yes

Milestones

Activities	Date (mm/yy)
Project Start	07/27
Project Complete	06/31

Supplemental Information

Supplemental Information

Supplemental Information:

A sampling of recent Mobility Management accomplishments includes:

Mobility Coalitions (FY24-FY26):

1. Created and implemented the King County 2023-2026 Action Plan.
2. Completed the Access to Health and Wellbeing StoryMap, available at <https://www.kcmobility.org/storymap>.
3. Partnered with Transportation Choices Coalition to host three RTAP events highlighting transportation advocacy in rural communities.
4. Partnered with UW to publish the Cross-County Transportation Needs Assessment between King and Snohomish counties. Subsequently created cross-county resource guides to address awareness gaps.
5. Hosted a Transportation Solutions Summit with the Veterans, Seniors and Human Services Levy to address same-day transportation for older adults.
6. Identified the need for post-sedation medical chaperones and began planning a volunteer network.
7. Partnered with Sound Transit to host two open houses for priority populations about upcoming service changes.
8. Updated the KCMC charter and membership roster to reflect inclusive planning best practices.
9. Re-established the Access to Health and Wellbeing Workgroup to reflect wellbeing destinations as essential services.
10. Returned to more in-person coalition meetings and events, increasing the quality of connections between partners.

Mobility Education & Outreach (FY25 & FY26):

1. Provided 7,799 people with free transportation information, education, and referrals.
2. Trained 561 people through Public Transit Orientations.
3. Trained 479 staff through Travel Ambassador presentations.

As light rail expanded, MEO increased outreach to help community members understand new services and connections. Staff attended each light rail opening to provide transportation education and information about connecting services. Public Transit Orientations help reduce fear of public transportation and build confidence using transit. Participants learn about safety, technology, trip planning, and transit etiquette through hands-on experience. A longstanding partnership with the Seattle Department of Transportation has expanded opportunities to train older adults. Annual Water Taxi trips, for example, give participants experience navigating connections and responding to unexpected service disruptions while finding their way home.

Community Transportation Navigators (CTN)

CTNs address transportation barriers through individualized, culturally responsive support delivered by trusted members of the communities they serve. Shared language, culture, and lived experience allow community members to discuss transportation challenges and receive help with reduced-fare enrollment, multimodal options, trip planning, travel training, and connections to community resources. Navigators also bring community concerns and systemic transportation barriers to transit agencies and local leaders.

One example of the model's impact occurred on New Year's Eve when a Muslim Women's CTN organized and led a group transit trip for 28 recently arrived Afghan immigrants. Despite being nine months pregnant, she guided the group from Angle Lake Station to Westlake Station to experience the Space Needle fireworks while teaching participants how to confidently navigate light rail during a major public event. Beyond creating a memorable experience, the trip built the participants' confidence, expanded their understanding of public transit, and increased their ability to travel safely and independently.

That experience illustrates the strength of the peer-to-peer model. Because Navigators are members of the communities they serve, they can identify barriers and provide practical, trusted, and culturally relevant transportation support. CTN serves populations that often face transportation barriers, including older adults, immigrants and refugees, people with disabilities, people experiencing or at risk of homelessness, and people with complex medical needs.

FY26 efforts included:

1. Recruited three cohorts serving Dari-, Russian-, Ukrainian-, and Spanish-speaking communities.
2. Held 20 Navigator training sessions with specialized transportation providers in the first six months of the fiscal year.
3. Served 1,646 clients and partnered with 25 unique community-based organizations. This included promoting underutilized resources, including ORCA Youth and SKC Trips, submitting reduced-fare applications, and connecting individuals to specialized transportation services.
4. Provided subject-matter expertise to Snohomish County to launch its Navigator program.

Inclusive Planning as a Throughline

A grant from the Community Transportation Association of America supported the 2018-2020 inclusive planning effort to explore how people with disabilities, caregivers, and older adults find and secure transportation in the region. The process reflected KCMC's philosophy of "nothing about us, without us?" and helped establish inclusive planning as an ongoing practice in coalition work that continues to today.

Inclusive planning also contributed to developing the CTN program and Find a Ride One-Call/One-Click program. These practices have continued through coalition planning and governance. Extensive partner engagement informed development of the 2023-2026 Action Plan and continues to inform annual subregional workplans.

In 2024, KCMC updated its Charter to establish a tri-chair governance structure that includes a community-member position, providing a formal role for community representation. Hopelink also received a WSDOT planning grant to pilot community compensation using Washington State Office of Equity guidelines and document lessons that could inform future policy changes.

Hopelink further embeds inclusive engagement through the concept of "BORPSAT"- "Bunch of Right People Sitting At Table"-which emphasizes including the people affected by transportation decisions in planning, feedback, and implementation.

Vulnerable Populations in Overburdened Communities & Tribes

Vulnerable Populations in Overburdened Communities

Identify the type of direct and meaningful benefits your project provides to vulnerable populations using the descriptions above, if applicable. Explain how your project delivers these benefits and the impact it will have on the populations served.

Vulnerable Populations in Overburdened Communities*:

Specialized transportation can be difficult to navigate for vulnerable populations such as older adults, people with limited English proficiency, and people with disabilities. Essential travel requires understanding transportation options, eligibility, service areas & hours, enrollment, and contact methods. These challenges increase for people with intersecting needs and those in under-invested communities.

According to State definitions, King County residents are "overburdened" compared to statewide rates. Census tracts in southwestern King

County face the highest risk, mainly in South Seattle, Renton, and Kent areas. Vulnerable populations throughout King County include people living in poverty, POC communities, and those facing environmental exposure in western King County.

Hopelink Mobility Management reduces these barriers through community-centered programs. The KCMC and subregional coalitions bring decision-makers and community members together to identify needs, develop solutions, and improve mobility. MEO provides culturally appropriate transportation information. This includes community partnerships, coordination activities such as the Transportation Solutions Summit, compensation for participant feedback, and kcmobility.org.

Community Transportation Navigators (CTN) provide culturally responsive support through trusted community members. CTNs connect people with transportation resources using shared language, cultural knowledge, and lived experience. Their work focuses on South King County and currently serves Dari-, Russian-, Ukrainian-, and Spanish-speaking communities. These communities represent more than 230,000 King County residents. CTNs provide in-language assistance to navigate transportation and improve access to employment, healthcare, education, and other services. As cohorts change, the program will use the Open Data Portal as one tool to identify populations most needing Navigator support. If these populations were engaged by you or your representatives in developing or maintaining the project, describe the outreach efforts and results. Include details such as methods used to engage the community, feedback received, and how the input influenced the project's design or implementation.

Inclusive outreach in planning:

Our scope and direction stem directly from feedback from coalition partners and end users. Our philosophy of "nothing about us, without us" is a significant throughline in the work we do every day. Starting in 2018, KCMC engaged hundreds of people with disabilities, caregivers, & older adults through summits, in-language listening sessions, a six-language survey, and South Seattle focus groups with Somali & Filipino communities. Feedback led to CTN, first piloted with a Filipino cohort. Since 2022, CTN has recruited 12 Navigators from vulnerable populations who shape program design. A 2026 Open House with community members & diverse organizations shaped the next cohort, resulting in our current Navigators. For a recent South King County rural transportation event, Muckleshoot Tribal Transit identified advocacy needs that shaped the event's content & purpose. These engagement practices continue to guide coalition work plans & transportation solutions. See Supplemental for more details.

Tribal Support

Is this project directly operated by a tribe?* No

Is your project serving and is it supported by a tribal nation in Washington?: No

Environmental Justice

Environmental Justice Assessment (EJA)

You must conduct an Environmental Justice Assessment (EJA) if you apply for \$15 million or more in grant funds.

Are you requesting \$15 million or more in WSDOT funds for your proposed project?* No

Attachments

Attachments

Named Attachment	Required	Description	File Name	Type	Size	Upload Date
Required for all projects						
Population density map	✓	Population Density Map	Hopelink_MM_MMInKingCounty_PopDensity.pdf	pdf	529 KB	09/08/2026 10:57 PM
Service area map	✓	Service Area Map	Hopelink_MM_MMInKingCounty_ServiceAreaMap.pdf	pdf	406 KB	09/08/2026 10:58 PM
Required for new nonprofit applicants only						
501(c) IRS Letter of Determination						
WA Utilities & Transportation Commission (UTC) Certification (required for new nonprofit applicants that are direct service providers)						
Conditionally required						

Indirect costs documentation - de minimis rate self-certification; negotiated indirect cost rate letter from cognizant agency; or a cost allocation plan	Cost Allocation Policy	Hopelink_MM_MMInKingCounty_CostAllocation.pdf	pdf	152 KB	09/08/2026 10:58 PM
In-kind match valuation proposal (required for operating & mobility management projects that are proposing to use in-kind as matching funds)	In Kind Valuation Plan	Hopelink_MM_MMInKingCounty_InKindValue.pdf	pdf	139 KB	09/08/2026 10:58 PM
Procurement policy (required for new applicants or existing grantees without a current policy on file with WSDOT if this project includes the procurement of services or capital assets)					
Correspondence from a tribe in support of your project (if project is serving and supported by tribe(s). Not required if the applicant is a tribe.)					
Optional attachments					
Letters committing matching funds	Match letters	Hopelink_MM_MMInKingCounty_MatchLetters.pdf	pdf	1 MB	09/08/2026 10:58 PM
Letter of concurrence (for projects that operate in multiple planning regions)					
Letters of support (combine into one file attachment)	Letters of support	Hopelink_MM_MMInKingCounty_SupportLetters.pdf	pdf	6 MB	09/08/2026 10:59 PM
Supplemental information					
Optional construction attachments					
NEPA/SEPA assessment, if available					
Supplemental construction project information (building or site designs, site plans, location exhibits, etc.), if available					

Certification

Certification

I certify, to the best of my knowledge, that the information in this application is true and accurate and that this organization has the necessary fiscal, data collection, and managerial capabilities to implement and manage the project associated with this application:

Certification*:

Yes

Application Authority*:

Meghan

Altimore

First Name

Last Name

Title*:

CEO

Date*:

09/08/2026

Cost Allocation Policy

Purpose: Document Hopelink's method for allocating direct and indirect costs to departments, programs, grants, and activities.

Applies to: All Hopelink expenses.

Policy: Hopelink uses the Direct allocation method. When allocating costs to programs and grants which receive federal funds, allowable costs are determined based on the principles established in the Uniform Guidance, 2CFR 200, and are allocated without regard to ability or willingness to pay by the funding source.

2CFR 200.332(a) (4) (II) states:

The pass-through entity must not require use of a de minimis indirect cost rate if the subrecipient has a Federally approved rate. Subrecipients can elect to use the cost allocation method to account for indirect costs in accordance with [§ 200.405\(d\)](#).

Direct Method: The Direct method is used on all costs that can be readily identified to a specific area, person, or department. If direct costs can be identified with more than one program, they are prorated individually as direct costs based on the percentage of actual usage by each program. Examples of direct method allocations based on expense type:

- Supplies – calculated based on percentage of actual usage by program or department.
- Rent, insurance, building maintenance, and utilities – percentage of occupied square footage.
- Auto Insurance – percentage of program vehicles based on total vehicles in Agency fleet.
- Telephone and Internet – percentage of total Full Time Equivalents (FTEs).
- Software Maintenance and User Fees – based on the percentage of the total number of users in the program.

For General and Administrative, Development, Communications, and Volunteer Services, costs are allocated as follows:

- **General and Administrative Costs:** General and Administrative includes Human Resources (HR), Executive, Finance, IT, Organizational Excellence (OE), **Community Affairs (CA)**, and Facilities Administration. Costs associated with

these departments such as salaries, benefits, training, supplies, travel, and facility expenses are collected within each of these departments. Allowable costs within these departments are allocated to all Community Service, Development, and Transportation.

- Allowable IT costs are allocated based upon the percentage of their total Byte Hours compared to the total Monthly Byte hours used by those departments.
 - Allowable Facility costs are allocated based upon the percentage of their closed facility work orders compared to the total monthly closed facility work orders per month (including work orders associated with the Adelle Maxwell property).
 - Allowable Executive, Finance, HR, CA, and OE Administrative costs are allocated each month based upon the percentage of FTEs for each department that month.
- **Development Costs:** Development costs (accumulated in Departments 140, 142, 144, and 146) include salaries, benefits, training, supplies, travel, facility expenses, and general fundraising. Allowable Development costs are allocated only to Community Service departments except for the LIHEAP and PSE programs. The allowable Development costs are allocated to the Community Service departments based upon the percentage of each individual Department's Year-to-Date Net Loss divided by the sum of all Community Service Departmental Year-to-Date Net Losses.
- **Communications:** Costs associated with Communications include salaries, benefits, training, supplies, travel, facility expenses, and the Agency general Communications expenses. Allowable Communication department costs are given to Development, Community Services, and Mobility Management based upon the percentage of the Department's Designated Revenue year-to-date divided by the sum of all Development, Community Service, and Mobility Management Designated Revenue year-to-date.
- **Volunteer Services:** Costs associated with Volunteer Services include salaries, benefits, training, supplies, travel, and facility expenses. Allowable Volunteer Service department costs are allocated to Community Services and Transportation based upon the percentage of monthly volunteers for that department or program divided by the total volunteers for Community Services and Transportation for that month.
- **Other:** Costs not allocated include Employee Recognition, Advertising, Lobbying, Charitable Contributions, Equity, Diversity & Inclusion (EDI) expenses Penalties and Fees, depreciation of Equipment charged to IT department.

- Depreciation of Equipment charged to IT is not allocated because all technology equipment (the exception is equipment charged directly to a grant) is charged to IT even if used by another department.

This policy was reviewed by the CEO, CFO, and Controller on August 8, 2025.

Last Revised: ~~6/6/24 9/19/24~~ 8/8/25

Author: ~~Michelle Anzlovar Barbara Dykman Thomas~~ Debra Sowder

Approved by: Amanda Reinhard

Hopelink
Mobility Management in King County (2027-2029)
In-Kind Match Valuation Plan
(page 1)

King County Metro, the City of Bellevue, the City of Kirkland, and the City of Seattle/Aging and Disability Services have committed to provide in-kind match for the Mobility Management in King County project. The following identifies the organization, goods and/or services donated, the fair market value of each, and how the values were determined.

Total Value of In-Kind Committed for Project: \$67,927.14
In-kind Contributions Claimed in grant application: \$67,927 ¹

King County Metro

King County Metro has committed to provide in-kind support in the form of labor and office space as described below.

In-Kind Labor:	Transit Planner 3 Staff Support
Work Performed:	Meetings and project work for King County Mobility Coalition; project work for mobility management projects within Metro and on partnership related projects.

Number of Hours per Year:	92
Per Hour Value:	\$91.45
Total Value (2027-2029):	\$16,827.00

Office Space:	Office Space for Mobility Management staff at King Street Center (shared use)
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Daily value of shared space:	\$50.00/person (Market Rate)
Number of weekly users:	3
Number of weekly uses:	1.5
Weeks of use 2027-2029:	104
Total cost of office space use (2027-2029):	\$23,400.00

Total Value of Contribution (2027-2029):	\$40,227.00
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¹ Lower amount allows for fluctuations in value or staffing changes during the grant period.

Hopelink
Mobility Management in King County (2027-2029)
In-Kind Match Valuation Plan
(page 2)

City of Seattle

The City of Seattle/Aging and Disability Services has committed to provide in-kind support in the form of staff support for the King County Mobility Coalition and subcommittees, as described below.

In-Kind Labor:	Human Services Planner
Work Performed:	Staff support for KCMC and subcommittees
Number of Hours per Year:	38
Per Hour Value:	\$66.39
Total Labor Value (2027-2029 biennium):	\$5,045.64
Total Value of Contribution:	\$5,045.64

City of Bellevue

The City of Bellevue has committed to provide in-kind support in the form of staff support for the King County Mobility Coalition and subregional mobility coalitions and printing services, as described below.

In-Kind Labor:	Public Information Officer
Work Performed:	Staff support for KCMC and subregional coalition meetings and projects
Number of Hours per Year:	60
Per Hour Value:	\$101.40
Total Labor Value (2027-2029 biennium):	\$12,168.00

Printing Services:	Printing for King County Mobility Coalition, subregional coalition materials, including needs assessments, collateral, and outreach materials.
Yearly cost of printing:	\$1,416
Total Supply Value (2027-2029 biennium)	\$2,832
Total Value of Contribution:	\$15,000.00

Hopelink
Mobility Management in King County (2027-2029)
In-Kind Match Valuation Plan
(page 3)

City of Kirkland

The City of Kirkland has committed to provide in-kind support in the form of staff support for the King County Mobility Coalition and subregional mobility coalitions, as described below.

In-Kind Labor:	Human Services Coordinator
Work Performed:	Staff support for KCMC and subregional coalition meetings and projects
Number of Hours per Year:	50
Per Hour Value:	\$76.55
Total Labor Value (2027-2029 biennium):	\$7,655.00
Total Value of Contribution:	\$7,655.00



www.acquaint.org

+1(360) 797-5214

August 22, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Acquaint supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Acquaint's mission to build infrastructure for human connection. Acquaint Walks, our new neighborhood walking program in King County, brings small groups of residents together and pairs them off to walk. Pairings are made at random rather than by interest or background, and every walk is open to anyone who shows up, a design meant to connect neighbors across generation, culture, and circumstance rather than sorting them toward people already like them. Our walkers include seniors and people living with mobility challenges, and as the program grows we intend to keep it reachable for them. Getting there is the first barrier. A resident who cannot reliably reach a park or trailhead cannot join a walk, however much they want to, and the neighbors most likely to be isolated are often the same ones least likely to have a car. Mobility Management makes that first trip possible. While developing the program in this region, we have found Hopelink to be the connective tissue of King County's mobility landscape — coordinating the coalitions, reaching residents directly, and making it possible for smaller programs like ours to serve people we could not otherwise reach. We support this application without reservation.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Katherine Miller".



www.acquaint.org

+1(360) 797-5214

Katherine Mahon, Co-Founder and CEO
katherine@acquaint.org
(360)797-5214

CC: Staci Sahoo, Hopelink



د افغان ګټو سازمان
Afghan AdvantageTM
سازمان منفعت افغان

August 13, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Afghan Advantage supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Afghan Advantage's mission to empower Afghan women and families through education, leadership development, and community connection. Reliable and accessible transportation is an important part of helping our students and community members participate in educational programs, access employment and community resources, and become more connected to their communities. Many of the individuals we serve rely on public transportation and may face challenges navigating buses, trains, and other transportation systems. Through our educational programs and community activities, we have seen firsthand how transportation access can affect participation and independence. Hopelink's Mobility Management project will help address these barriers by improving transportation coordination, outreach, education, and access to mobility resources for communities that may otherwise face significant transportation challenges. We believe this project will strengthen the ability of Afghan Advantage and other community organizations to connect individuals and families with the transportation resources they need.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Parwin Adabyar Program Director
Parwin@afghanadvantage.org
206-641-0876

CC: Staci Sahoo, Hopelink

CITY OF CARNATION



August 18, 2026

Meghan Altimore
8990 154th Ave NE
Redmond, WA 98052

RE: Letter of Support: Hopelink Mobility Management Grant

Dear Meghan Altimore,

The City of Carnation supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

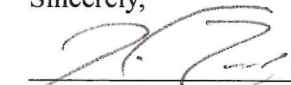
Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

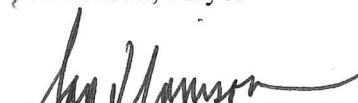
Mobility management funding will help ensure that older adults, people with disabilities, youth, low-income residents, and households without reliable access to a vehicle can better understand and use available transportation options.

For Carnation, this support is especially important because rural communities often face longer travel distances, fewer transit options, and greater barriers to coordinated service delivery. Hopelink's mobility outreach, education, coalition staffing, and Community Transportation Navigators program will strengthen local and regional coordination, improve awareness of transportation resources, and help connect Carnation residents to the services and opportunities they need to remain independent, healthy, and engaged in community life.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact City Manager Ender.

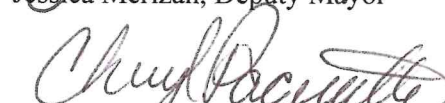
Sincerely,

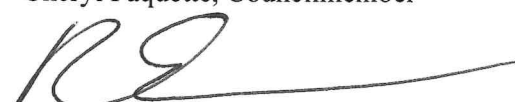

Jim Ribail, Mayor


Sam Harrison, Councilmember


Max Voelker, Councilmember


Jessica Merizan, Deputy Mayor


Cheryl Paquette, Councilmember


Rhonda Ender, City Manager



August 14, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

The City of Redmond supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need.

This project will provide staffing, short-term planning, and operational support for the mobility coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project aligns with the City of Redmond's mission to create a vibrant and connected community, with sustainable and equitable transportation opportunities for all residents and visitors. The City's transportation demand management program, Go Redmond, often partners with Hopelink to provide information and resources regarding transportation in Redmond. Hopelink's Mobility Management projects also promote Community Van and RedLink, two programs that assist community members within Redmond who have transportation needs but are without personal vehicles.

Hopelink is a valuable community partner to the City of Redmond, serving a wide variety of typically underserved community members, and we highly recommend financial support of their grant application for Mobility Management in King County.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Angela Birney
Mayor, City of Redmond

City Hall

15670 NE 85th Street
PO Box 97010
Redmond, WA
98073-9710



Sarah Perry
Councilmember, District 3
Metropolitan King County Council

August 21st, 2026

Washington Department of Transportation,
310 Maple Park Avenue SE
Olympia, WA 98501

To whom it may concern,

I am writing to express my strong support for Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a proven history of implementing and sustaining programs designed to provide specialized transportation in King County. Their services are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. These funds will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

Through countless events and interactions, I have had the pleasure of working with Hopelink and seeing firsthand the critical work they do in our community. Hopelink's Mobility Management directly serves my District through various programs that ensure users have the knowledge to confidently utilize public transportation services independently.

These programs, including resource lines, public transportation orientation services, and travel ambassadors, increase transportation access, usage, and reliability for those who need it most, and they have a particularly meaningful and substantial impact on our rural and exurban communities in East King County where significant service gaps exist.

The Hopelink Mobility Management program expands equitable transportation access, facilitates a wider network of support, and builds community well-being across my District and King County. For this reason, I am in strong support of Hopelink's Consolidated Grant Application and their efforts to expand mobility across the region.

Sincerely,

Sarah Perry, King County Councilmember District 3
Sarah.perry@kingcounty.gov
206-477-1003

8/26/2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Crisis Connections supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Crisis Connection's mission to help people find more important, community driven resources, which also include transportation. Hopelink has the experience, partnerships, and community connections needed to successfully lead Mobility Management efforts in King County. By combining efforts, we can ensure that our 211 program helps people find the resources they need, while also addressing major transportation issues and breaking down barriers that prevent people from accessing these important resources.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Tiffany Olson | Director of Essential Services

tolson@crisisconnections.org



Community Transportation Association of the Northwest

120 State Ave. #303 | Olympia, WA 98501 | (360) 867-8847 | www.ctanw.org

"Promoting mobility options through collaboration, education and advocacy"

8/19/2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Community Transportation Association of the Northwest (CTANW) supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports CTANW's mission to bring together diverse transportation specialists to advocate for equitable mobility solutions for all; with a focus on underserved communities. One of the initiatives that we utilize to support our mission is our Mobility Management Collaboration Group. This group brings together Mobility Managers from throughout the Northwest and provides them networking opportunities and trainings on mobility management related topics. Staci Sahoo from Hopelink and Bill Baumann from WSDOT coordinate to plan and facilitate this group. This type of coordination exemplifies all that Hopelink and CTANW stand for.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Angie Coulter (she, her), Executive Director; CTANW
Angie@ctanw.org 360-580-9694

CC: Staci Sahoo, Hopelink

August 12, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

I, Tuba Saad support Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

Hopelink's Mobility Management work impacts the community in the following ways:

Hopelink's Mobility Management program is very important to my community because many Afghan women, seniors, and immigrant families face challenges when it comes to understanding and using public transportation. As a Community Transportation Navigator (CTN), I have been able to help community members learn about transportation options and become more confident and independent. For example, I have taught Afghan women how to ride the bus and light rail, how to plan a trip, and how to safely get to their destination. I have also shared information about ORCA cards, ORCA LIFT, MetroFlex, and other transportation resources, including how and where to apply for them and how to use them. Through community workshops, outreach events, and group transit trips, I have been able to provide hands-on support and answer questions in a language and way that is comfortable for the community.

I have seen how this support can make a real difference. Some women were nervous about riding public transportation or did not know where to start. After practicing together and learning how the system works, they became more comfortable and confident traveling on their own. This allows them to access appointments, grocery stores, jobs, schools, community programs, and other important resources. As a CTN, I feel proud to connect Hopelink's resources with my community. The program helps remove transportation barriers and gives people the knowledge, confidence, and independence they need to participate more fully in their community. Continued support for this program would allow us to reach even more people and make a lasting difference in the lives of Afghan women, families, seniors, and other community members.

Thank you for considering our comments regarding Hopelink's application. Should you have any questions, please feel free to contact me.

Sincerely,

Tub Saad

Email: tubasaad1988@gmail.com Phone number: 226-579-6979

CC: Staci Sahoo, Hopelink

08/05/2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

I, Maia Barladean, support Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

From my personal experience, Hopelink's Mobility Management work impacts the community in the following ways:

I am a new hire Transportation Navigator who speaks Russian, Romanian, and English. In the first three months of my participation in this program (of which the first month was training), I have already personally assisted more than 20 individuals—primarily seniors, people with disabilities, immigrants, and refugees. I provided them with information about public transportation as well as alternative transportation options, explained how to use them, and how to obtain an ORCA card. I submitted nine applications for ORCA Senior, ORCA LIFT, and subsidized ORCA cards—all of which were approved.

I conducted several group discussions, participated in outreach at a senior center in North Bend and at a Hopelink event in Redmond, and held two meetings with partners (a European grocery store in Kirkland and SHAG senior apartments in Bellevue). As a result, I arranged outreach sessions at both locations. During this time, I also completed 24 surveys in exchange for ORCA cards with a \$15 balance and distributed a total of 29 ORCA and ORCA Junior cards. In addition, I accompanied seniors on trips using Link Light Rail and the Water Taxi.

I still have many individuals on my list who need the help of a transportation navigator, as well as other apartment communities where seniors and refugees live, and I would very much like to continue supporting them.

I have always loved helping people and have long seen that mobility is one of the most serious challenges for people with disabilities, seniors, immigrants, and refugees. However, I never imagined there could be such a valuable program in which transportation navigators help these individuals gain independence and live fuller lives. Without continued funding, this important support will stop. Many vulnerable people will lose access to the assistance they urgently need. I believe continued funding is essential so that this work can continue and we can reach even more residents of King County who depend on it.

Thank you for considering our comments regarding Hopelink's application. Should you have any questions, please feel free to contact me.

Sincerely,
Maia Barladean, Transportation Navigator

Email: MBarladean@Hopelink.org

Phone: (619)-919-8432

CC: Staci Sahoo, Hopelink



August 27, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Disability Empowerment Center (DEC) supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

Hopelink's program is well-suited to the needs of Disability Empowerment Center's participants because it is specifically designed to address mobility challenges faced by people with disabilities, among other King County residents. The program offers tailored outreach and education efforts, ensuring that information and resources are accessible and relevant to individuals with varying abilities. By providing staffing and operational support for the King County Mobility Coalition and its subregional partners, Hopelink helps coordinate services and fill gaps that might otherwise hinder access to transportation for people with disabilities.

Additionally, by implementing locally prioritized Mobility Management projects and conducting targeted outreach, the program ensures that the unique barriers faced by Disability Empowerment Center's participants are recognized and addressed. The inclusion of the Community Transportation Navigators peer-to-peer cultural cohort program creates further opportunities for participants to receive culturally competent, relatable assistance from peers who understand their experiences. This comprehensive, collaborative approach directly empowers individuals with disabilities to access essential transportation, enhancing their independence and overall quality of life.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me at kimberly@disabilityempowerment.org.

Sincerely,

A handwritten signature in black ink that reads 'Kimberly Meck'.

Kimberly Meck, MRC, CRC, CDMS
Executive Director

CC: Staci Sahoo, Hopelink



King County

Department of Local Services

Leon Richardson, Director
KSC-LS-0815
201 South Jackson Street
Seattle, WA 98104-3856
206.477.3800 TTY Relay: 711
www.kingcounty.gov/localservices

August 11, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

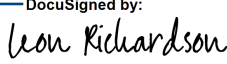
Department of Local Services supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports the Department of Local Services' work to promote the well-being of unincorporated King County communities and the Road Services Division's mission to connect communities through a safe and reliable road network for all. Hopelink has been a valuable community partner, including during severe winter weather, when it has shared information about emerging transportation needs. This information has helped the department understand community conditions, coordinate with emergency service providers, and identify where assistance may be needed. Hopelink's mobility coalitions, outreach, and Community Transportation Navigators program will continue to strengthen connections among residents, service providers, and public agencies.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

DocuSigned by:

D46002D782E54D8...

Leon Richardson
Department Director, Department of Local Services

CC: Staci Sahoo, Hopelink



August 7, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

My name is Stanley Tsao, Community Liaison Program Advisor with Seattle Department of Neighborhoods. We are pleased to submit this letter of support for Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project aligns with the Community Liaisons Program's mission to ensure that programs and services are tailored with meaningful community and stakeholder engagement and are responsive to the diverse and unique needs of community; centering Seattle's Black, Indigenous, People of Color (BIPOC), as well as immigrants, refugees and non-English speakers.

Thank you for considering our support letter regarding Hopelink's application. If you have any questions, please contact me at 206-233-0070 or Stanley.Tsao@seattle.gov.

Sincerely,

Program Advisor, Community Liaisons Program
City of Seattle, Department of Neighborhoods

CC: Staci Sahoo, Hopelink

August 27, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

My name is Dorene Cornwell and I am writing again to offer strong support for Hopelink's Consolidated Grant Application to support Hopelink's mobility management work in King County.

As a legally blind non-driver who has lived in King County for more than 30 years and been involved with transportation advocacy for nearly 20 years, I have come to appreciate all the networking done to bring forth the different needs and transportation priorities across King County.

One key part of this work is staffing the King County mobility coalition and subregional coalitions. These bodies bring together voices from many different organizations, promote shared insights and help individual organization make full use of transportation resources in the ways that make the most sense for the communities they serve. The Community transportation navigators program is particularly important because it provides peer to peer support enabling people to learn from people with similar transportation concerns and cultural concerns.

I am continually impressed by the number of organizations and perspectives reflected in the regional coalitions which feed into Hopelink's work, including the voices of people with disabilities, organizations that serve seniors, limited English communities, and local needs.

I am confident that this funding will help Hopelink mobility management programs continue to provide excellent service and help local organizations tailor their services to make good use of all the programs Hopelink supports!

Thank you for considering my comments regarding Hopelink's application to support its mobility management work. Should you have any questions, please feel free to contact me.

Sincerely

Dorene Cornwell,

co-chair WA Council of the Blind Advocacy Committee

206.650.3035

dorenefc@gmail.com

CC: Staci Sahoo, Hopelink



August 5, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Eastside Friends of Seniors supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Eastside Friend of Seniors mission to partner with our community to help older adults live independently and stay connected. Our participation in the Access to health and Wellness subcommittee of the King County Mobility Coalition, as well as the Eastside and Snoqualmie subregional coalitions has strengthened our ability to provide specialized transportation with assistance in gaining volunteer drivers, advocacy opportunities and education.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Kristin

Kristin Webb
Executive Director
kristinw@eastsidefriendsofseniors.org
425-369-9120

CC: Staci Sahoo, Hopelink



August 4, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Evergreen Goodwill Job Training Center supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

Evergreen Goodwill's mission is to help people improve their lives through education and employment. Hopelink's Mobility Management Program supports this mission by helping our clients overcome transportation barriers that can prevent them from attending job training, interviews, and work.

Many of the individuals we serve face challenges navigating transit systems or affording transportation. Hopelink provides trip planning, transit education, and connections to transportation resources, helping participants travel independently and reliably throughout King County.

This partnership increases access to training and employment opportunities, improves program participation, and supports long-term economic stability for the communities we serve. By reducing transportation barriers, Hopelink helps Evergreen Goodwill achieve stronger employment outcomes and better serve individuals working toward self-sufficiency.

Sincerely,

Angie O'Brien

Resource Navigator

Administration Support & Job Training and Education Center | Evergreen Goodwill of Northwest Washington
c 206-329-1000 ext 5124 |

CC: Staci Sahoo, Hopelink



1715 100th PL SE
Everett, WA 98208
www.homage.org

August 18, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Homage Senior Services' Transportation Assistance Program supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

Homage provides a critical transportation option to individuals living in rural and underserved communities who do not qualify for DART or have other viable transportation options. King County's Mobility Coalition ensures that we, as a neighboring county, work together to solve transportation gaps, educate one another on best practices, and can support each other in a time of regional crisis. Access to reliable transportation should not be determined by where someone lives, we must target priority populations. Supporting transportation in these communities is essential to advancing equity, independence, and quality of life for all.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in black ink that reads "Juli Rose". The signature is fluid and cursive, with the first name "Juli" and last name "Rose" clearly distinguishable.

Juli Rose
Sr. Director, Programs
jrose@homage.org , 425-265-2280

CC: Staci Sahoo, Hopelink



Indian American
Community Services

August 15, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

IACS supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This program supports IACS's mission to support the local Indian community with critical programs and services, especially for those most at-risk members of our community. Hopelink's mobility management program has provided outreach with our community to help them connect with transportation options and reduced fare programs that are available to them. We also partnered together on a project that brought the Eastside Hyde Shuttle to our community, which has been a reliable way for our community members to attend activities on the Eastside in King County.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Pran Wahi', is written over a horizontal line.

Pran Wahi

Director of IACS Senior Program
IAWWsenior@hotmail.com
206-854-0070

CC: Staci Sahoo, Hopelink



08/07/2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Imagine Housing supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Imagine Housing's mission to provide access to area resources and services, promoting residents' housing stability. Imagine Housing is currently partnering with Hopelink's Mobility Management program to educate staff on transportation options in East King County and provide outreach to residents at Imagine Housing properties. This partnership is intended to help address a need for increased transportation access, allowing residents to more easily take advantage of all the supports and resources available in their communities.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Emily Goodright, VP of Resident Services
emilyg@imaginehousing.org, 425-521-5222

CC: Staci Sahoo, Hopelink



8/17/2026

To Whom It May Concern,

On behalf of the International Rescue Committee (IRC), I am pleased to provide this letter of support for Hopelink's Mobility Project and its continued efforts to improve transportation access for individuals and families throughout our community.

For many newly arrived refugees, navigating an unfamiliar transportation system is one of the first and most significant challenges they face as they begin rebuilding their lives in the United States. Through its public transportation orientation services, Hopelink has provided essential support to IRC clients by helping them understand and confidently use local transit systems. These orientations equip participants with practical knowledge and skills that enable them to access employment opportunities, educational programs, healthcare services, social services, and other critical resources independently.

The impact of this project extends far beyond transportation. Reliable mobility is a key factor in successful integration and self-sufficiency. By increasing clients' confidence in using public transit, Hopelink helps reduce barriers to employment, supports economic stability, promotes community engagement, and decreases social isolation. For refugees and other newcomers who may face language, cultural, and financial challenges, these services often serve as a bridge to greater independence and long-term success.

We strongly support the continuation and expansion of this valuable program and appreciate Hopelink's commitment to serving individuals and families who face transportation barriers. Their work plays an important role in fostering equitable access, community connection, and economic opportunity for residents throughout our region.

Thank you for your consideration and your support of this important initiative.

Sincerely,

Dalal Alawar

Resettlement Manager

International Rescue Committee



JEWISH **FAMILY** SERVICE

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Capitol Hill Campus

1601 16th Avenue

Seattle, WA 98122

(206) 461-3240

FAX: (206) 461-3696

TTY: (206) 861-3197

Eastside Office

Together Center

(425) 643-2221

Kent Office

841 N. Central Avenue

Suite C-220

Kent, WA 98032

(253) 850-4065

jfsseattle.org

August 23, 2026

Meghan Altimore

Hopelink

8990 154th Ave NE

Redmond, WA 98052

Dear Meghan Altimore,

Jewish Family Service (JFS) supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer program.

JFS staff and clients have repeatedly benefited from Hopelink's work, for transportation resources training, help navigating complicated transportation systems, and now through the Community Transportation Navigators program. Our low-income older adult clients, including more than 500 people from the Former Soviet Union, rely on public transportation and we couldn't access these systems without Hopelink's support.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Adam Halpern

Co-Director of Older Adult Services

ahalpern@jfsseattle.org

206-861-3141

CC: Staci Sahoo, Hopelink

August 20, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

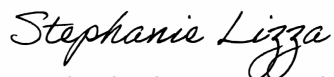
Kaiser Permanente Washington supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Kaiser Permanente's mission to improve the health of our members and the communities we serve through helping to address needs beyond medical care. Improved access to transportation is an upstream driver of access to food and healthcare, key needs identified in Kaiser Permanente's 2025 Community Health Needs Assessment in Washington. When Kaiser Permanente providers identify social health needs in patients, programs such as Hopelink's Mobility Management are essential to ensuring they get the support they need.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,



Stephanie Lizza, Senior Director - Community Health, Northwest & Washington
stephanie.k.lizza@kp.org
(703) 899-4505



The Lighthouse for the Blind, Inc.

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

August 6, 2026

To Whom It May Concern:

As a Certified Orientation & Mobility Specialist working in the King County area for the Lighthouse for the Blind, Inc, an employer of blind, Deafblind and blind individuals with other disabilities, I've had the opportunity to support many people to develop the skills and understanding necessary to use our complex multi-model transit system. While transit development has also provided useful accessibility enhancements, support from agencies like The Lighthouse for the Blind and Hopelink still is required to manage the periodic changes that come with expansion but also to manage the gaps that occur creating barriers to those challenged by age and disability.

While the transit system has generously provided for many, those with disabilities still struggle to keep up with regular changes, system maintenance and interruptions in service that can prove intimidating and difficult to manage.

Hopelink has been a partner to my efforts in meeting the needs of this constituency. In one particular case, without a negotiated solution, the individual would not have been able to get to work. Hopelink has delivered in spades to assist this individual and most certainly are doing the same for others I don't know.

In order to attract all people to use public transit, the challenges of managing its complexities needs to be met by thoughtful understanding allies that have the information and possibly the infrastructure to manage the last mile obstacles.

Hopelink has been an omnipresent advocate for encouraging compassionate and meaningful services to those who qualify. For this reason, I encourage ongoing financial support for their programming and staffing needs.

Sincerely,

David Miller, COMS



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Eugenio Vidales
Redmond Resident

August 14, 2026

Meghan Altimore

Hopelink

8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Move Redmond supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Move Redmond's mission to make Redmond accessible for all people by walking, biking, taking transit, or carpooling. We know that nearly a third of Washington residents don't have a driver's license, and many people rely on the programs that Hopelink provides. Move Redmond focuses on advocating for more transportation choices, including the work that Hopelink does to offer transportation services for people who need them.

Sincerely,

Kelli Refer, Executive Director

Kellir@moveredmond.org (206)954-4896

CC: Staci Sahoo, Hopelink

8/20/26

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

I, Anna Zivarts, support Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

Thank you for considering our comments regarding Hopelink's application. Should you have any questions, please feel free to contact me.

Sincerely,

Anna Zivarts
Nondrivers Alliance
206.718.8432
anna@nondrivers.org

CC: Staci Sahoo, Hopelink



August 14, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Northshore Senior Center supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Northshore Senior Center's mission to serve seniors and those with disabilities with transportation to and from destinations that provide life enhancing experiences; like medical needs and appointments, trips to food sources and pharmacies, access to fitness centers and other therapeutic services, and rides to visit friends and relatives. This in addition to our Adult Day Center, art classes, community lunches, pickle ball, and other programs and activities at the Northshore Senior Center. We have worked in collaboration with Hopelink for many years and consistently find their work to have a major impact in the area, setting an example locally and regionally on how best to support transportation and services for seniors, disabled, and underserved populations.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Cliff Perry
CliffP@mynorthshore.org
425-286-1075

CC: Staci Sahoo, Hopelink



*Supporting health & human
services in North King County*

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*Lake Forest Park City
Council*

Ed Sterner
Sterner Law Offices

Terra Droney
Community Advocate

August 5, 2026

Meghan Altimore
Hopelink
8990 154 th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

The North Urban Human Services Alliance (NUHSA), would like to submit a letter of support for Hopelink's Consolidated Grant Application for Mobility Management in King County. This program serves hard to reach communities such as older adults, people with disabilities, people with housing instability, immigrants and refugees, low-income families and others to increase their access to transportation options across the Puget Sound region.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports NUHSA's goal to build cooperation, coordination and collaboration among providers, funders and the community to enhance resources and the ability to respond to need in the community. Transportation continues to be listed as one of the major obstacles in North King County to our community members accessing needed services. Hopelink's programs, and the additional funding available through this grant, would help expand transportation options for vulnerable community members and help fill a gap in North King County. Older adults, and especially those from immigrant communities, have significant and growing needs for community support and services. Thank you for considering our comments regarding Hopelink's application. If you have any questions, please contact me.

Thank you for your consideration,

Sarah Arndt

Senior Manager
North Urban Human Services Alliance
staff@nuhsa.org,
425-241-6449

For IRS purposes, NUHSA is a 501 c3 nonprofit organization. Contributions are tax deductible to the extent allowed by law.



Axton Burton
they/them
Executive Director
Pride Across the Bridge

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Pride Across the Bridge supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Pride Across the Bridge's mission to build education pathways, safety, belonging, and access for 2SLGBTQIA+ people across East King County. Transportation access plays a significant role in whether community members can reach affirming services, healthcare, employment, and spaces of connection. These barriers can be especially significant for disabled people, elders, youth, people with limited incomes, and others who may not have access to a personal vehicle. Hopelink's mobility education, outreach, coalition-building, and Community Transportation Navigators program help make our regional transportation system easier to understand and use. Continued investment in this work will strengthen the network of organizations working together so that more community members can get where they need to go safely, reliably, and with dignity!

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Axton Burton

they/them

Executive Director

Pride Across the Bridge

axton@prideacrossthebridge.org



August 4, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Pierce County Human Service's/PCCTC supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Pierce County Human Service's/PCCTC mission that people with limited transportation options who live, learn, work, and socialize throughout Pierce County have access to reliable transportation. It's simple: if you need a ride, you should be able to get one. We achieve this mission by developing, coordinating, and strengthening transportation services for individuals with limited transportation options. Through a strong partnership, Hopelink and the Pierce County Coordinated Transportation Coalition (PCCTC) have collaborated on meetings, trainings, and pilot programs that have improved transportation access across the South Puget Sound region. This partnership has been instrumental in identifying transportation gaps, fostering regional collaboration, and advancing solutions that help ensure more people can reach the places they need to go.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Daeveene May, Program Specialist 3- Transportation
daeveene.may@piercecountywa.gov 253-281-9490

CC: Staci Sahoo, Hopelink

Office of the Director

401 Fifth Avenue, Suite 1140
Seattle, WA 98104

206-296-4600 Fax 206-296-0166
TTY Relay: 711

www.kingcounty.gov/health



August 14, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Public Health—Seattle & King County supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Public Health's mission to promote and improve the health and well-being of all people in King County by leading with racial equity and changing systems and structures that impact health. Public Health has worked closely with transportation partners like Hopelink, which help improve the social determinants of health for King County residents. We are an active participant in the Hopelink Mobility Coalition and have coordinated outreach together. We have provided Hopelink staff with trainings on reduced fare programs. Hopelink staff play an important role in connecting community to affordable transportation programs like ORCA LIFT and subsidized annual pass.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in blue ink, appearing to be "SJV", written over a light blue horizontal line.

Sandra J. Valenciano, MD, MPH, FACP
Director and Health Officer, Public Health – Seattle & King County

CC: Staci Sahoo, Hopelink

8/4/2024

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Puget Sound Educational Service District's (PSESd) Road to Independence (RTI) supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports RTI's mission to identify both clients who need transportation as well as clients interested in the RTI CDL training program. Hopelink's leadership, community networking, and partnerships they have built through the various coalitions and outreach work has been invaluable to the on-going success of RTI. Hopelink staff continually reach out to offer their support to the RTI program as needed. We greatly value our partnership and look forward to their continued funding so that we have strong leaders and support in King County.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Jacqueline Mann
Puget Sound ESD
Transportation Director
jmann@psed.org
425-917-7886

CC: Staci Sahoo, Hopelink



September 4, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Snohomish County Transportation Coalition (Snotrac) supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

Snotrac's mission is to work with the public and decision-makers to create and connect affordable, age- and ability-friendly communities for all people in Snohomish County and beyond. We regularly participate in King County Mobility Coalition meetings, including the North King and Snoqualmie Valley groups. Hopelink's mobility outreach and education programs also serve as a model for our own navigation programs in Snohomish County, and we greatly benefit in shared-learning and collaboration between our programs.

Thank you for considering our comments regarding Hopelink's application.

Sincerely,

Brock Howell
Snotrac Executive Director

CC: Staci Sahoo, Hopelink



Serving the Snoqualmie Valley Seniors and Their Families Since 1975
4610 Stephens Ave-P.O. Box 96-Carnation, WA 98014-(425) 333-4152

August 6, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Sno-Valley Senior Center supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Sno-Valley Senior Center's mission to cultivate a welcoming, inclusive gathering place that supports, inspires, and uplifts our Snoqualmie Valley community to lead healthy, enriched lives through participation in diverse programs. As a smaller non-profit located in rural King County, we see the need for more transportation in and out of the Snoqualmie Valley every day. Any resources that can be devoted towards supporting local residents move around the area easier, is extremely important.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Kira Avery, Executive Director
kiraa@soundgenerations.org, 425-333-4152 ext. 1



August 27, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Solid Ground supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Solid Ground's mission to eliminate barriers to safe, reliable transportation for communities, families and individuals experiencing poverty, racism and other oppressions. It will support our efforts to move our communities beyond poverty and oppression where all people have equitable access to services and the opportunity to thrive.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Kari Ware, Senior Director of Transportation
kariw@solid-ground.org
PH: 206.716.3843 | C: 206.793.3226

CC: Staci Sahoo, Hopelink



August 4, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore:

Sound Generations supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including older adults, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination during a time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Sound Generations' mission to promote the health, well-being, and independence of older adults and people with disabilities by improving equitable access to transportation and essential services. As a longstanding transportation provider in King County, Sound Generations values Hopelink's leadership in coordinating regional mobility efforts through the King County Mobility Coalition and its subregional coalitions. These partnerships strengthen collaboration among transportation providers, local governments, healthcare organizations, and community-based organizations, helping ensure residents can access the transportation option that best meets their needs. Mobility management plays a vital role in reducing transportation barriers, improving access to healthcare, nutrition programs, employment, and other essential services, while supporting a more coordinated, customer-centered transportation network throughout King County.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Phirun Lach".

Phirun Lach
Interim Chief Programs Officer
Sound Generations
phirunl@soundgenerations.org
(206) 554-1655

CC: Staci Sahoo, Hopelink



The Seattle Public Library

8/4/2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

The Seattle Public Library supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports older adults in our community by providing relevant transit information and familiarizing patrons with transit options in Seattle. The Getting Around the Puget Sound and Public Trips Orientation programs help diverse communities feel more engaged in our communities and increase access to important services like libraries. Hopelink is a strong and responsive partner in transit education.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Kai Tang

Director of Library Experience & Engagement
The Seattle Public Library
kai.tang@spl.org



August 4, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Mt. Si Senior Center and Snoqualmie Valley Transportation (SVT) support Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the Snoqualmie Valley Mobility Coalition. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports SVT's mission to provide a way for people in Snoqualmie Valley to reach their destinations without a car. We currently provide about 5,000 rides per month through a WSDOT Consolidated Grant and we need Hopelink to continue to partner with us in this endeavor.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,

Amy C. Biggs

Amy Biggs
Director, Snoqualmie Valley Transportation
425-888-7001
abiggs@svtbus.org



August 10, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

On behalf of Transportation Choices Coalition, I am pleased to support Hopelink's Consolidated Grant application to fund their Mobility Management programs in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

Transportation Choices Coalition (TCC) is a statewide nonprofit organization working to expand access to transit, walking, and biking for communities throughout Washington. We know firsthand how essential mobility services are for seniors, people with disabilities, and others who do not or cannot drive in King County. TCC has actively partnered with Hopelink to educate members of their mobility coalitions about the importance of transit and how to access it. The education and outreach Hopelink provides through their mobility coalition work directly supports our mission of expanding access to transit across King County, and it is critical that this work continues so that more people in King County have the freedom and dignity to get around without a personal vehicle.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,



Kirk Hovenkotter, Executive Director
Transportation Choices Coalition
kirk@transportationchoices.org

CC: Staci Sahoo, Hopelink





August 17, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

The City of Tukwila supports Hopelink's application to the Washington State Department of Transportation Consolidated Grant Program for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs providing specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the mobility coalitions, implement locally prioritized mobility management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer program.

This project supports the City's efforts to enhance livability and meet the transportation needs of our diverse community in Tukwila and the region. Hopelink's trainings and public transit orientations are essential in helping our local immigrant and refugee communities learn the transportation system and get where they need to go. This project will help serve our limited-English speaking communities, for example, through Community Transportation Navigators who speak Dari or Spanish and are members of the community themselves.

Thank you for considering our support regarding Hopelink's application.

Sincerely,

Thomas McLeod
Mayor, City of Tukwila

CC: Staci Sahoo, Hopelink



CATHOLIC COMMUNITY SERVICES
OF WESTERN WASHINGTON

8/24/2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

Volunteer Services, program of Catholic Community Services, supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports Volunteer Services' mission to help older adults and adults with disabilities remain independent in their own homes through a network of caring community members. Hopelink's mobility outreach through the King County Mobility Coalition is an invaluable asset for Volunteer Services in serving our clients through:

- The sharing of critical information through the KCMC meetings from the many different transportation systems throughout not only King County but the Puget Sound region. By bringing together representatives from multiple organizations, Volunteer Services is able to have a wholistic view of what is happening in transportation and ultimately inform along with serve our clients at a high level.
- The ability to interact with a large number of transportation entities to explore and develop partnerships for reaching potential users of our service and increasing our volunteer base to serve a greater number of clients.
- The sharing of ideas and information that greatly improves service to our clients.

Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,



CATHOLIC COMMUNITY SERVICES
OF WESTERN WASHINGTON

Griffin Cole, Program Manager
griffinc@ccsww.org, (425) 414-5388

CC: Staci Sahoo, Hopelink



STAND/FOR THE VULNERABLE™

August 27, 2026

Meghan Altimore
Hopelink
8990 154th Ave NE
Redmond, WA 98052

Dear Meghan Altimore,

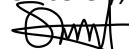
World Relief Western Washington supports Hopelink's Consolidated Grant Application for Mobility Management in King County.

Hopelink has a strong history of implementing and sustaining programs designed to provide specialized transportation in King County. Their programs are tailored to meet the needs of King County residents, including seniors, people with disabilities, and others facing mobility challenges. Among these are Hopelink's existing mobility outreach and education programs and staffing for the King County Mobility Coalition and four subregional mobility coalitions, which provide critical services and facilitate coordination in this time of increasing need. This project will provide staffing, short-term planning, and operational support for the Mobility Coalitions, implement locally prioritized Mobility Management projects, conduct outreach to targeted priority populations, and support the Community Transportation Navigators peer-to-peer cultural cohort program.

This project supports World Relief Western Washington's work to help refugees, immigrants, and other vulnerable community members access essential services and move toward stability and self-sufficiency. Transportation is a significant barrier for many of the individuals and families we serve, particularly those who are newly arrived, have limited English proficiency, or do not have access to a personal vehicle. World Relief regularly connects clients with Hopelink transportation resources, particularly for transportation to medical appointments. Reliable access to medical transportation helps our clients attend important appointments and access needed healthcare. Hopelink's Mobility Management work strengthens the transportation network that organizations like World Relief rely on when helping clients overcome these barriers.

World Relief Western Washington values our partnership with Hopelink and supports the continuation of this important work in King County.

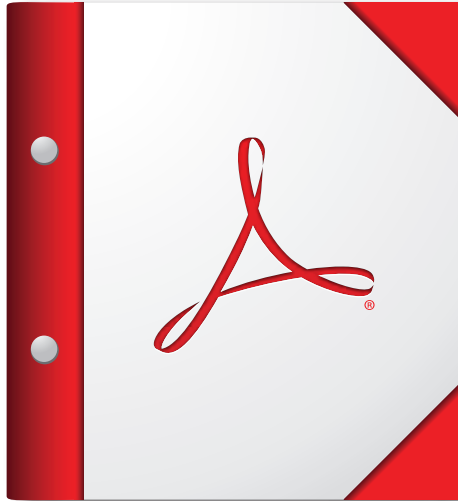
Thank you for considering our comments regarding Hopelink's application. If you have any questions, please feel free to contact me.

Sincerely,


Ariaga, Samuel

Integration & Stability Programs Manager | World Relief Western Washington

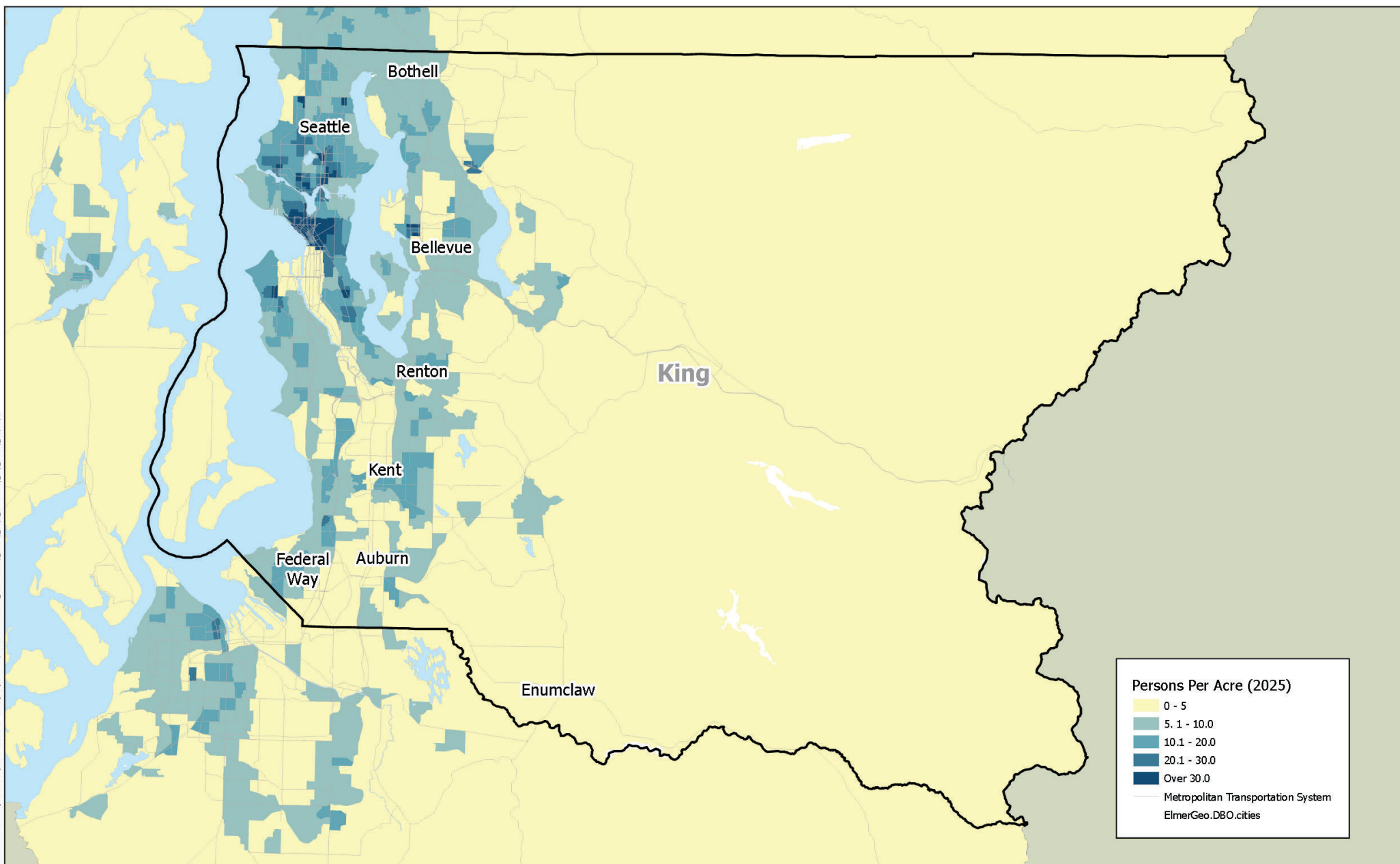
CC: Staci Sahoo, Hopelink



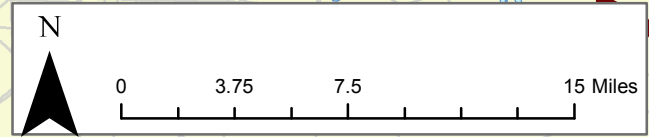
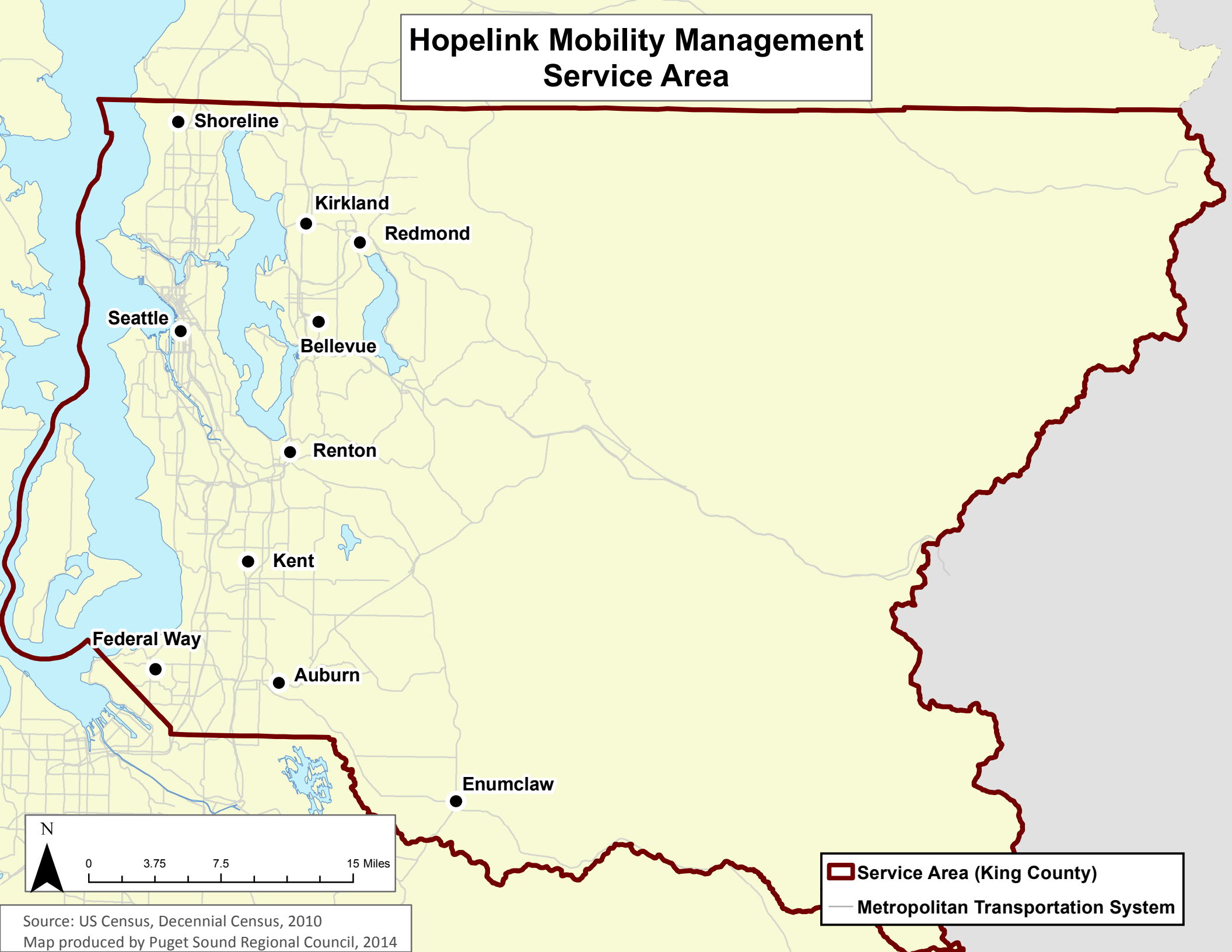
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Get Adobe Reader Now!

King County Population Density - Person Per Acre



Hopelink Mobility Management Service Area



-  Service Area (King County)
-  Metropolitan Transportation System

Source: US Census, Decennial Census, 2010
Map produced by Puget Sound Regional Council, 2014