

40911 - Sustain Snoqualmie Valley Transportation

Application Details

Funding Opportunity:	38336-2027-2029 Consolidated Grant Program - Operating
Funding Opportunity Due Date:	Sep 9, 2026 3:01 PM
Program Area:	Consolidated Grant Program
Status:	Under Review
Stage:	Final Application
Initial Submit Date:	Sep 8, 2026 12:37 PM
Initially Submitted By:	Amy Biggs
Last Submit Date:	
Last Submitted By:	

Contact Information

Primary Contact Information

Active User*:	Yes
Type:	External User
Name:	Salutation Amy C Biggs First Name Middle Name Last Name
Title:	Director, Snoqualmie Valley Transportation
Email*:	abiggs@svtbus.org
Address*:	PO Box 806 North Bend Washington 98045-0806 City State/Province Postal Code/Zip
Phone*:	(425) 888-7001
Fax:	(425) 292-9977
Comments:	

Organization Information

Status*:	Approved
Legal Name*:	Mt. Si Senior Center
DBA Name*:	Snoqualmie Valley Transportation
Organization Type*:	Non Profit
Organization Website:	http://www.svtbus.org (Please enter http://... for this field)
Vendor ID:	SWV008916400 / 911009419
SAM UEI #:	GDG3YC95NHK6
Physical Address*:	1308 Boalch Ave NW

Mailing Address*:

North Bend Washington 98045-0806
City State/Province Postal Code/Zip
PO Box 806

Remit to Address*:

North Bend Washington 98045-0806
City State/Province Postal Code/Zip
PO Box 806

Phone*:

North Bend Washington 98045-8086
City State/Province Postal Code/Zip
(425) 888-7001 Ext.

Fax:

(425) 292-9977

Fiscal Year End

June

Last day of*:**Indirect Cost Rate:**

0.00%

IDR Expiration Date:

Organization Contact Information

Organization Contact Information**Organization Director*:**

Amy Biggs
First Name Last Name
Director, Snoqualmie Valley Transportation abiggs@svtbus.org
Title Email Address

Applicant Contact*:

Amy Biggs
First Name Last Name
Director, Snoqualmie Valley Transportation abiggs@svtbus.org
Title Email Address

Project Contact:

Amy Biggs
First Name Last Name
Director, Snoqualmie Valley Transportation abiggs@svtbus.org
Title Email Address

Summary of Project Information

Summary of Project Information

Refer to the glossary in the [Public Transportation Grant Guidebook](#) for service-type definitions.

Service Type*:

Demand-response, Route-deviated
Select all that apply

Need for Service*:

Sustain existing service
Expansion can't be combined with sustaining existing service within the same application for the first biennium.
NOTE: Sustain existing service is the only project type eligible for a 4-year term.

Checking "Yes" for federal funds means that your organization is willing and able to comply with the associated federal requirements, such as federal drug and alcohol testing procedures, Title VI activities, and federal small business enterprise (FSBE) requirements. For examples of federal requirements from last biennium, refer to the [Public Transportation Grant Guidebook](#).

Willing to Accept FTA funds for the biennium*:

Yes

If project is a purchase-of-service type, the eligible funding source and match rate may be affected.

Is this a purchase-of-service project?:

No

If your organization has proof of 501(c) nonprofit status, the project may be eligible for state paratransit special needs competitive funds.

Does your organization have 501(c) nonprofit status?: Yes

Choose the congressional district(s), legislative district(s), and county(ies) this project will serve (include the entire project area).

[Congressional & Legislative District map](#)

Congressional District(s) 1,8

Select as many as apply

*:

Legislative District(s) 05, 12, 45

Select as many as apply

*:

County(ies) King, Snohomish

Select as many as apply

*:

Scope of Work

Scope of Work

Select the [Regional Transportation Planning Organization \(RTPO\) / Metropolitan Planning Organization \(MPO\)](#) that will be ranking this project from the drop-down menu.

RTPO/MPO*: Puget Sound Regional Council

Project Summary (Scope)

Provide a brief, high-level description of what your project proposes to do (address what the project is, whom it serves, and where the service occurs).

WSDOT will use this information to develop the project scope for the grant agreement and may also use it to describe the project to the Legislature.

Proposed summary/scope of work*:

Sustain ADA weekday and weekend accessible demand response services and circulator (deviated) routes to special needs riders and the rural populations in incorporated and unincorporated rural areas including North Bend, Snoqualmie, Fall City, Preston, Carnation, Duvall (King County) and Monroe (Snohomish County).

Project Description

Provide a detailed description of the tasks, activities, and deliverables your project will complete. Your narrative should reflect the full life of the project and demonstrate how the proposed activities align with the grant program's goals.

Description of project*:

We seek continued funding for Snoqualmie Valley Transportation's (SVT's) weekday and weekend services, previously supported by two WSDOT grants. These services sustain a 40-person organization and meet essential mobility needs across a rural area covering approximately 16% of east King County. SVT, a program of the Mt. Si Senior Center a 501(c) 3 nonprofit in North Bend, has operated since 2003 and received WSDOT funding since 2006. SVT provides ADA door-to-door and deviated-route service throughout the Snoqualmie Valley, including beyond the 3/4-mile paratransit boundary. It is the area's only mobility provider dedicated to seniors, people with disabilities, at-risk youth, low-income riders, and all other transit-dependent residents. Anyone age 10 or older may ride unaccompanied. All buses have wheelchair lifts and bike racks (and well behaved pets are welcome). For \$1 per ride, SVT offers safe, reliable, accessible transportation to reach senior centers, jobs, hospitals, stores, parks, food banks, veterinary services, dialysis centers, and regional transit connections through coordinated circulator and door-to-door routes created to meet their needs. A single primary carrier reduces duplicated services, conflicting eligibility rules, and wasteful spending while making mobility possible in this challenging rural region.

Project Need

Why is this project needed, and how does this proposal address the need? How would the community be affected if the grant is not awarded?

Include a description of the transportation problem that aligns with the need identified in the Coordinated Public Transit-Human Services Transportation Plan (CPT-HSTP). Explain how the problem was identified and describe how the proposed project will address it.

Need*:

SVT is a project that fulfills the high-priority strategy #4 on page 69 of the CPT-HSTP as part of the Regional Transportation Plan for 2026 - 2050: Need #4: Context-appropriate transportation options in areas not well service by fixed-route transit, including rural areas. Strategy 4: Support

context-appropriate transportation options for rural and other areas with limited transit, with measure of success tailored to local needs.

Through a combination of deviated routes and door-to-door services, SVT makes it possible for people to live in the area whether or not they can drive and addresses their needs. Additionally, SVT performs the Valley Shuttle, for Metro, the only intra-valley fixed route that performs a additional 28,000 unique trips, many of whom depend of SVT to get them to the fixed route.

Loss of this service would be devastating to this community. People would lose their ability to get to jobs, medical care and food. See the support letters attached. We put people first by creating routes that work for them, move more people than any other resource in the region and avoid duplication. SVT has been included in two of the four City Comprehensive Plans in this region. As part of this project, and working with the Snoqualmie Tribe on a Mobility grant, we have done meaningful outreach to the community to help us continue to support their and this PSRC strategy.

Area Served

Is this project primarily serving a rural area?*

Yes

Any service that supports public transportation in rural areas with populations less than 50,000.

Special Needs Transportation

To be eligible for special needs transportation funding, applicants must address how their project advances the efficiency in, accessibility to, or coordination of transportation services provided to persons with special transportation needs, as defined in [RCW 81.66.010\(3\)](#).

Does this project advance efficiencies in, accessibility to, or coordination of special needs transportation?*

Yes

Describe how your project advances these areas, and the approach you are using to achieve these improvements. Additionally, identify the special needs population(s) to be served by this project.

Special Needs Transportation:

This sustains our existing service for special needs transportation to people including seniors, low-income persons, people with disabilities and at-risk youth ages 5-17. There is a population of 35,319 people that live in the incorporated cities in the King County portion of the SVT service area. However, there is a population of 57,091 people in the overall SVT area when the unincorporated areas are included. Due to the limited nature of fixed route transit in the area, approximately 65% of those residents living in the incorporated areas are not within 3/4 mile of fixed route transit. ALL of the people living in the unincorporated areas are more than a mile from transit. What this translates to is that, out of the 57,091 people in the SVT service area, more than 44,000 of them have no access to transit. Of those, 6,173 are at-risk youth, 5,058 are living on very low incomes, and, at a 23% disability rate, 11,634 are disabled. 5,564 are over age 65. Not all of them take the bus however, in calendar year 2025, we have provided trips for 1,179 unique riders on the booked-in-advance, door-to-door routes alone. Seniors aged 85+ have the highest per capita suicide rates in the US. In rural areas, where people often have no access to avoid social isolation, this is a serious concern. It takes away their access to medical help, food, and social activities. For rural at-risk youth, they will start hitchhiking along rural roads to be able to reach their friends when their parents are working or for lack of a car. For people on low incomes without a car in a rural area, they lose their jobs and their homes. The SVT service performed more than 33,000 trips in 2025 - more than 70,000 trips system wide just during the Jul '25 - Jun '26 grant year - and the numbers are rising. We have designed routes to accommodate all residents while avoiding duplication. We aren't asking to expand - although it's badly needed - but just to continue to exist for them.

Project Staff

Provide the names of the key staff who will be working on this project, along with their years of experience and relevant qualifications. Include their experience managing similar projects, with specific attention to responsibilities for grant financial management, budget oversight, documentation, and compliance.

Project Staff*:

Mt. Si Senior Center has successfully managed grants since 1979 and transportation grants since 2006 and is in good standing with WSDOT. There have been no changes in key staff since the last biennium. The President of the Board of Directors for Mt. Si Senior Center is Mary Barrett who understands grant management, RFP cycles as well as non-profit fundraising. Susan Kingsbury-Comeau is the Executive Director of the Mt. Si Senior Center and has a thorough understanding of grant compliance and nonprofit record keeping (15+ years). The chair of the Finance Committee is Ken Hearing, 20-year mayor of North Bend, who is familiar with grant requirements, Amy Biggs is the SVT grant writer, grant manager and director, who has managed the grant for SVT since 2013 as well as creating the systems to code invoices, allocation costs and managing the budget. SVT financial records are excellent and easy to access, and invoicing is on time. The direct staff for this project consists of: Director, Operations Manager, two Driver Supervisors, one of whom is also head of maintenance, one Dispatch Supervisor for routing supervising four dispatchers, four call takers/service navigators and 28 drivers (which includes three relief drivers). Also on staff is one HR specialist, a driver trainer, and a marketing coordinator - whose expenses are on a Mobility Management grant through the Snoqualmie Tribe/WSDOT for Tribal Mobility. With this grant, we hope to continue to do the work we started in 2003.

Relationship to Other Projects

Relationship to Other Projects

- Is this project dependent on any other projects submitted by your organization?*: No
- Did you, or will you, apply for this project in another grant program this biennium?*: No
- Have you applied for the same project in a prior biennium and did not receive funding?*: No
- Are you applying for other projects within this funding opportunity?*: No

Planning and Coordination

Coordinated Public Transit - Human Services Transportation Plan

Coordinated Public Transit - Human Services Transportation Plan	Page number(s) or TBD	How is the need in the CPT-HSTP met by this project?
Puget Sound Regional Council	69	SVT is a project that fulfills the high-priority strategy #4 on page 69 of the CPT-HSTP as part of the Regional Transportation Plan for 2026 - 2050: "Need #4: Context-appropriate transportation options in areas not well service by fixed-route transit, including rural areas." SVT provides transportation for rural areas, that have only limited transit, by creating demand response and circulator routes tailored to local needs.

Cross-region Project

- Does this project have a service area that crosses RTP/MPO planning boundaries?*: No

Project Coordination

Describe coordination efforts. Include details such as:

- How is the project reflected in regional plans?
- Which prioritized strategies are being addressed?
- Who was involved in defining the transportation problem?
- Other alternatives considered for addressing the problem.
- Demonstrations of local/regional coordination in implementing the proposed project.

Coordination Efforts*:

The SVT project has been written into two of the local city's comprehensive plans as an identified need and has been included in the PSRC plan. Coordination includes our outreach and events with 103 meetings/events/collaborations and more than 3,500 contacts made in person within the last year. The survey we performed showed that we have done well by the residents of our area when asked, How important is the SVT service for you to get where you need to go, 13% said Important and 83% said Very Important. More on this in section: Vulnerable Populations and Inclusive Outreach. We serve as the rural rep on the King County Mobility Coalition (KCMC) and are a founder and member, since 2018, of the Snoqualmie Valley Mobility Coalition, as a subgroup of the KCMC. We are on the Find a Ride Advisory board, were involved in the Metro Next Stop Advisory Cmte., and were an integral partner with Snoqualmie Valley cities in creating a 5-year inclusive transit plan. We are also regularly involved with the local Chambers of Commerce, the human services coalitions, Snoqualmie Valley Local Advocacy Team (to help the human services), three school districts, and two counties as part of coordinating transportation and addressing community needs. We help other rural transportation carriers to develop their own programs while also being a member of the Snotrac Coalitions. We are involved with National Center for Mobility Management, CTANW as a regular speaker/presenter as well as being engaged in and utilizing the programs provided by Rural Transit Assistance Program (RTAP). See Letters of Support for local voices from the business community. PSRC is now aware of the rural issue. That has been accomplished and PSRC's Vision 2050 reflects the need for more service to rural areas.

- By selecting yes, you acknowledge that you coordinated or will coordinate this project with the planning organization(s) within the region(s) this project serves*: Yes

How does your project connect to, coordinate with, leverage, or enhance other modes of transportation in your service area (e.g., aviation, intercity bus or rail, park-and-rides, bicycle/pedestrian)?

In your response, include how the multimodal partnerships for this project will improve or enhance access to social services.
What efficiencies will be gained within the service area as a result of this project?

Multimodal Partnerships*:

SVT performs the work on this grant along with the Valley Shuttle, a route for Metro and the only intra-valley fixed route, operating seven days a week between North Bend and Duvall with connections to the only routes that run outside the valley. Others in this service area include Metro's Access program (only within ¼ mile of fixed routes), Hopelink Medicaid NEMT service (500 rides per month), Sound Generations Hyde Shuttle (for seniors and Sno Valley Senior Center), Metro DART Rte. 224 (Duvall of Redmond), Metro 931 (Duvall to Woodinville) and the Metro 215 (NB/Sno to Issaquah). SVT works with them all, finding ways to get people to their destinations. In a recent survey, 42% of passengers using SVT transferred to Metro routes proving how valuable it is to have these two systems working together. Efficiencies are gained by avoiding a duplication of services. We also do joint outreach events with Hopelink, marketing for the local Metro Transit routes and marketing for the Metro Community Van program. We advertise for Hopelink's Find-a-Ride on our timetables, pass along Metro changes to riders, and are a founding member of the mobility coalition for the area. We avoid duplication and improve access to human services for all people in the Snoqualmie Valley.

Budget

Duration of Project

Duration of Project*: Two Years

Expenses

Expenses	If Other, List the Expense	** July 1, 2025 - June 30, 2027 (Current Estimate)	July 1, 2027 - June 30, 2029 (Projected)	Variance Between Biennia	** July 1, 2029 - June 30, 2031 (Projected)	Variance Between Biennia
Labor & Benefits		\$4,309,649.00	\$4,525,132.00	5.00%	\$0.00	-100.00%
Fuel & Lubricants		\$654,937.00	\$687,684.00	5.00%	\$0.00	-100.00%
Rent & Utilities		\$356,570.00	\$410,399.00	15.10%	\$0.00	-100.00%
Other	In-kind expenses	\$295,200.00	\$370,096.00	25.37%	\$0.00	-100.00%
		\$0.00	\$0.00	0.00%	\$0.00	0.00%
		\$5,616,356.00	\$5,993,311.00		\$0.00	

Sources of Revenue/Match

Revenue/Match Source	If Other, List the Source	** July 1, 2025 - June 30, 2027 (Current Estimate)	July 1, 2027 - June 30, 2029 (Projected)	** July 1, 2029 - June 30, 2031 (Projected)
Local: Contract Revenue		\$2,402,561.00	\$2,808,282.00	\$0.00
Local: In-Kind		\$295,200.00	\$370,096.00	\$0.00

Fares and Donations

Row	July 1, 2025 - June 30, 2027 (Current Estimate)	July 1, 2027 - June 30, 2029 (Projected)	July 1, 2029 - June 30, 2031 (Projected)
Fares and rides donations	\$32,200.00	\$34,051.00	\$0.00

Variances

Variance between 2025-2027 and 2027-2029: 6.71%

Variance between 2027-2029 and 2029-2031: -100.00%

Variances:

This budget reflects the total expenses spent on two grants: Sustain SVT (PTD 1085) and SVT Weekend expansion (PTD 1086). The total project cost for both was 6,144,837 with \$2,823,773 from WSDOT FTA. This uses the historical expenses from Jul 25-June 26 and allows for the 2nd year increase that we held back in 2025 to allow 5% increased spending in the second year of the biennium. Fuel is inclusive of maintenance and insurance. This also assumes fully staffed weekend routes and increased rent

Other Sources and In-Kind Match

Other Sources*:

Other in the Match Source drop down is labeled as In-Kind and described below.

Are you using in-kind match?*: Yes

You must provide an in-kind valuation plan in the Attachments section.

Describe the in-kind match:

In kind expenses have been added to the expense column and are offset by the in-kind value. Value of vehicles using straight line depreciation plus Metro-estimated maintenance provided and technical expertise has been valued by Metro at \$331,896. The City of Snoqualmie values their support for GIS mapping, advertising and planning at \$19,000. See attached in-kind letters of support.

Other Support

Other Support:

During the past 14 years, SVT has gone from having a 10% match to having more than a 50% match, enabling the state to use FTA funding, rather than strictly state funds. We will continue to work with King County Metro and others to find alternate sources of funding so that the state doesn't have to bear the financial burden of SVT's growth in the attempt to serve this rural region. In this next biennium, we are working with the Snoqualmie Tribe in an attempt to get a pass-through grant from the FTA Tribal Transit Funding. We will also be working with the State Legislature to create a pilot program to offset the cost of fares to riders. We are also working with the Snoqualmie Tribe on ways to offset the matching funds using FAT Tribal Transit funding.

Budget Development Methodology

Budget development methodology*:

This budget reflects the total expenses spent on two grants: Sustain SVT-PTD 1085 and SVT Weekend expansion PTD-1086. Those total project costs was 6,144,837 with WSDOT providing \$2,823,773. This uses the historical expenses from Jul 25-June 26 and allows for the 2nd year increase that we held back in 2025 to allow increased spending in the second year of the biennium. Costs have risen dramatically from what we estimated. The cost of fuel, vehicle insurance are pushing the limits of what we can do operationally without going over budget. The - hopefully temporary - rise in fuel prices has increased costs while the price of vehicle insurance in the past five years has risen at the rate of 8.3% per year. The cost of employee medical insurance has risen by almost 10% per year over the last six years. In the allocated expenses in the budget, the cost of fuel and lubricants is inclusive of maintenance and vehicle insurance since that is the subcategory we track them under, rather than being called-out individually. Although they are a lesser percentage of the overall costs, the category of Rent and Utilities is inclusive of utilities, office supplies, safety supplies, FTA Drug and Alc. program and software support as well as the increased cost for rent, not on a previous grant, of a office-portable on the property for which we pay rent at \$3k/mo. This is the reason that this category shows a marked increase.

Summary

July 1, 2027 - June 30, 2029

Total Expenses:	\$5,993,311.00
Match Total:	\$3,178,378.00
Requested Amount:	\$2,814,933.00
	This is the amount of grant funds your organization is requesting from July 1, 2027 - June 30, 2029
Percentage of Match:	53.03%

July 1, 2029 - June 30, 2031

Total Expenses:	\$0.00
Match Total:	\$0.00
Requested Amount:	\$0.00
	This is the amount of grant funds your organization is requesting from July 1, 2029 - June 30, 2031
Percentage of Match:	0.00%

Indirect Costs

Indirect Costs

Are you charging indirect costs to this grant/project?: No

Service Level

Project Service Level Information

Project Specific Information	July 1, 2025 - June 30, 2027 (Current Estimate)	July 1, 2027 - June 30, 2029 (Projected)	Percent of Change	July 1, 2029 - June 30, 2031 (Projected)	Percent of Change
Passenger Vehicle Hours	38613	41133	6.53%	0	-100.00%
Passenger Vehicle Miles	634764	684000	7.76%	0	-100.00%
<i>Passenger trips should be entered as whole numbers only.</i>					
Passenger Trips	86038	90000	4.60%	0	-100.00%
Volunteer Hours	0	0	0.00%	0	0.00%

Project Service Level Description

Describe the methodology used to develop these estimates, including any assumptions used in their development. Identify data sources and monitoring processes.

How were service-level estimates developed?:

We use historical data, tracking rides, riders, service hours, late rides, no-shows, rider types and mileage using CTS TripMaster routing system, that has corresponding tablets and AVLs in each vehicle. These are also used for monitoring. We used the actuals for trips, hours and miles from two grants combined into one: The current Sustain SVT (M-F) and Weekend (WKND) grants, then projected the coming year (Jul '26- June '27). Overall, between the two grants in year one, we had 14% more trips on the M-F and 68% more trips on the weekends than were originally forecasted. There were 15% fewer hours on the M-F and 59% fewer hours on the weekend than were expected. However, we underestimated the mileage by 26% on the M-F services (more remote housing). The numbers show that dispatch is doing well with the routing (due to the number of trips taken with less hours) but the mileage must be adjusted to be closer to accurate. WKND hiring, starting in Sept '26 will further boost the weekend trip numbers. For the 27-29 projected this estimate equalizes miles, hours and trips.

For demand-response or deviated fixed-route projects, summarize the intended outputs of this project in both qualitative (narrative) and quantitative (statistical) formats. Some projects may not align with traditional performance measures (e.g., revenue vehicle hours/miles, passenger trips). In such cases, quantifiable objectives can be reported instead, such as: the number of trainings conducted, outreach events completed, passengers served, or other measurable outcomes generated by this project. Be sure to include a quantitative output, as this will serve as the baseline measurement for your next biennium application. Qualitative measures are optional.

Intended Outputs:

We examine the elements of each route. Since we collaborate closely with the cities and the counties in our service area, we can predict the impact of new housing on our ridership and plan accordingly. Each month we create a report of activity, check our on-time service numbers. Goal is to stay 99% on time within a 1/2 hour service window. We examine numbers for refused rides. This averages less than 6 per month and they are almost always same-day ride requests (which are accomplished on a time and space-available basis, per our rider booking policies). Then we examine, by route whether the numbers are going up or down and figure out why. The goal is to stay at or above 1.7 rides per hour with an average on all routes of 2 RPH.

How will your organization measure whether the project is successful? Describe the steps you will take to improve performance if your project does not meet the identified performance targets.

Project Success Measurement*:

*How many rides: Informs our community outreach strategy, website effectiveness. *Miles per ride (MPR): Informs how well we are routing the ride requests, effectiveness of driver training. This ranges between 8 and 11MPR historically but is getting lower. *Service hours: This is standardized by route but varies based on ridership and rerouting due to snow, flooding, etc. *Rides per hour (RPH): This also informs how well we are routing the ride requests. RPH ranges from 1.2 per hour to 3.4 rides per hour, which is an excellent average considering how many miles we cover. *Cost per ride (CPR): The overall CPR is affected by many factors including maintenance costs, employee training, sick/vacation time, fuel, and other expenses not controlled by dispatchers. If the service becomes less affordable, we adjust through routing. If improvement dips, we adjust. We also do rider surveys to identify issues with the actual services.

Milestones

Readiness to Proceed

Will your project be ready to proceed at the start of the biennium?: Yes

Milestones

Activities	Date (mm/yy)
Project Start	07/27
Project Complete	06/29

Supplemental Information

Supplemental Information

Supplemental Information:

The impact of the SVT service in this large rural area of King County cannot be overstated. SVT is the only method that most people have to get around locally. Please read the letters of support that we received. It's nice to have so much local support from the businesses and organizations but what we look at most is the rider letters of support. the loss of this services would be the loss of jobs, homes, access to food and medical care as well as social isolation for those who are transit-dependent.

Since this wouldn't fit in the "Inclusive Planning" area, here is more about how many places SVT does outreach to and the organizations with whom we connect: It's basically everyone in the valley. However, just since January of 2026 We have met with Snoqualmie Valley Chamber Reclaim SnoValley Pride, Snoqualmie Valley Governments Association, Mt Si High School, Tolt Middle School, Snoqualmie Valley Health, SnoTrac, Friends of Eastside Seniors, RARET, City of Snoqualmie, City of Duvall, City of North Bend, City of Carnation, City of Monroe, two police departments, five King County Libraries - we supply them with timetables for their clients - the Healthy Community Coalition, SnoValley Senior Center, Mt Si Senior Center, Washington Microtransit, King County Metro, WSDOT for ADA Accessibility, Snoqualmie Valley Food Bank, Carnation Chamber of Commerce, Puget Sound Regional Council CMAC, Snoqualmie Tribe, Empower Youth Network, and Snoqualmie Valley Connects. Additionally, SVT did events/presentations with/for North Bend Block Party, Fall City Day, Big Truck Day, SnoValley Non-Profit Showcase, Pet Place Market, Hopelink, Snoqualmie Valley Mobility Coalition, Mt. Si HS Job Fair, FindARide Advisory Committee, Community Rides Grant Roundtable, CTANW, Goodhelp Services, Innovation Friday, OS-Connect Advisory Board, G2 Computer Care, Encompass, Trail Youth Coffee, and Snoqualmie Valley Rotary Club. This extensive outreach has been made possible by the Snoqualmie Tribe who was awarded a WSDOT Tribal Mobility grant for the 25-27 biennium. With the tribal funding, we are also doing rider surveys that have confirmed not only the need for the SVT service to continue but that this region needs a great deal more.

The State and the county are advocating through the Growth Management Act for more housing and a lot of it is being built in the unincorporated counties since the urban areas are often overbuilt. Since the unincorporated areas are often left underserved by the large transit agencies but the requirements for affordable housing mandate access to transit, this causes problems for the counties. Operations such as SVT enable those projects to move forward since, as an all-in-one provider, we create circulator routes and door-to-door services to accommodate the needs of anyone who walks, bikes, or rolls and connect them to the regional transit system.

Vulnerable Populations in Overburdened Communities & Tribes

Vulnerable Populations in Overburdened Communities

Identify the type of direct and meaningful benefits your project provides to vulnerable populations using the descriptions above, if applicable. Explain how your project delivers these benefits and the impact it will have on the populations served.

Vulnerable Populations in Overburdened Communities*:

Rural areas are underserved and regardless of whether someone has a physical or mental challenge, a disability, is a senior, a Native American, is living on very low incomes, is BIPOC, is 2SLGBTQIA+, not an English speaker, or has any other condition that makes them vulnerable, they are intrinsically vulnerable if they live in a rural area and are transit-dependent due to the lack of available transit in the rural areas. We did a survey that found, out of 1,170 unique riders, 96% of respondents said that SVT is important in their lives. 11% were at-risk youth, 23% were 65 or older, 41% are making less than the living wage for the area with 13% being below the federal poverty limit. 26% of the riders have a disability that would make it impossible for them to use regular transit. Our area is the ancestral home of the Snoqualmie Tribe and tribal nation members live throughout the region. We get all of the valley residents to their destinations whether they are jobs, human service providers, food, medical or to schools for before- and after-school activities. SVT does a lot in and for the community and is involved with every group that works with residents. SVT consistently listens to the voices of the people for whom the services are designed. We are also doing outreach to the IACS for the seniors in the East Indian community and translating our timetables into Spanish. And we have finished with our ADA Website Accessibility project one year early. With the funding we get, we can't do it all, but our services have been changed and refined over the years to do the most we can for them all. And we are working with the Tribe in this area to do more.

If these populations were engaged by you or your representatives in developing or maintaining the project, describe the outreach efforts and results. Include details such

as methods used to engage the community, feedback received, and how the input influenced the project's design or implementation.

Inclusive outreach in planning:

Besides the survey, SVT outreach for 2026 consisted of a total of 103 meetings and events with a total of 3,563 personal contacts made. Outreach has focused on introducing SVT services to anyone who is transit dependent. Engaging each person as a rider by asking them if they know about SVT and proceeding to ask various additional Q&A to create a relation-based interaction. Rural communities are close-knit, so one good conversation with an SVT employee tends to reach a rider's family and neighbors too. One example: Several of these meetings showed a dramatic need for the clients of the local shelter service to have a route running between Edgewick and the Outlet Mall to connect them to Metro and other routes. SVT used the weekend funding to create that route and took some of the density off the door-to-door weekend routes in a way that enabled them to have a hop-on/hop-off bus that was more convenient while still being able to provide trips for people with disabilities.

Tribal Support

Is this project directly operated by a tribe?* No

Is your project serving and is it supported by a tribal nation in Washington?: Yes

Estimate the percentage of your project that serves the tribe: 10.00% %

By checking this box, you confirm that you have reached out to the tribe regarding a resolution formally supporting your project: Yes

Environmental Justice

Environmental Justice Assessment (EJA)

You must conduct an Environmental Justice Assessment (EJA) if you apply for \$15 million or more in grant funds.

Are you requesting \$15 million or more in WSDOT funds for your proposed project?* No

Attachments

Attachments

Named Attachment	Required	Description	File Name	Type	Size	Upload Date
Required for all projects						
Population density map	✓	SVT service area and map with population density	Map of population and SVT service area.pdf	pdf	394 KB	09/04/2026 04:42 PM
Service area map	✓	SVT total service area map detail	SVT Total Service Area 2021-missing SVTM.pdf	pdf	7 MB	09/08/2026 12:22 PM
Required for new nonprofit applicants only						
501(c) IRS Letter of Determination		501 c 3 determination	501 c 3 confirmation from IRS 2017.pdf	pdf	57 KB	09/08/2026 12:26 PM
WA Utilities & Transportation Commission (UTC) Certification (required for new nonprofit applicants that are direct service providers)		WUTC permit	WUTC Permit M. Si Certification NPC-1088.pdf	pdf	50 KB	09/08/2026 12:27 PM
Conditionally required						
Indirect costs documentation - de minimis rate self-certification; negotiated indirect cost rate letter from cognizant agency; or a cost allocation plan						
In-kind match valuation proposal (required for operating & mobility management projects that are proposing to use in-kind as matching funds)		In kind support as documented by King County Metro Transit and City of Snoqualmie	In-Kind support KCMT and City of Sno.pdf	pdf	103 KB	09/08/2026 12:35 PM

Procurement policy (required for new applicants or existing grantees without a current policy on file with WSDOT if this project includes the procurement of services or capital assets)

Correspondence from a tribe in support of your project (if project is serving and supported by tribe(s). Not required if the applicant is a tribe.)

Letter of Support - Snoqualmie Indian Tribe	B. Snoqualmie Tribe LOS.pdf	pdf	119 KB	09/01/2026 04:17 PM
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Optional attachments

Letters committing matching funds

Letter committing matching funds Mt. Si Senior Center	Matching Fund Letter - Mt. Si Senior Center.pdf	pdf	47 KB	09/08/2026 12:20 PM
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Letter of concurrence (for projects that operate in multiple planning regions)

Letters of support (combine into one file attachment)

Letters of support - business and riders with cover letter	A All in one doc of support letters-combined.pdf	pdf	3 MB	09/04/2026 04:41 PM
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Supplemental information

Optional construction attachments

NEPA/SEPA assessment, if available

Supplemental construction project information (building or site designs, site plans, location exhibits, etc.), if available

Certification

Certification

I certify, to the best of my knowledge, that the information in this application is true and accurate and that this organization has the necessary fiscal, data collection, and managerial capabilities to implement and manage the project associated with this application:

Certification*:	Yes
Application Authority*:	Amy Biggs First Name Last Name
Title*:	Director, Snoqualmie Valley Transportation
Date*:	09/01/2026



*Moving forward together
Juntos avanzamos*

Mobility Division

Mobility – Contracted Services
201 S. Jackson Street
KSC-TR-0800
Seattle, WA 98104-3856

September 8th, 2026

Amy Biggs
Mt. Si Senior Center
PO Box 806
North Bend, WA 98045

Dear Ms. Biggs:

King County Metro is pleased to submit a letter of support for Mt. Si Senior Center's WSDOT Consolidated Grant application to sustain the services performed by Snoqualmie Valley Transportation (SVT) in the incorporated and unincorporated areas of North Bend, Snoqualmie, Fall City, Preston, Carnation, Duvall, and Monroe.

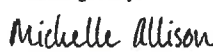
This project provides important transportation services to rural county residents who currently have limited or no access to jobs, training, education, childcare, and other critical services/opportunities. The project also provides valuable service to rural county residents with special needs through its use of accessible vehicles and SVT's highly-trained operators.

This project supports King County Metro's goals to develop, maintain and promote safe, reliable, accessible, and sustainable alternatives to fixed-route service. Our commitment of vehicles, maintenance, technical assistance, and staff support through the Community Access Transportation (CAT) Program are ways we can assist the efforts to fill some of the transportation gaps in the area.

For this grant application, King County Metro commits to providing up to \$165,948.23 per year of in-kind contributions during the 2-year grant period (July 1, 2027 - June 30, 2029). The matching funding is contingent upon appropriation from King County's 2028-2029 biennium budget, which will be adopted in November of 2027, and compliance with King County Metro's contract requirements. Should you have any questions, please contact Scott Weinberger, Transportation Planner, at 206-477-2843.

Sincerely,

Michelle Allison
General Manager
King County Metro Transit

DocuSigned by:

CFAFB29C7D8F4A1...

9/4/2026



Office of the Mayor

City of Snoqualmie
38624 SE River St. | PO Box 987
Snoqualmie, Washington 98065
(425) 888-5307 | www.snoqualmiewa.gov

September 29, 2026

Amy Biggs
Mt. Si Senior Center
Snoqualmie Valley Transportation Program
PO Box 906
North Bend, WA 98045

RE: City of Snoqualmie Support of Snoqualmie Valley Transportation

Dear Ms. Biggs,

Thank you for your continued efforts to support and expand public transportation within the Snoqualmie Valley region. With Snoqualmie being served by only one of two transit options in the Valley—and relying solely on Route 215—access to reliable public transportation is essential for our residents of all ages, as well as for local businesses and long-term economic development. Our community depends heavily on this service, and having robust, consistent transit options is critical to ensuring mobility, opportunity, and growth for everyone who lives and works here.

The City of Snoqualmie is committed to supporting Snoqualmie Valley Transportation. Please find below an estimate of our annual contribution of \$19,100 to help maintain and expand transportation in our City:

- Advertising: news releases, utility bill inserts, social media marketing - \$5,500
- Staff Support: monthly taskforce/committee meetings as required, CD Director - \$7,000
- Community Development Dept. Support as needed - \$4,400
- GIS Support, mapping as needed - \$2,200

The City of Snoqualmie recognizes the value the Snoqualmie Valley Transportation (SVT) program brings to residents and the health and strength of the community. We are committed to supporting SVT's efforts to grow public transportation in the Snoqualmie Valley.

Sincerely,

James Mayhew
Mayor



September 8, 2026

PSRC/WSDOT Consolidated Grant Committee
1011 Western Ave. Suite 500
Seattle, WA 98101

Re: Matching Fund Support for Mt. Si Senior Center-Sustain Snoqualmie Valley Transportation

Dear Committee Members,

Mt. Si Senior Center supports the application to PSRC/WSDOT for the operational grant request for the 2027-2029 grant cycle for Snoqualmie Valley Transportation.

To that end, we pledge \$2,808,282.00 to this endeavor which is the local cash match provided by Mt. Si Senior Center for the Sustain SVT Operating grant application.

Our long-time support for our seniors and for all the transit-dependent riders in Snoqualmie Valley is an ongoing promise we make to our community.

Please feel free to contact me if you have any questions.

Sincerely,

Mary Barrett
President, Board of Directors
Mt. Si Senior Center

Mt. Si Senior Center – PO Box 806 – 411 Main Ave. S. North Bend, WA 98045 – (425) 888-3434 -

www.mtsiseniorcenter.org

Snoqualmie Valley Transportation – PO Box 806 – 1308 Boalch Ave. NW North Bend, WA 98045 – (425) 888-7001 -

www.SVTBus.org



August 27, 2026

Amy Biggs
Director, Snoqualmie Valley Transportation
A Project of Mt. Si Senior Center
abiggs@svtbus.org | 425-888-7001 Ext. 109

RE: Letter of Support for WSDOT Consolidated Grant Application

To Whom It May Concern,

The Snoqualmie Indian Tribe supports the WSDOT Consolidated Grant application of Mt. Si Senior Center and Snoqualmie Valley Transportation (SVT). Our two organizations have worked together successfully for many years to create and implement programs that serve the mobility needs of the rural Snoqualmie Valley.

We appreciate the opportunity to voice our support for this application and look forward to continuing our partnership with SVT and Mt. Si Senior Center.

Sincerely,

Janeé Linford
Grant Manager
Snoqualmie Indian Tribe



September 1, 2026

To the person(s) reading this grant:

Here are some of the many letters we received in support of this grant application.

The reason we are here is because these riders and businesses need us to continue to operate.

It can be hard to get people to write actual letters in support of a service, especially when you don't provide them with a template, but we put the word out and the letters came pouring in; people and organizations who took the time out of their busy days to let us know what SVT means to them.

We urge you to read them and hear their unique voices.

These are people we know and the organizations who all depend on us as much as we depend on them. Rural areas are tight-knit, and we all work together to make our lives possible.

We love what we do for our community and want to continue to do it!

Kind Regards,

The staff of Snoqualmie Valley Transportation (SVT)

A program of Mt. Si Senior Center



Serving the Snoqualmie Valley Seniors and Their Families Since 1975
A Community Partner Site of Sound Generations
4610 Stephens Ave-P.O. Box 96-Carnation, WA 98014-(425) 333-4152

Amy Biggs
Mt. Si Senior Center
PO Box 806
North Bend, WA 98045

RE: Letter of Support: Snoqualmie Valley Transportation

Dear Ms. Biggs,

Sno-Valley Senior Center is grateful for the invaluable transportation services provided by Mt. Si Senior Center's Snoqualmie Valley Transportation (SVT) program to our community and surrounding cities.

Transportation is an essential part of ensuring that older adults can remain active, connected, and engaged in their communities. Several of our participants utilize SVT services to travel to Sno-Valley Senior Center and around the Snoqualmie Valley, allowing them to access our meals, programs, activities, social opportunities, and other services. For these individuals, reliable and accessible transportation can make the difference between being able to participate and being isolated at home.

SVT understands the unique transportation needs of residents throughout the Snoqualmie Valley and provides safe, dependable, and accessible options for those who may otherwise have difficulty getting where they need to go. This is particularly important for older adults, people with disabilities, and others who may no longer drive or who lack access to reliable personal transportation.

Our work at Sno-Valley Senior Center is centered on helping older adults remain connected to their community and maintain independence. SVT plays an important role in supporting that mission by helping our participants overcome transportation barriers and access the services and opportunities that contribute to their health, well-being, and quality of life.

We have seen firsthand the positive impact that dependable transportation can have on older adults in our community. By expanding transportation options throughout the Snoqualmie Valley, SVT helps reduce isolation, increase access to community resources, and ensure that residents have greater opportunities to participate fully in their communities.

Sno-Valley Senior Center is proud to support Snoqualmie Valley Transportation's mission and strongly supports its application for funding. We appreciate SVT's continued commitment to providing accessible transportation and improving quality of life for residents throughout the Valley.

If you have any questions, please feel free to contact me at 425-333-4152 ext. 1 or email kiraa@soundgenerations.org



Kira Avery | Executive Director
Sno-Valley Senior Center

MICHAEL MCMANN

PanGaia Consulting, LLC

Amy Biggs
Snoqualmie Valley Transportation
PO Box 806
North Bend, WA 98045

28 August, 2026

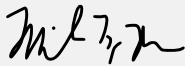
Dear Amy,

During twenty years in the upper Snoqualmie Valley, we at PanGaia have witnessed many of the pains and benefits that have accompanied the growth of East King County communities from Edgewick to Duvall. One enduring benefit, and delight, has been the presence and expansion of SVT's "little buses for little cities". We have admired with appreciation the fine balance SVT has retained over the years, growing to serve a greater reach of hours, days, and locations, while preserving a truly remarkable personal and kind touch that both exemplifies and promotes core values of we who call Snoqualmie Valley home.

Growth in East King County has overmatched infrastructure such as public transit. Human community needs for safe, affordable, reliable transportation have grown - and diversified - at the same time. SVT continues to strive to meet those needs, and deserves all the local, regional, state, and federal support that can be mustered.

It has been and will continue to be a pleasure to both observe and benefit from SVT's success. Thank you for keeping up the great work.

Sincerely,



Michael McMann

425-478-8460

PO Box 1696
North Bend, WA 98045

azlin@pangaiacorp.com



July 7, 2026

Amy Biggs
Mt. Si Senior Center
PO Box 806
North Bend, WA 98045

RE: Letter of Support: Snoqualmie Valley Transportation

Dear Ms. Biggs,

The City of Carnation is grateful for the invaluable service Snoqualmie Valley Transportation provides to our community and surrounding cities. Snoqualmie Valley Transportation understands the unique transportation needs in the region, offering reliable and accessible options to connect residents to employment opportunities, services, after-school activities, and each other.

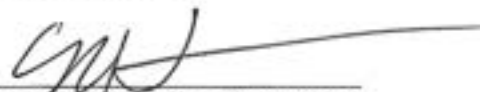
Snoqualmie Valley Transportation has significantly impacted the lives of those who are elderly, disabled, or lack the funding to secure a personal mode of transportation. Safe and dependable transportation helps to bridge gaps and break down barriers to movement, ensuring that all residents have the opportunity to participate fully in all of the benefits our community has to offer.

Your commitment to increasing transportation options has had a positive impact on the economic development of the Valley by providing easier access to job opportunities and local commerce.

The City of Carnation is in full support of Snoqualmie Valley Transportation's mission, and will continue to provide in kind marketing and communications support, GIS mapping resources, active meeting participation, and partnership as needed. We encourage community members and policymakers alike to recognize and support the vital role you play in enhancing the quality of life for all residents.

Sincerely,


Jan Ribail, Mayor


Sam Harrison, Councilmember


Max Voelker, Councilmember


Jessica Merizan, Deputy Mayor


Cheryl Paquette, Councilmember


Rhonda Ender, City Manager



August 16, 2026

Dear Ms. Biggs,

On behalf of Acres of Diamonds, I am pleased to offer our enthusiastic support for Snoqualmie Valley Transportation.

Acres of Diamonds serves mothers and children experiencing homelessness by providing safe housing, supportive services, and opportunities for long-term stability and independence. For many of the families we serve, reliable transportation is essential to accessing employment, education, healthcare, childcare, and other critical community resources. Without dependable transportation, many families face significant barriers to achieving their goals and maintaining progress toward self-sufficiency.

Snoqualmie Valley Transportation provides an invaluable service to our community by ensuring that residents have safe, affordable, and accessible transportation options. Their commitment to connecting people with opportunities, services, and one another helps strengthen the overall health and vitality of the Snoqualmie Valley.

We have seen firsthand how transportation can remove barriers and create pathways to success. Access to reliable transportation helps individuals maintain employment, attend appointments, participate in educational opportunities, and remain connected to supportive services and community resources. These connections are often critical to long-term stability for the families we serve.

Acres of Diamonds is grateful for the work of Snoqualmie Valley Transportation and fully supports its mission and continued growth. We appreciate the positive impact it has on residents throughout our region.

If you have any questions, please feel free to contact me at (425) 788-9999 or cheryl@acresofdiamonds.org.

Sincerely,

Cheryl Gingerelli

Director of Family Services, MA LMHC
PO Box 1672 / Duvall, WA 98019
425.788.8559
Cheryl@acresofdiamonds.org

September 1, 2026

Zander Lozano
DirtFish Rally School
7001 396th Dr SE
Snoqualmie, WA 98065

RE: Letter of Support: Snoqualmie Valley Transportation

Dear Ms. Biggs,

I am writing this letter of support for SVT on behalf of DirtFish Rally School, located in Snoqualmie. SVT is a critical pillar of our community and provides an essential service that so many rely on, including some of our customers and past employees.

Especially during times of financial uncertainty, SVT has consistently provided members of our community with reliable transportation that they may not otherwise be able to afford or access. Their impact goes far beyond providing affordable rides- they provide individuals with greater independence, mobility, and the ability to stay connected with their community.

SVT is an invaluable resource to the Snoqualmie Valley, and we are incredibly grateful for the service they provide to our community.

If you have any questions, please feel free to email me at zander@dirtyfish.com

Kind regards,
Zander Lozano
Administrative Manager



Community In Action

August 2026

Amy Biggs

Director, Snoqualmie Valley Transportation

A Project of Mt. Si Senior Center

P.O. Box 806

North Bend, WA 98045

Re: Letter of Support for Snoqualmie Valley Transportation

Dear Ms. Biggs,

On behalf of Snoqualmie Valley Food Bank (SVFB), I am pleased to offer our strong support for Snoqualmie Valley Transportation (SVT) and its efforts to secure continued funding to provide transportation services throughout the Snoqualmie Valley.

Reliable transportation is a critical component of food security. While our mission is to ensure that every member of our community has access to nutritious food, that mission can only be achieved if individuals and families are able to reach our pantry and other essential services. For many of our clients—including older adults, individuals with disabilities, families with limited transportation options, and those facing financial hardship—SVT provides an indispensable connection to the food and resources they need to maintain their health and well-being.

Transportation barriers often become food access barriers. Without dependable public transit, many residents would be forced to choose between purchasing transportation, buying groceries, attending medical appointments, or meeting other basic household needs. SVT helps eliminate those barriers by providing safe, affordable, and dependable transportation that allows community members to access healthy food, healthcare, employment, education, and other essential services throughout the Valley.

As demand for emergency food assistance continues to evolve, strong partnerships between transportation providers and food assistance organizations are increasingly important. SVT plays a vital role in ensuring that residents can access services with dignity and consistency, strengthening the overall health and resilience of our community.

snoqualmievalleyfoodbank.org

P.O. Box 1541 | 122 East 3rd Street | North Bend, WA 98045 | 425.888.SVFB(7832)



Community In Action

Snoqualmie Valley Food Bank is grateful for SVT's commitment to serving our shared community, and we enthusiastically support its continued operation and future growth. We encourage the State of Washington to continue investing in this essential transportation service so that Valley residents can remain connected to the resources they need to thrive.

Thank you for your consideration and for your continued support of transportation services that strengthen our community.

Sincerely,

A handwritten signature in black ink, appearing to read "Calib Miller", is positioned above the printed name.

Calib Miller
Executive Director
Snoqualmie Valley Food Bank

snoqualmievalleyfoodbank.org

P.O. Box 1541 | 122 East 3rd Street | North Bend, WA 98045 | 425.888.SVFB(7832)



August 18, 2026

A Letter of Support for Snoqualmie Valley Transportation

On behalf of the City of Duvall, I am voicing our strong support for Snoqualmie Valley Transportation (SVT) and its efforts to secure grant funding to maintain and expand public transportation options throughout the Snoqualmie Valley.

Access to reliable public transportation is a vital resource for Duvall resident of all ages. Public transit provides important connections to employment, education, health care, shopping, and other essential services. It also supports our local businesses and is an important component of our region's future economic development. A strong transportation network helps our communities remain connected and provides greater opportunities for residents and businesses alike.

The City of Duvall recognizes the significant value SVT provides to our residents and to communities throughout the Snoqualmie Valley. We believe it is critical not only to maintain current SVT service levels, but also to expand service to better meet the needs of our growing community.

One particularly important need for Duvall is expanded service hours between Duvall and Monroe. Monroe serves as a major shopping, employment, and service center for Duvall residents, and increased route availability would provide meaningful transportation options for residents who rely on public transit. Connections between Duvall and Monroe can be challenging because the communities are located in different counties and served by different transportation systems. SVT plays a unique and essential role in bridging that gap, connecting Duvall and other Snoqualmie Valley communities with the Sky Valley and providing regional mobility that can be difficult to achieve through individual county-based transit systems. Expanding this connection would strengthen access to jobs, services, shopping, and other opportunities for residents throughout the region.

The City of Duvall appreciates SVT's continued efforts to listen to community needs, pursue funding opportunities, and provide accessible transportation throughout the Snoqualmie Valley. We strongly support SVT's grant applications and encourage funding partners to invest in maintaining and expanding these essential services.

Thank you for your consideration and for recognizing the important role that public transportation plays in a rural, non-contiguous city like Duvall.

A handwritten signature in black ink, appearing to read "Amy McHenry".

Amy McHenry

Mayor, City of Duvall

Amy.mchenry@duvallwa.gov

425-419-6105

August 13, 2026

Amy Biggs
Director, Snoqualmie Valley Transportation
A project of Mt. Si Senior Center
PO Box 806
North Bend, WA 98045

RE: Letter of Support — Snoqualmie Valley Transportation

Dear Ms. Biggs,

I am writing on behalf of Reclaim to express our strong and continued support for Snoqualmie Valley Transportation (SVT) and the invaluable services it provides to our rural community. As Executive Director of Reclaim, a local nonprofit serving unhoused and insecurely housed community members, I have witnessed firsthand the profound and positive impact reliable transportation has on the well-being and stability of the individuals and families we serve.

Since I last wrote in support of SVT, Reclaim has grown in ways that have only deepened our partnership. We recently opened The Front Door, a community service center located in downtown Snoqualmie, which serves as a welcoming, low-barrier point of access to case management, basic needs, rental assistance, and connection to other resources for our neighbors experiencing housing instability. Reclaim and SVT serve many of the same individuals, and dependable transportation has become even more central to the success of our work together.

In rural communities like ours, accessible and reliable transportation is a lifeline. SVT's commitment to maintaining a robust transportation network ensures that our clients reach essential services, including healthcare, employment opportunities, social services, and now The Front Door community service center. This support is particularly critical for those who are elderly, disabled, living in poverty, or otherwise underserved, and it directly determines whether many of the people we serve are able to show up for appointments, job interviews, and the everyday tasks that stability depends on.

The services SVT offers contribute significantly to reducing isolation and expanding mobility, both of which are essential to helping people move out of crisis and toward stability. Their dedication to meeting a diverse range of needs, from daily commutes to individualized transportation requests, reflects a genuine understanding of the challenges faced by residents throughout the Snoqualmie Valley.

I also want to commend SVT's staff for their professionalism and compassion. The feedback we consistently hear from our clients and from fellow community members reflects a team that goes above and beyond to ensure every passenger has a safe and dignified experience. Their work does more than keep our transportation system running; it strengthens the fabric of our community by connecting people to opportunity and to one another.



Given the many benefits that Snoqualmie Valley Transportation brings to our area and given how deeply intertwined SVT's mission has become with our own at Reclaim, I urge continued support and investment in their services. Ensuring the sustainability and growth of SVT's operations will be vital to meeting the evolving needs of our community, and I am confident that with continued support, SVT will keep making a substantial difference in the lives of many.

Please do not hesitate to reach out if there are ways our agency can further assist in supporting SVT's mission or this application.

Sincerely,

Jen Kirk
Executive Director
jenk@reclaimstability.org
(425) 505-0038

August 20, 2026

Amy Biggs
Mt. Si Senior Center
PO Box 806
North Bend, WA 98045

RE: Letter of Support: Snoqualmie Valley Transportation

Dear Ms. Biggs,

Mathnasium of Snoqualmie Valley is grateful for the invaluable service provided by Mt. Si Senior Center's Snoqualmie Valley Transportation (SVT) program provides to our community and surrounding cities. SVT understands the unique transportation needs in the region, offering reliable and accessible options to connect residents to employment, human services, after school activities, entertainment and each other.

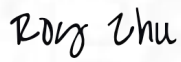
SVT significantly impacts the lives of those who are elderly, disabled, the at-risk youth, or those residents who may lack the funds to secure personal transportation. There are many local, quality employers in the Snoqualmie Valley but many of the local residents would not have access to the jobs we provide without the services of SVT. Safe and dependable mobility bridges the gaps and breaks down barriers to movement, ensuring that all residents have the opportunity to fully participate in all the benefits our community has to offer.

Your commitment to increasing transportation options has had a positive impact on the economic development of the Valley by providing easier access to job opportunities and local commerce.

Mathnasium is in full support of Snoqualmie Valley Transportation's mission and is in full support of their application.

If you have any questions, please feel free to reach me at snoqualmievalley@mathnasium.com.

Kind regards,



Roy Zhu
Managing Director

Mathnasium Learning Center at Snoqualmie Valley

8/19/2026

Letter of Support from Snoqualmie Valley Health

To Whom It May Concern:

On behalf of Snoqualmie Valley Health, I am pleased to offer our support for Snoqualmie Valley Transportation and its efforts to provide reliable transportation services to our community.

Access to transportation is an important part of access to healthcare. For many patients, particularly older adults and those who may not have reliable transportation, getting to medical appointments, rehabilitation, specialty care, and other essential services can be a significant barrier.

Snoqualmie Valley Transportation plays an important role in helping our community members remain connected to the healthcare and resources they need. We value the partnership and the positive impact these services have on the health and well-being of our patients and neighbors throughout the Valley.

Snoqualmie Valley Health is proud to support Snoqualmie Valley Transportation and its continued efforts to improve access, independence, and quality of life for those we serve.

Sincerely,

Kelly Bender
Community Partner Development & Outreach Manager
Snoqualmie Valley Health



Mamma's Hands
PO Box 1262
Issaquah, WA 98027
206-915-2073
www.mammashands.org

To Whom It May Concern:

Mamma's Hands is writing in strong support of Snoqualmie Valley Transportation, a vital resource for our community — particularly for single mothers and families fleeing domestic violence and crisis who are working to rebuild their lives.

When a woman leaves an unsafe situation, she is often stepping into an entirely new chapter: a new city, a new home, new schools, new jobs, new appointments, and countless unknowns, all while trying to heal, regain stability, and build a safe future for her children. Reliable transportation can make an enormous difference during this vulnerable time.

Snoqualmie Valley Transportation offers far more than a ride. For women who may feel isolated and overwhelmed, a kind and familiar face who helps them navigate their new community provides real comfort and connection. That simple act of kindness — a welcoming smile, a helping hand, the knowledge that someone is there — can mean a great deal to a woman rebuilding her life from the ground up.

For families without reliable transportation, even basic necessities become difficult to manage: groceries, medications, medical appointments, work, school drop-offs, and access to community resources can all feel out of reach without a vehicle. In a rural area like the Snoqualmie Valley, where public transit options are limited, this gap becomes an even greater barrier for families already working hard toward stability. Low-cost transportation helps close that gap. It allows mothers to get to work, access essential services, obtain medications, and provide for their children — while building a life where they are no longer dependent on others for every ride. It supports independence and dignity, and helps families stay connected to the community around them.

For survivors of domestic violence in particular, transportation can be part of reclaiming choice: the difference between feeling trapped and feeling capable of moving forward.

Snoqualmie Valley Transportation fills a critical need in our community, helping people without vehicles access the employment, healthcare, groceries, and community connections necessary to become stable and self-sufficient. For a mother who has already had to leave so much behind, having a safe and affordable way to move forward can mean everything.

We are proud to partner with Snoqualmie Valley Transportation and urge your continued support of their work.

Sincerely,
Star

Star Lalario
Executive Director
Mamma's Hands
206.719.0335
www.mammashands.org

Living Snoqualmie

NEWS FROM THE WILD SIDE



August 27, 2026

Subject: Support for Snoqualmie Valley Transportation Services

To Whom It May Concern,

I am writing on behalf of Living Snoqualmie to express our strong support for Snoqualmie Valley Transportation (SVT) as it seeks state grant funding to maintain its current level of service throughout the Snoqualmie Valley.

As a North Bend resident, local business owner and publisher of Living Snoqualmie, I have seen the important role SVT plays in our community. Reliable public transportation is especially important in a geographically spread-out area like the Snoqualmie Valley, where many residents have limited transportation options.

SVT connects people with jobs, medical appointments, grocery stores, schools, libraries, post offices and other essential destinations throughout the Valley. For residents who cannot drive or lack reliable access to a vehicle, these services provide a critical connection to their communities and the resources they depend on.

Reducing transportation service would create significant challenges for the people who rely on SVT and would also affect local businesses, employers and organizations whose employees, customers and clients depend on public transportation.

The Snoqualmie Valley is fortunate to have a transportation service designed around the needs of our communities. Continued state funding is important to ensure that SVT can maintain reliable, affordable transportation for the residents who depend on it.

Living Snoqualmie strongly supports Snoqualmie Valley Transportation's grant application and continued funding for its current level of service.

Sincerely,

Melissa Grant
Living Snoqualmie



August 20, 2026

Amy Biggs
Mt. Si Senior Center
PO Box 806
North Bend, WA 98045

RE: Letter of Support: Snoqualmie Valley Transportation

Dear Ms. Biggs,

Eastside Friends of Seniors is grateful for the invaluable service provided by Mt. Si Senior Center's Snoqualmie Valley Transportation (SVT) program provides to our community and surrounding cities.

Eastside Friends of Seniors is a non-profit organization that partners with our community to help older adults live independently and stay socially connected. Our volunteers provide transportation, housework, small repairs, companionship and more. We've been providing these services to the Issaquah and Sammamish communities for nearly 20 years and are now expanding to the Snoqualmie Valley.

Transportation has historically been our most requested service, and the rides are primarily access to healthcare, food and other essential services. It is also logistically challenging to ensure we're able to find volunteers for all of the ride requests. We knew it would be an even bigger challenge in new communities.

We were absolutely delighted to discover how well SVT is already serving the community, particularly older adults, to meet their transportation needs. It's apparent the services/routes offered were thoughtfully designed and informed by community input. I love the looping shuttles that take residents to core services- grocery, post office, senior center, etc.

SVT's local transportation services are accessible to all, regardless of income or physical abilities. It has allowed our organization to primarily focus on filling the gap of transportation for older adults outside of the SVT's service area, such as healthcare services in Issaquah, Bellevue or Seattle.

As the number of older adults will continue increasing at a rapid pace in our communities, it's my opinion that the Snoqualmie Valley is very fortunate to have this transportation asset to meet the growing demand.

Eastside Friends of Seniors is in full support of Snoqualmie Valley Transportation's mission and is in full support of their application. They are an invaluable partner in helping us to serve older adults in the Snoqualmie Valley.

If you have any questions, please feel free to reach me at
kristinw@eastsidefriendsofseniors.org

Kind regards,

Kristin Webb
Executive Director

August 22, 2026

Amy Biggs Director, Snoqualmie Valley Transportation PO Box 806 North Bend, WA 98045

RE: Letter of Support for Snoqualmie Valley Transportation

Dear Ms. Biggs,

On behalf of the **Fall City Community Association (FCCA)**, I am pleased to express our strong support for Snoqualmie Valley Transportation and its continued funding through the State of Washington.

Fall City is a unique rural community, and while living in the Snoqualmie Valley offers an incredible quality of life, our rural location also creates significant transportation challenges. Access to reliable public transportation is essential for residents who cannot drive, do not have access to a vehicle, or need additional transportation options to remain independent and connected to their community.

Snoqualmie Valley Transportation provides much more than a ride. It connects Valley residents to **jobs, medical appointments, schools, shopping, libraries, community services, and one another**. For seniors, individuals with disabilities, young people, working families, and residents with limited transportation options, these services can make the difference between independence and isolation.

As a community organization, FCCA also recognizes the broader benefit that accessible transportation provides to Fall City. Our local businesses, community programs, events, and services are stronger when residents throughout the Valley have a dependable way to reach them. Public transportation helps create a more connected and inclusive Valley while supporting the vitality of our small rural communities.

The loss or reduction of Snoqualmie Valley Transportation services would create a very real hardship for some of our most transportation-dependent residents. In a rural area where alternative transportation options are limited, these services are especially difficult to replace.

The Fall City Community Association strongly supports continued State of Washington funding for Snoqualmie Valley Transportation so that its current services can be maintained and Valley residents can continue reaching the places and people that are essential to their daily lives.

Sarah Kieffer Vice President **Fall City Community Association**

August 11, 2026

Amy Biggs
Snoqualmie Valley Transportation
PO Box 806
North Bend, WA, 98045

RE: 2027-2029 WSDOT Consolidated Grants Program

Dear Amy Biggs:

On behalf of Hopelink, we are writing to express our support of Mt. Si Senior Center's program, Snoqualmie Valley Transportation (SVT), and their WSDOT Consolidated Grant applications.

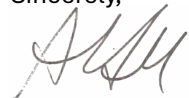
Snoqualmie Valley Transportation has a strong history of implementing and sustaining programs designed to meet various transportation needs in Snoqualmie Valley. SVT's service is tailored to meet the unique needs of rural Snoqualmie Valley and helps to fill gaps in service, including serving people with disabilities, older adults, youth, and low-income populations. SVT is an expert in understanding the travel needs of the Valley, is well-connected, and actively participates in many different stakeholder groups. Particularly as the primary transportation providers in the Valley, their service is vital to the community and helps eliminate barriers in how our community gets around.

Additionally, this service provides a connection to people who otherwise do not have access to a car, prefer not to drive, or are otherwise unable to drive. Without this service, many Snoqualmie Valley residents would be unable to get where they need to go easily.

SVT is a valued partner of Hopelink Mobility Management. We are especially grateful for SVT's active participation in our King County Mobility Coalition, Snoqualmie Valley Mobility Coalition, Regional Alliance for Resilient and Equitable Transportation (RARET) Workgroup, and the Find a Ride Advisory Committee. SVT programs align directly with our vision of connecting communities to improve public transportation for Snoqualmie Valley and beyond. SVT has been a pivotal partner, including the pilot and ultimate adoption of the Duvall-Monroe Shuttle and Weekend Service, as well as the publication of SVMC's 5-Year Coordinated Transportation Plan, the Coordinated Transportation Awareness Campaign, and Rural Transportation Advocacy trainings and future guidebook, among many other projects and initiatives. SVT staff are committed to collaboration and regional partnerships and have played an active and critical role in supporting the region's understanding of and advocacy for the Valley's transportation needs.

Hopelink strongly encourages and supports the continued funding of SVT's important services. The sustaining of this valuable program has and will continue to benefit everyone in this region. Thank you for considering our comments regarding Snoqualmie Valley Transportation's application. If you have any questions, please contact me at 425-625-6856.

Sincerely,



Staci Sahoo
Director, Mobility Management



June 17, 2026

We need SVT to continue to operate:

Dear SVT Team,

On behalf of our TLC students and staff, I would like to extend our sincere thanks to Snoqualmie Valley Transportation for your continued support throughout the 2025–2026 school year.

Your partnership has been invaluable in helping us provide meaningful job site experiences. Through these opportunities, our students have developed essential life and workplace skills such as communication, responsibility, time management, teamwork, and independence. These real-world experiences play a crucial role in preparing them for future employment and success beyond the classroom.

In addition, your team has been essential in building positive relationships that go well beyond our students' time here at TLC. These connections make a lasting impact and help them feel supported and valued within the community.

We truly appreciate your commitment to our program and to creating these opportunities.

We look forward to continuing our partnership next school year. In the meantime, we hope you have a wonderful summer, and we look forward to seeing you around the Valley!

With gratitude,
Julie, Megan, and the TLC Team



August 13, 2026

PO Box 357
North Bend, WA
98045
O: 425 888.6362

Amy Biggs
Mt. Si Senior Center
PO Box 806
North Bend, WA 98045

RE: Letter of Support for Snoqualmie Valley Transportation

Dear Ms. Biggs,

On behalf of the SnoValley Regional Chamber of Commerce, I am pleased to express our strong support for Snoqualmie Valley Transportation and its continued service throughout our region.

Reliable transportation is essential to a healthy local economy and a connected community. SVT understands the unique challenges of living and working in a rural area and provides an important link between our communities. Its services help residents reach jobs, healthcare appointments, human services, after school activities, local businesses and community events.

SVT is especially important for older adults, people with disabilities, young people, lower income residents and those who do not have access to a personal vehicle. Without dependable transportation, many residents would face significant barriers to employment, essential services and full participation in community life.

We also regularly see visitors and community members become stranded after arriving in the Valley through a rideshare service, only to discover that finding a return ride is nearly impossible. SVT drivers have helped many people in difficult and sometimes unsafe situations, transporting them to locations where they can safely connect with other transportation options. In a rural region with limited public transportation and inconsistent rideshare availability, this service fills a critical gap.

Our Valley is home to many excellent employers, but businesses cannot grow without a reliable workforce. By helping employees reach local jobs and connecting residents and visitors with businesses throughout the region, SVT supports workforce development, local commerce and the long-term economic vitality of the Snoqualmie Valley.

The SnoValley Regional Chamber is grateful for SVT's commitment to safe, accessible and dependable transportation. We fully support its mission and application for continued funding.

Please feel free to contact me at Kelly@snovalley.org if I can provide any additional information.

Kind regards,

Kelly Coughlin Games
CEO
SnoValley Regional Chamber of Commerce
425-888-6362



"Strengthening Commerce Through Community"

Date: 8/24/2026

To: Amy Biggs

Re: Letter of Support for SVT

I'm writing to express my full support for Snoqualmie Valley Transportation's grant application.

You know me as founder of Transit Trekker, which aims to promote car-free access to outdoor recreation with a focus on people who cannot drive at all. And you know that I was so pleased when SVT was able to add weekend service to the Valley Shuttle in the summer of 2024 that I organized a trip to Tolt-MacDonald Park around that service expansion, and again in 2025 organized an outing in partnership with Futurewise designed to highlight the important role that rural transit plays in transportation access, recreation, and environmental stewardship. (Both made easier as a result of seasonal Trailhead Direct service.)

The Snoqualmie Valley is a gem, and SVT opens up access for our region's residents and visitors alike. Among a much longer list, it includes Tolt-MacDonald Park and many Snoqualmie Valley Trail trailheads. I often camp or get a yurt at Tolt a few times a year, during the week, and SVT lets me visit other towns in the Valley during those stays.

Speaking of Tolt-MacDonald, SVT has actually come to my rescue after a recent mishap there. On a Saturday in April this year, after my partner's memorial service, I rode my e-bike out to Tolt-MacDonald, one of our favorite places. I planned to scatter his ashes in the river and had reserved the camping container to stay a few days enjoying a place I know he loved.

Instead, I found myself locked out, with no staff on hand to assist me, with no camping gear that would have allowed me to rough it, and miles from any motels after a long ride and a low e-bike battery. Normally I could call older friend of mine who has on occasion bailed me out on trips. But he is no longer comfortable driving in dusk or dark (nor should he be) and it was already late in the day, so that was not a good option. I was exhausted and frustrated.

Luckily — so, so luckily — I was able to catch the Valley Shuttle to Snoqualmie, where I was able to transfer to the 208 to Issaquah (I think it might have been the last 208 run of the day but I am not sure). I still had to ride from Issaquah to Marymoor Park to get Link home, but that was much more feasible than riding all the way from Carnation. My battery died as I pedaled the last mile home from Judkins Park Link station. (I guess this is also a letter in support of making sure transit services connect well to each other.) Two years ago, without weekend service, I would have either had to exhaust myself biking home, including an unavoidable stretch of the busy Preston-Fall City Rd and its narrow shoulder at dusk. Or ride to North Bend (still pretty exhausting), IF a motel room was available (a big if because in my experience they tend to be sold out on weekends).

As a nondriver who for decades could not afford to own a car (and still would have a lot of trouble doing so, even if I were to get a drivers license), access to our state's beautiful recreation spaces is so often out of reach. I know I am far from alone, and I'll quote from my website:

"Those of us who cannot drive deserve the same kind of access to outdoor recreation spaces as those who can drive and have enjoyed that access for nearly the last 100 years. Nondrivers are much more likely to be disabled, BIPOC, and/or low income, which suggests that one of the most effective ways to increase equitable access to the outdoors is to make sure transit serves our outdoor recreation destinations and includes safe routes for walking and rolling."

Many people who can drive would prefer the option to use transit for outdoor recreation as well as other travel — because they hate driving, would prefer not to bear the financial burden of owning a car, or because they recognize it is imperative to tread much lighter in the face of climate change....

Rural communities neighbor many recreation destinations. Contrary to popular assertion, many have large proportions of non-drivers. Nondrivers in these regions need and deserve the same mobility our transportation system delivers to drivers — be it transit, walking, biking or rolling."

Kimberly Huntress-Inskeep

Transit Trekker

To Whom It May Concern:

I am pleased to offer my strong support for Snoqualmie Valley Transportation and its efforts to secure continued funding for rural transit services throughout the Snoqualmie Valley.

For those who live in more urban areas, public transportation may be one of many ways to get from place to place. Here in the Snoqualmie Valley, the reality is very different. Our communities are spread across a large rural area, and many residents have few, if any, alternative transportation options. Snoqualmie Valley Transportation provides an essential lifeline that keeps our communities connected.

Seniors rely on these services to maintain their independence and access appointments, groceries, community programs, and essential services. Young people use transit to reach school, activities, jobs, and opportunities they might otherwise be unable to access. Adults depend on it to get to work, medical appointments, shopping, social services, and other necessities of daily life. It truly serves everyone in between.

The importance of rural transportation extends beyond simply getting someone from one location to another. It provides **access, independence, dignity, and connection**. Without reliable transit, residents who cannot drive or do not have access to a vehicle can quickly become isolated from the resources and people they depend upon.

Our Valley continues to grow, but our geography and transportation challenges remain. We do not have the extensive transit infrastructure available in more densely populated areas of King County. Maintaining a strong rural transit system is therefore essential to ensuring that people who choose to live, work, age, and raise families in the Snoqualmie Valley are not left behind simply because of where they live.

Continued funding for Snoqualmie Valley Transportation is an investment in the health and vitality of our entire region. It helps seniors remain independent, gives young people greater access to opportunity, supports working families, connects residents with essential services, and strengthens the fabric of our rural communities.

I strongly encourage you to support this grant request and help ensure that Snoqualmie Valley Transportation can continue providing this vital service. Rural communities deserve dependable transportation options, and the Snoqualmie Valley needs this program to remain accessible, connected, and thriving for everyone.

Sincerely,
Gregory Jamiel
Executive Director • Snovalley Pride

August 24, 2026

Amy Biggs
Mt. Si Senior Center
PO Box 806
North Bend, WA 98045

RE: Letter of Support: Snoqualmie Valley Transportation

Dear Ms. Biggs,

Friends of Youth is grateful for the invaluable service provided by Mt. Si Senior Center's Snoqualmie Valley Transportation (SVT) program provides to our community and surrounding cities. SVT understands the unique transportation needs in the region, offering reliable and accessible options to connect residents to employment, human services, after school activities, entertainment and each other.

SVT significantly impacts the youth and families served by our behavioral health program. Many of our clients face transportation barriers that can make it difficult to consistently access mental health and substance use services, attend appointments, and connect with other essential community resources.

For the youth and families we serve, reliable transportation is often a critical part of being able to engage successfully in behavioral health services. Without access to SVT, some clients may miss or delay appointments, experience disruptions in care, or have fewer opportunities to access the supports that contribute to their overall stability and wellbeing. SVT is an important community resource that helps ensure transportation does not become another obstacle for young people and families already navigating behavioral health and other challenges.

Your commitment to increasing transportation options has had a positive impact on the economic development of the Valley by providing easier access to job opportunities and local commerce.

Friends of Youth is in support of Snoqualmie Valley Transportation's mission and is in full support of their application.

If you have any questions, please feel free to reach me at brooke.drennon@friendsofyouth.org

Thank you,



Brooke Drennon
Senior Director, Youth and Family Services
Friends of Youth



August 24, 2026

To Whom it May Concern,

Please support us in easing the flow of people in, out and around our extraordinary Snoqualmie Valley. As a small business we rely on help from all corners of our community and beyond. Please help relieve the transportation issues that have been plaguing us for years. This is an extremely important issue for our businesses.

Most Sincerely,

Pete Nelson

Nelson Treehouse & Supply, LLC

Treehouse Point

o: 425.441.8659

c: 206.999.5981

web: www.nelsontreehouse.com



Tel 425.478.6627 / Fax 855.795.3639
36017 SE Fish Hatchery Rd. Fall City, WA 98024

August 20, 2026

RE: Letter of Support for Snoqualmie Valley Transit

Amy Biggs
Mt. Si Senior Center
PO Box 806
North Bend, WA 98065

Dear Ms. Biggs,

I am writing on behalf of CarePoint Clinic in support of Snoqualmie Valley Transportation (SVT), a program of Mt. Si Senior Center. This service is an invaluable asset to the entire Snoqualmie Valley community and has been especially important to our clinic and its patients. We are a small nonprofit medical clinic in Fall City providing completely free medical and dental care to any and all who may need it. Our patients often face barriers such as lack of insurance, stable housing and employment and reliable transportation. On more than one occasion we have had a patient walk to our clinic, one patient from as far away as Seattle, and do not have any resources to get further after seeing us. We have called SVT to request assistance and each time we have been helped by the entire team, from the phone receptionist to the manager on duty to the kind driver on the route. Every member of the team helped to create a safe and welcoming environment for our patients who felt alone and stranded through no fault of their own. SVT has been a strong partner who operates alongside us to give help and support without judgement to those in our valley who need help.

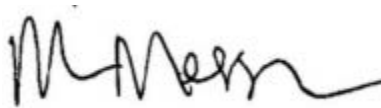
The Snoqualmie Valley is a beautiful, rural community stretched over many miles along winding two lane highways. These roads are often not safe for walking or traveling without reliable vehicles. All of our valley residents rely on SVT to continue

to provide consistent and safe transportation seven days a week to keep our community and our residents safe. Our rural community can often be overlooked in the far eastern corner of King County but our residents are just as valuable and important as every resident in the more populated areas. In fact, our residents often assume they are not as important... please give consideration and attention to SVT's funding request and prove that Snoqualmie Valley residents are just as important as urban communities.

CarePoint Clinic would be forced to adapt and drastically change our operations without SVT's support. On behalf of our organization and many others that I have personally spoken with, we wholeheartedly support the funding application of Snoqualmie Valley Transportation.

Please don't hesitate to contact me with any questions.

Thank you,

A handwritten signature in black ink, appearing to read 'Misty Messer', with a stylized, cursive script.

Misty Messer, Executive Director
misty@carepointonline.org
Fall City, WA



August 27, 2026

Amy Biggs
Director, Snoqualmie Valley Transportation
A Project of Mt. Si Senior Center
abiggs@svtbus.org | 425-888-7001 Ext. 109

RE: Letter of Support for WSDOT Consolidated Grant Application

To Whom It May Concern,

The Snoqualmie Indian Tribe supports the WSDOT Consolidated Grant application of Mt. Si Senior Center and Snoqualmie Valley Transportation (SVT). Our two organizations have worked together successfully for many years to create and implement programs that serve the mobility needs of the rural Snoqualmie Valley.

We appreciate the opportunity to voice our support for this application and look forward to continuing our partnership with SVT and Mt. Si Senior Center.

Sincerely,

Janeé Linford
Grant Manager
Snoqualmie Indian Tribe

Amy Biggs, Director
Inland Valley Transportation

8/12/26

SVT is most important to me. I am a 92 yr. old whose only means of transportation is SVT.

I go to a class in Carnation weekly and to the Senior Center 3 or 4 days per week.

My experience with SVT's service is they are prompt, communicative whenever necessary. The drivers have always been friendly and helpful.

The company keeps us informed of ~~the~~ schedules, etc.

Without this bus service, I would be totally housebound.

Please add my name to those who are in favor of continuing this service to my neighborhood!

Mary Stainer
Fall City, WA

Date: Thursday, August 27, 2026 2:22 PM

Subject: Letter of Support

Dear Amy,

I am writing to express my wholehearted support for Snoqualmie Valley Transportation and the incredible service it provides to our community. As a family living in the Snoqualmie Valley, we have seen firsthand how important reliable transportation is to the quality of life for residents of all ages. SVT has made a meaningful difference in our lives by helping connect people throughout the valley, making it easier to access medical appointments, community events, schools, shopping, and other essential services.

One of the things I appreciate most about SVT is that it helps ensure everyone in our community can stay connected, regardless of their transportation circumstances. Having dependable local transit gives families greater independence and peace of mind. It helps our children participate in appointments and activities, allows residents to be involved in community events, and strengthens the sense of connection that makes the Snoqualmie Valley such a special place to live.

Transportation is often something people take for granted until it is no longer available. SVT provides much more than a ride from one place to another. It creates opportunities, reduces isolation, supports local businesses, and helps residents remain active members of our community.

Our family is deeply grateful for the dedication of the SVT team and for the compassion and commitment they demonstrate every day. The service they provide is truly invaluable. I strongly encourage the continued funding and support of Snoqualmie Valley Transportation so that it can continue serving the residents of our valley for many years to come.

Thank you for your consideration and for your support of this vital community resource.

With sincere appreciation,

Adair Hawkins

Carnation, Washington

August 20, 2026

Amy Biggs
Mt Si Senior Center
Post Office Box 806
North Bend, WA 98045

Dear Amy Biggs,

I have been living in Snoqualmie Valley for over 13 years now and I didn't truly start using Snoqualmie Valley Transportation until around 5 years ago. I wish I had realized sooner just how amazing the service they provide is. I often had to rely on friends or transportation I really could not afford (Uber, Lyft) just to get to and from work, doctor's appointments, and shopping. I often walked to and from the grocery stores (some further than a mile away) carrying heavy groceries. I used public transportation to travel to and from the Valley, as well as to Issaquah, Bellevue, and Seattle. I often walked some distance to reach a King County Metro bus stop.

Then I started using SVT and it has drastically improved my quality of life. The service is reliable; I don't have to be stressed that I'm going to miss work or an appointment. I can schedule trips to and from the grocery store, allowing me to purchase heavy items such as bottled water. I've even ridden the Valley Shuttle route on a beautiful day, just to enjoy the scenic ride. If I need to connect to a Metro bus, I hop on the Cedar Falls route, and get to a location where I can transfer or request a door-to-door ride if I'm not at a location close to a fixed route service. It saves me SO much time!

I cannot stress enough just how valuable and vital the service SVT provides to this rural community is. Thank you for everything you do!

Sincerely,



Naomi Nguyen
North Bend, WA

Please Save
SVT. My wife
and I use the
DVA11-North Bend
one way 8-10
times per mo

Gary McMiller
23951 NE 115 LN
203
Redmond 98053

My name is Bev Jorgensen. I'm writing this note on behalf of myself and my son Greg Jorgensen, who has down syndrome and ride your bus and does not have texting.

All right. First for Greg what an amazing blessing. This is the Bus service for him. It has opened the doors for him as he lives in an adult family home to be able to come visit Mom, to get to go to church, to go take guitar lessons, to go bowling with his group and other rides that need to be. He feels independence and pride as he gets on the bus, gives the bus driver his ticket and gest taken where he wants to go.

The bus drivers are all incredible. They treat Greg with so much respect. I think he knows them all by first name. They always wish him Good luck and thank him for the ride. It has open so many doors for Greg to be able to be a part of his community that he would not be able to do without our wonderful Bus as a family. We feel very safe because we know that the bus drivers care and take such good care of everybody who rides with them.

The bus is incredible for me. I am also in an adult family home. Don't only way I can go anywhere as if a good friend gives me a ride or I can get the bus. It's difficult not having your own transportation when you're so used to depending on it and I am so thankful that we are in this area where we have Bus transportation for those who need it. I've gone to the beauty shop, over to visit Greg in his home to a couple of doctors appointments to church and other things that have come up.

Again, the drivers have treated me with so much respect and with care. I use Walker and sometimes have to use the wheelchair. They never complain. They always have a big smile on their face. They always thank me for riding with them and trusting them and they're so dependable. I feel very safe and welcome.

It's like a breath of fresh air being greeted by the any of the bus drivers. They all act like it's a privilege to be able to give me a ride. And the people of the office and the dispatchers are incredible. I know they're very busy but they always have time and they always thank me and they always act like I'm doing them a favor by calling and they're very careful about getting my times when I need them.

We are so fortunate in this valley to have this transportation system. Thank you to all the staff and to the people who have provide the financial support so this can happen in our valley.

Bev and Greg with much appreciation and thankfulness

August 20, 2026

Amy Biggs
Mt. Si Senior Center
PO Box 806
North Bend, WA 98045

RE: Letter of support: Snoqualmie Valley Transportation

My name is David Gene, and I am a resident of North Bend, Washington. When I first moved to the valley in 2023, I relied on SVT's Cedar Falls Loop to take me to work and get me to appointments. Today, I know I wouldn't have my current stable employment if it weren't for SVT. I also have multiple friends and family who also rely on SVT's services to access their daily necessities in North Bend/Snoqualmie.

Our area falls under the jurisdiction of King County Metro, who has not delivered reliable, expansive service to us. By contrast, SVT's routes have been designed to connect underserved areas throughout the Snoqualmie Valley, at double the frequency of Metro's routes.

Especially in the absence of a commitment to serve our area from King County Metro, I support SVT's mission and services, and I encourage their partners to continue supporting this essential organization in our area.

Sincerely,

David Gene
david@astrosticks.net

Letter of Support for Snoqualmie Valley Transportation

My name is Lisa, and I am writing in support of Snoqualmie Valley Transportation (SVT) and the important role it plays in our community.

Through my work in the Snoqualmie Valley, I have had the opportunity to see firsthand how important reliable transportation is to the people who live and work in our community. SVT provides much more than transportation from one place to another. For many residents, it provides access to healthcare, employment, education, essential services, and the opportunity to remain connected to their community.

Seniors and people with disabilities rely on SVT to get to medical appointments, dialysis, cancer treatments, grocery stores, and other essential services. Residents who do not have access to a vehicle depend on SVT to get to work, appointments, shopping, and other necessities. For these individuals, reliable transportation can mean maintaining independence and being able to access the care and services they need.

SVT also plays an important role for families and young people. Children and teenagers may rely on transportation to get to school, after-school activities, or jobs when their parents are working and cannot provide transportation. For working families, reliable public transportation can make the difference between being able to maintain employment and having to turn down an opportunity because transportation is not available.

What stands out to me most about SVT is how many different people depend on this service and how many different needs it helps meet. Transportation may seem simple but having a safe and dependable way to get somewhere can have a tremendous impact on a person's quality of life.

Snoqualmie Valley is a growing and diverse community, and accessible transportation is essential to making sure everyone has an opportunity to participate in that growth. SVT helps remove barriers for residents and allows people to access the healthcare, employment, education, and community resources they need.

I am proud to support Snoqualmie Valley Transportation and its continued efforts to provide safe, reliable, and accessible transportation throughout the Snoqualmie Valley. SVT is an important community resource, and the services it provides make a meaningful difference in the lives of the people who call the Valley home.

Sincerely,

Lisa

North Bend, WA

8/23/26

Re: Letter of support

From Susan Schneider – Snoqualmie

I am so glad we have this transportation in the valley. When my mom needed transport from duvall to carnation for memory care they picked her up and dropped her off. They were kind and caring.

Thank you,

Susan Schneider

To Whom It May Concern,

I am writing to express my strong support for the continued operation of Snoqualmie Valley Transportation. The route from Duvall to Monroe is more than just a means of transportation, it is a lifeline.

For my family this bus route ensures reliable access for employment and services. Without this service, we face significant challenges in meeting our daily needs, potentially leading to an increased economic hardship in these challenging times.

I respectfully urge the continuation of this route to remain a dependable and accessible resource for all who rely on it.

Thank you for your time, consideration, and dedication to serving our community.

Monique Merys

Aug. 21, 2026

Dear Gary,

I have been using
S.U.T. for a long time, as
I do not drive. This is
such a wonderful service
and we need it
I walk with a walker
and I need to use the lift.
All of the drivers I've had
are just great! I highly
recommend S.U.T. to all
my family & friends. We
love it!

Diane Kasper
Cascade Park Apts
#209
440 Main Ave S.
H. Bend

Sent via email

August 17, 2026

Re: Support

Hello, my name is Laura Minchew and I live in North Bend, WA and I have been riding with the SVT for all the years it has been here.

I have glaucoma and cannot drive and I depend on my rides to have exams with my eye doctor in Duvall, as well as other tests for osteoporosis at The Snoqualmie Valley Hospital.

Having this shuttle service has been such a blessing to me and many others here in the Valley. I could understand the need to charge more for bus fare, but please, do not stop this service.... it would be devastating to so many.

Thank you,

Laura

Amy Biggs Snoqualmie Valley Transportation PO Box 806 North Bend, WA. 98045

Dear Amy,

I have been living in the Snoqualmie-North Bend area most of my life. I can remember when SVT first started and I see the difference it has made in the lives of my friends, family and co-workers. My mom worked for the City of Snoqualmie and when she had car trouble or minor surgery that limited her mobility, SVT was there to help. Many of my friends rely on public transportation to attend social events, such as pool leagues and the various block parties held throughout the area, especially when they may be consuming alcohol and do not want to drive. Having an affordable and accessible transportation option makes the decision to leave the car at home much easier and helps people make safer choices.

Without SVT there are people within the valley that would never see anywhere outside of the small cities they live in. Mobility should be treated as a basic public good, not a privilege or an optional amenity. SVT isn't just a service we enjoy using, it's a necessity.

I am proud to support Snoqualmie Valley Transportation.

Sincerely,

Isaiah Whalawitsa

Isaiah Whalawitsa

North Bend, WA

To Our dearest SVT Advocates! A pleasant day to everyone!

Thank you so much for all your SVT services and support in providing our community a safe, reliable, very very affordable and efficient shuttle services specially to us Seniors at a very minimal cost everyday come rain or come shine.

We can go as far as we want and need because of the shuttle services you provide goes to our destinations like groceries, Treasures in Heaven, library, Post Office, Pharmacies, Food Bank, Senior Centers, Health Clinics, work, school, bank, church and to any point within the Valley.

I cannot imagine how we would survive without SVT. We will be just waiting for our time to die miserably because we cannot travel on our own. Riding the SVT gives us "safe and sound" travel plus the friendly, respectful, kind and courteous drivers. They have become part of our family. You put your heart with love and care in all that that you do. SVT have become part of our daily life - to live life to the fullest.

With SVT even our children, they are confident that their parents, senior as they are, are safe and in good hands every time we make use of SVT shuttle service.

They are just a phone call away Monday to Sunday, 7am to 7pm. Just call and let them know when and where you are going. They will do the rest and arrange every details of the trip to get us back home safe and sound "in one piece" with a big smile.

Again, we deeply honor SVT for their invaluable services. It brought a new meaning and dimension in our lives and made us independent in moving us door to door for the rest of our life.

Seniors as we are, whether capable to walk or not, we are confident that we can still travel on our own, see what's within our Valley and hope for another bright day in our lives.

Am speaking as a 77-year-old senior for all the benefits that I derived with SVT service. I was stuck here during COVID. Nowhere to go and no one to talk to. SVT staff and most specially the drivers have become family to us since then.

So SVT has created in me a WHOLE NEW WORLD for more than 4 years. At the same time, it has also brought me to do Volunteer work at the Mt Si Senior Center that became my second home and our Church Our Lady of Sorrows as well.

Hats off to SVT - our ONLY LINK to a senior, mobile and independent life!

May your services continue to give us a good... good ... ride for the rest of my life!
And may your kind of service continue to grow as our Valley grows into a vibrant community.

With great gratitude, I remain- respectfully yours.
In God we trust!

Sincerely,

Carmen Halican

8/13/26

To SVT

From: Diane and Frank Walker

RE: SVT letter of support

This is only transportation. Husband in wheelchair. Takes us to and from hospital and doctors. Please keep it going. It's are link to getting around.

Thanks for reading.

The Walkers

Fall City

Walkerdiane08@yahoo.com

August 21, 2026

To whom it may concern,

I would like to share a letter of support for SVT.

I am a frequent rider of all forms of public transit. But what I really want to share is the constant 5 day a week of drop off and pick up of Seniors arriving and returning home each day. SVT makes a shared meal possible, a health check available, the opportunity to laugh and share games and stories for so many who no longer drive.

Pull up anytime to a Senior Center and watch the magic happen.

Sincerely,

Cynthia Snyder



Expressions
FROM
Hallmark

 This card is made with paper sourced
from responsibly managed forests.

LPH 1181A

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HALLMARK MARKETING COMPANY, LLC
HALLMARK.COM

MADE IN U.S.A.

August 24, 2026

my husband and I are
dependent on SVT to
keep our lives interesting
and enjoyable. We are in
our mid-80s and very
much would lose our
independence if SVT
were to be eliminated. We
mainly use the route from
Duvall to North Bend.
Please keep this, and all
SVT routes, available for
us and our many fellow
riders.

We would be happy to
increase our donation to
\$5 if that would help.

Sincerely,
Karen McMullen

August 10, 2026

Jocelyn (Joy) Jumawan
32611 NE 111th Street
Carnation, WA 98014
425-281-1658

Amy Biggs
Director, Snoqualmie Valley Transportation
PO BOX 806
North Bend, WA 98045

Dear Amy Biggs,

I'm writing to express my gratitude for the SVT services you provided to my community. For someone like me who doesn't drive and own a car, having access to public transportation in remote areas like where I live is essential. It makes it possible for me to work three times a week, attend my doctor's visits and decrease my social isolation.

Without SVT services, I would have to quit my job and schedule my doctor's appointment with family members, which is not ideal since have their own lives and schedules and not engage in social interest. I enjoy taking advantage of the shuttle services since they let me visit neighboring cities: Duvall, Monroe, North Bend, Fall City, Redmond, Bellevue and Seattle.

Please keep offering shuttle services to our community. I truly appreciate all of your support. I appreciate what you do.

Sincerely,


Joy Jumawan

To Whom it may concern,

Hello my name is Jose Escobar. I am a 65 year old that lives in North Bend WA.

As a worker that doesn't have a car it is very important for me to be able to go to and from work and SVT does a wonderful job of taking me to work safely.

Even though I don't speak English my driver is always respectful and joyful to have me on the bus; I feel welcome and safe and most of all I feel good knowing that I will get to work on time.

I ask kindly that this service continues so that elder people like me can go to work or other places safely

Thank you in advance

Jose Escobar.

August 20, 2026

To whom it may concern:

I whole-heartedly support Snoqualmie Valley Transportation's request for funding from King County Metro.

We would be lost in Snoqualmie Valley without SVT. So many seniors rely on SVT to get to the senior center — to have lunch, connect with others through our activities and social programs, find purpose through volunteering, and access the resources that help them maintain their independence. SVT is a lifeline that a rural community like ours absolutely needs.

Transportation is a major concern for most older adults. Imagine you're in your 60s, 70s, or 80s, you've had a fall or health problems, and you're no longer comfortable or even able to drive. Without SVT, you would be confined to your home, with no choice in the matter. The social isolation alone can be devastating. And then there are the practical questions: How do you get food? How do you get to the doctor or dentist? We don't have other bus options in Snoqualmie Valley. SVT is it — our only public transportation.

SVT is the only public transportation operating in nearly every corner of Snoqualmie Valley, seven days a week.

From a practical standpoint, there is no other organization in East King County positioned to take on public transportation for Snoqualmie Valley. SVT's leadership is local, the workforce is local, and the riders are local. This is our community, working together, to connect people with human services, medical appointments, jobs, schools, and more.

So many people rely on this critical service. Please prioritize funding for Snoqualmie Valley Transportation and its delivery of public transportation throughout Snoqualmie Valley.

Thank you,

Susan Kingsbury-Comeau
Snoqualmie, WA

From: Jackie Afalava <jackieafalava20@gmail.com>

Sent: Sunday, February 15, 2026 10:23 PM

To: Amy Biggs <abiggs@svtbus.org>

Subject: Support Letter

Dear Amy,

My name is Jacqueline I. Afalava and we last spoke over the phone in January 2026. I'm excited to share my due and long awaited "Support Letter" in recognition of SVT changing a Single-mom's life!

I have been riding with SVT from September 2025 - January 2026, me and my two young children had become new clients at Acres of Diamond. Our new journey had unexpected challenges, such as basic needs being only accessible by car which I didn't have at the time. Acres of Diamond is an esteemed and deeply respected foundation that pours into single mothers and helps us rebuild our lives with stability, structure, and purpose. Being part of that community is an honor, and maintaining my place there requires commitment, accountability, and consistency and that's where SVT became part of my story.

As a single mom in transition, I depended entirely on SVT to get my children and me where we needed to go. Without this service, I would not have been able to maintain my program at Acres of Diamond which end result would be back to couch surfing. Big shout out to Mark on the Monroe morning route, and Ryan on the Monroe night route, and the entire dispatch team for going above and beyond to work with me. They showed patience and flexibility, helping me figure out timing and logistics so I could meet important deadlines at my program, attend meetings, prioritize childcare and return home safely to my children especially in severe weather conditions.

There was a season when I was walking with my babies, coordinating shuttle timings, and hauling groceries from Monroe back to Duvall however I could. SVT made that season sustainable. SVT made it possible for me to fully show up as both a Mother and a committed client at Acres of Diamonds which is investing in my future.

And now, after months of riding with them, I get to celebrate having A NEW CAR and NEW JOB! That milestone didn't happen alone. God bless SVT for their hard-work and dedication!

Thank you so much SVT, for taking care of us and serving your community so wholeheartedly. You are deeply needed, and I know many more future single-mothers will experience transformation because of what you do!



August 21, 2026

Amy Biggs
Snoqualmie Valley Transportation
PO Box 806
North Bend, WA 98045

Hi Amy,

The people of North Bend and the rest of the valley truly need Snoqualmie Valley Transportation (SVT). For many people in our community, especially seniors, SVT is more than just a way to get from one place to another—it is a lifeline. It helps people get to medical appointments, grocery stores, run errands, and other important places when they may not have another way to get there.

I hope we can continue to support and protect this important service for our community. I know that when I am older, I will be counting on SVT to help me get where I need to go, and I want that service to be there for me and for others who need it. Keeping SVT available means keeping our community connected, independent, and cared for.

Thank you,

A handwritten signature in cursive script, appearing to read "Gayle Klym".

Gayle Klym
North Bend resident

March 17 2026

Jonathan Zabisie

Carnation, WA

To Whom It May Concern,

My name is Jonathan Zabisie, and I am a teacher in the Snoqualmie Valley area as well as a resident of Carnation. I am writing to share my support for the Snoqualmie Valley Shuttle and to highlight a recent experience that demonstrates how essential this service is for working families in our community.

Earlier this year, I needed to attend a medical appointment at Evergreen Family Medicine on a day when my wife was responsible for transporting our children to a separate school and community event. Like many families in the valley, we carefully coordinate schedules and transportation, and having access to the Snoqualmie Valley Shuttle made it possible for both responsibilities to happen smoothly.

I was able to take the shuttle to my appointment without delay, arrive on time, and return home efficiently—without requiring an extra vehicle or disrupting my wife's plans with our children. The shuttle was reliable, easy to use, and removed what could have been a significant logistical and financial strain for our family.

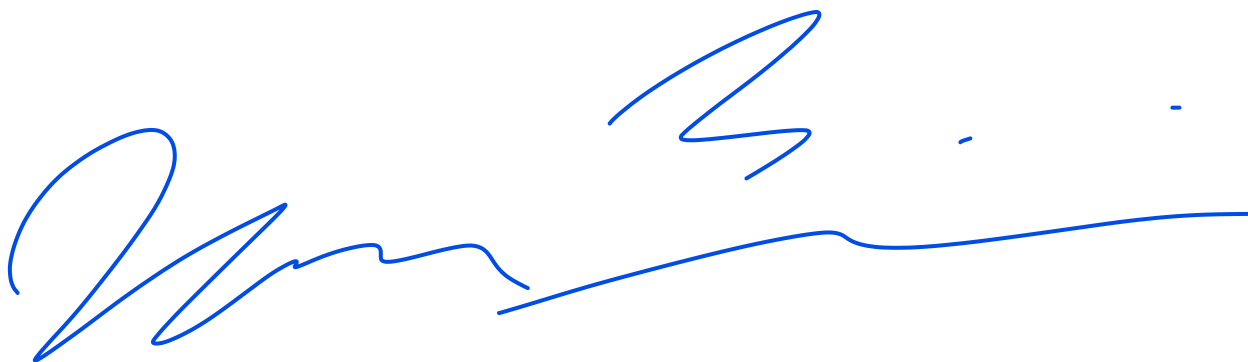
As a teacher, I see firsthand how transportation access affects families' ability to attend appointments, maintain employment, and stay connected to their community. The Snoqualmie Valley Shuttle provides a level of flexibility and dependability that is especially critical in rural areas like ours, where options are limited and distances are greater.

The shuttle is more than a convenience—it is a necessary support system for working families, educators, and residents of all ages. I strongly encourage continued funding and support for Snoqualmie Valley Transportation so that it can remain a dependable resource for families like mine.

Thank you for your consideration and for your continued investment in our community.

Sincerely,

Jonathan Zabisie

A handwritten signature in blue ink, appearing to read 'Jonathan Zabisie', with a stylized flourish at the end.

To whom it may concern,

I want to express my support for Snoqualmie Valley Transportation.

This service is great for getting around shops and areas around north bend and surrounding cities.

There is no other transport services to these little towns out here outside Snoqualmie valley transportation.

Without this service s

Everyone out here would be stranded.

Please keep funding this valuable service.

Sincerely,

A handwritten signature in cursive script that reads "Chris Scheinholz". The signature is written in dark ink and is positioned to the right of the word "Sincerely,".

Christopher scheinholz

North bend citizen

August 26, 2026

To: Amy Biggs, SVT

Re: Letter of support

Hello Amy,

The Snoqualmie Valley shuttle has been a lifesaver for my family. We have one car and three jobs between mom and two teenagers. We would not have been able to maintain our employment without it. Both my teenagers have used the shuttle to access the many community services during the summer, including the public library, Trail Youth, and different festivals in Fall City, Snoqualmie, and North Bend.

These resources and activities have enriched my kids' summers and given them opportunities to be involved in the community when I couldn't get them to activities because of my work schedule.

The dispatchers and staff are friendly, and I feel comforted knowing my children have a safe, reliable way to get to activities, doctor appointments, and jobs. My kids feel supported by adults who encourage them (congratulating them on starting their first job, as they call the shuttle) and by drivers who are supportive and informative about the route.

It takes a village to raise children, and the Snoqualmie Valley Shuttle is our connection to the village. I am truly grateful for the support, access to resources, and community that the shuttle provides.

Thank you for all you do for our community and for providing a safe, dependable source of transportation so my family can thrive and the teens in the valley can thrive. Thank you!

All the best,

Alisen Peterson

She / Her ([What is This?](#) & [Why This Matters](#))

"I meant to behave, but there were too many other options."

March 17 2026

Sarah Rainwater
31747 West Rutherford St.
Carnation, WA 98014

To Whom It May Concern,

I am writing to express my continued and heartfelt support for the Snoqualmie Valley Shuttle and to share a recent experience that underscores just how essential this service is to our community. My name is Sarah Rainwater, and I am a teacher at Chief Kanim Middle School as well as a longtime resident of Carnation. For the past several years, the Snoqualmie Valley Shuttle has been a reliable, equitable, and deeply valued part of my family's daily life.

This past year, I experienced firsthand how vital the shuttle system is beyond routine commuting. After finishing a late afternoon hike near North Bend with friends visiting from Seattle, I found myself without a ride home to Carnation. The people I had traveled with were unable to get me back, and as the evening grew late, my situation became stressful and uncertain. I called the Snoqualmie Valley Transportation office for guidance to get to the next and last stop of the night.

The woman who answered the phone carefully walked me through my location, directed me step by step to the nearest shuttle stop, and reassured me that I could still catch the final bus of the evening. Thanks to her guidance, I arrived at the stop just in time. The shuttle arrived exactly on schedule, and before I knew it, I was stepping off the bus right near my home in Carnation—safe, relieved, and profoundly grateful.

What stood out even more was the impression this made on my friends from Seattle. They were genuinely amazed by the level of personal support, the reliability of the shuttle, and the convenience of a transit system that connects trails, towns, and homes so seamlessly. Their reaction reinforced something I already knew: what we have in the Snoqualmie Valley is truly special.

Professionally, the shuttle continues to make my work in public education possible in a sustainable way. When I transitioned from private to public school teaching in 2020, my family made the intentional choice to reduce our dependence on multiple vehicles. By selling one car, biking when possible, and relying on the Snoqualmie Valley Shuttle for my commute to Chief Kanim Middle School in Fall City, we've reduced financial strain while remaining fully engaged in our community.

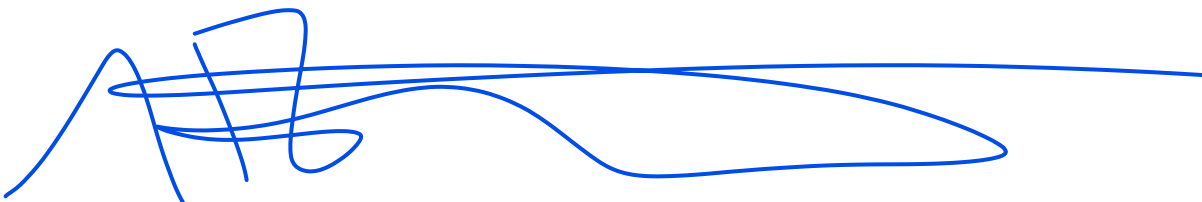
The shuttle's hourly service and dependable routes allow me not only to get to work, but also to participate in school district events in North Bend, community activities, and volunteer efforts. The shuttle team consistently helps bridge connections between visitors, local trails, and our small-town businesses, strengthening both our economy and our sense of place.

For my family, the shuttle is more than transportation—it is a lesson in accessibility, hospitality, and community care. We regularly use it during school breaks to explore the valley together, showing our children how public transportation can be welcoming, dependable, and inclusive.

For all of these reasons, I respectfully urge you to continue supporting and funding Snoqualmie Valley Transportation. The shuttle is a lifeline for residents, an asset for visitors, and a cornerstone of a connected, resilient Snoqualmie Valley.

Thank you for your time, consideration, and commitment to our community.

Sincerely,
Sarah Rainwater and Family

A blue ink signature that appears to be a stylized 'AR' followed by a long, sweeping horizontal line that ends in a small loop.

Date: August 20, 2026

To: Amy Biggs

Re: Letter of Support for SVT

Dear Amy,

I write you today concerning my brother Dane and the impact of Snoqualmie Valley Transit's services on his day-to-day. Even from a distance of several states, I can see clearly that taking the shuttle on a regular basis has significantly enhanced his life. This service not only permits Dane to hold a job, exercise at a local gym, and attend events, but allows him to achieve a level of independence that neurotypical people take for granted every day.

Living a two-hour walk from the nearest grocery store and beyond all public bus lines makes driving a non-negotiable to survive—an autistic person who cannot drive themselves to and from the closest town will feel even more distant from the local community they want to be part of. SVT's services are indispensable considering Dane's limitations, and without them, his practical, emotional, and financial wellbeing are at severe risk.

As a family we're so grateful for what SVT has done for Dane, and done for us.

Anastasia El Kalioby

August 22, 2026

AMY BIGGS

SNOQUALMIE VALLEY TRANSPORTATION
PO BOX 806, NORTH BEND, WA. 98045

Dear Ms. Biggs,

I am writing you to express what a blessing Snoqualmie Valley Transportation has been to our family. Although my 93-year-old mother is still mentally sharp, a few years back we felt it best to limit her driving to within a few blocks of home. We were concerned this change would dramatically affect her independence. But we were fortunate to have discovered the services that SVT provides. So, she could still make shopping trips, visit the senior center, and go to her crafting store. Helping Mom remain independent supports her mental well-being and eases the burden an aging parent can place on the family.

Additionally, Mom loves her drivers! They are consistently kind and patient, and Mom feels like a valued member of the community after each ride.

Thank you for your continued commitment to serving our community through SVT. It is much appreciated by more people than you know.

Regards,

A handwritten signature in dark ink, appearing to read 'Scott Thompson', with a long horizontal line extending to the right.

27804 NE 144th Street, Duvall, WA 98019

Amy Biggs,

I, Trisha Jonientz is rider of SVT and I resident in Fall City WA and also I am deafblind. I feel satisfy with SVT service with time of pick up. Take me wherever I go such as doctor appointment or grocery shopping or library or for my walking. Its important for people to ride on SVT. If people can't drive and can ride on SVT wherever they need go to. We need SVT in this community. Please stay on SVT and we need it. The driver is wonderful and friendly and help me whatever I need.

Sincerely,

Trisha Jonientz (meowie)

Dear Snoqualmie Valley Transportation,

I would like to take a moment to express how much SVT means to me and how grateful I am to have SVT as a part of my life.

For me, SVT is so much more than simply a bus service. It is a connection to my community and an important part of my ability to live independently. Every day, SVT helps me get where I need to go—whether that is to work, a medical appointment, a senior center, shopping, or simply to spend time with family and friends.

Having access to reliable transportation can make such a tremendous difference in a person's life. For those of us who may not drive, may no longer be able to drive, or may not have another reliable way to get around, SVT provides something incredibly valuable: the freedom and ability to get where we need to go.

One of the things I appreciate most about SVT is the care that the drivers show their riders. They help riders with walkers safely get on and off the bus, assist wheelchair riders with boarding and securing their chairs, and take the time to make sure everyone is comfortable and safe. These may seem like small things, but to the people receiving that assistance, they can make a tremendous difference.

Over time, the drivers become familiar faces and an important part of our community. They get to know their riders, greet us with a smile, ask how we are doing, and sometimes even know where we are headed before we say a word. That sense of familiarity and kindness can mean so much, especially to those of us who may otherwise feel isolated.

SVT plays such an important role in our valley. For many of us, the buses are our connection to work, medical appointments, shopping, senior centers, family, friends, and the community around us. SVT helps us maintain our independence, stay connected, and continue participating in the things that matter most.

I am truly grateful for SVT and for the people who make this service possible. SVT is not just transportation—it is a lifeline, a connection, and a source of independence for so many people in our community.

Albert Feist

August 18, 2026

To whom it may concern:

I am writing this letter as a resident of Snoqualmie Valley and as someone who knows firsthand about transportation issues in the Valley.

We, in the Valley, are reliant on SVT for our many needs of transportation. SVT is so much more than a bus service. It is a crucial lifeline that enables us to remain independent and connected. Having dependable transportation means that we can get to appointments, shopping, errands and many everyday places.

Most importantly, SVT is here for us, as it serves seniors, students, workers and residents who have no other means of transportation. For many of us, SVT is the difference between being able to get where we need to go and having to stay home.

Especially appreciated is that drivers treat every passenger with the utmost respect, compassion and dignity, every time.

I strongly urge continuing support for their continued success.

Regards,

Kathryn

To: Amy Biggs

Re: Snoqualmie Valley Transportation Support Letter

Dear Snoqualmie Valley Transportation,

As a parent of a door-to-door rider with special needs, I would like to thank Snoqualmie Valley Transportation for this very valuable and much-appreciated service! My son is unable to drive. He has used SVT's services regularly since January 2024 to get to and from work at the Snoqualmie Casino and Hotel five days a week. He began using this service in 2004 while attending Mt Si High's Transition Learning Center program to get to and from work and appointments.

Being able to use this service not only helps him get around in the community, it also helps him to feel independent and capable. The staff at SVT are really great, helpful, friendly and positive. At times, my son has a challenge with schedule changes and communication, but SVT staff are always wonderful at helping him get his rides in order. The drivers are friendly and make him feel safe. He also appreciates the reminder calls.

I fully support and am very grateful for Snoqualmie Valley Transportation! It has been a life-changer for us. Thank you!

Sincerely,

Dee Dee Hedin

ddhedin@comcast.net

Amy Biggs

Mt Si Senior Center
P.O. Box 806
North Bend, WA 98045

My name is MR Fells and I live in Fall City. New To the area, I want to thank you for the Snoqualmie Valley Transportation bus program. I use the Valley Shuttle bus to get to work a many of days and I've used the demand response bus to get to and from the garage when my truck was broken down. With-out these buses, I would have been stuck in a bad way for who knows how long! I used King County Metro about every day but they don't cover the valley area which is why I'm so grateful for the SVT buses that are here. It would be great if we could get more buses so that we didn't have to wait as long... but all the same, thank you!



Dear Amy Biggs,

I am very thankful for the services Snoqualmie Valley Transportation (SVT) provides my son, who has disabilities, and is non-verbal with NO SAFETY AWARENESS. The combination terrifies me. I struggle letting him out into the world. It's hard for me to trust. The SVT team has helped me navigate through my fears and with their help set up transportation for him from his home in Snoqualmie to work in North Bend and back home.

SVT has now provided my son's transportation for over two years, and I cannot believe how he has grown. He is growing in confidence and independence while learning to navigate his neighborhood and life.

The service that SVT provides to individuals who are disabled (and others) is critical. For many, SVT provides the only opportunity for them to get food, go to appointments, get to see loved ones, get to work or school, get out of their house, get into society, be active. It's more than transportation to and from a place; it's transportation into the world and through the door to a better quality of life.

For my son, SVT is helping him be a contributing member of society. And I would argue that by getting vulnerable people out into society, they are also providing an opportunity to help society grow.

I want to thank the drivers, dispatchers, schedulers, and the many others that make SVT available to us in Snoqualmie valley. SVT has made it easier for me to let my son out into the world by himself. Not only are you providing a ride to his job but you are also helping grow confidence in a person with disabilities all while helping his paranoid mom. (Talk about multi-tasking!)

Thank you!

The paranoid mom

August 30, 2026

I am Sheldon Marcott. My car broke down on the way to work at Safeway on the Ridge. It was about 7:30 this morning so I knocked on the door of SVT and was thankfully helped. I was able to get transportation to work and would not been able to afford an Uber.

Thanks so much,

Sheldon Marcott

8/21/26

To: SVT

Re: Letter of Support

Our community transit is so incredibly important to the Valley. Admittedly, I only rode once so far, but plan to ride again. It was one of the most wholesome, friendly experiences I've had. The drivers are incredibly welcoming. I rode 2 buses. This is an incredible, integral part of our community and with all the new growth, less cars on the road. And by the way, the driver Carlos needs to be your ambassador. He's awesome.

Thank you,

Catherine Carlson

Sent via email from carlson4363@comcast.net

August 22, 2026

RE: Letter of Support for Snoqualmie Valley Transportation (SVT)

To whom it may concern:

About a year ago, I got a nail in my tire and had to take it to be fixed at Les Schwab in North Bend. Les Schwab is about 6 miles away from my home. I was expecting to be in and out in about 20 minutes but the store rep said it would take four hours before they could even look at it. So I was going to be sitting there waiting. I needed a ride and everyone I knew was busy or working. I called SVT and scheduled a ride home. They were really helpful and I got a ride home for only \$1.

In a rural area, if you don't have a way to get around, you are stranded. SVT makes it possible for people who don't or can't drive to be able to get around. Many of our neighbors use this service and it's an easy, affordable way to reach things like food and the senior center and medical help. And even if you have a car and are capable of maintaining it just fine, you can find yourself stranded unexpectedly. This is when it's nice to know that you can call and get a ride home. SVT is important to maintain in our area. There are no other options here. I think that people don't know they need it... until they need it. Thank heavens they are here for us.

Please keep this service going.

Dan

Resident

North Bend

To Whom It May Concern:

I am writing to express my strong support for **Snoqualmie Valley Transportation (SVT)** and the important transportation services it provides for our community.

I see firsthand how vital these services are to residents throughout the Snoqualmie Valley. SVT connects people with employment, medical appointments, shopping, community activities, and other essential needs. For many riders, these services are more than simply a way to get from one place to another—they provide independence, reliability, and access to the broader community.

The Valley Shuttle service operated by SVT for King County Metro is also an important resource. Maintaining this route ensures that residents have a dependable transportation option and remain connected to the communities and services they rely on.

I strongly encourage continued funding and support for SVT and the Valley Shuttle. Investing in these services benefits individual riders, families, businesses, and the entire Snoqualmie Valley community.

Thank you for considering this letter of support and for recognizing the importance of maintaining and improving public transportation in the Snoqualmie Valley.

Sincerely,

Ryan Parsons

To: Amy Biggs

From: Charlie Phoenix

8/20/2026

The SVT is essential and integral to all of us in Snoqualmie valley because it fills a huge gap that KC metro has not been able to serve. despite of the extremely high property taxes we pay, KC metro has not been able to provide the frequent and efficient service we need in Snoqualmie Valley. SVT provides critical and frequent service and routes not covered by king county metro which has been important to those of us who need to get to/from north bend, fall city, carnation, Duvall and Monroe. Moreover, the affordable fare (including donation based) has been instrumental to help us stay on budget given our limited income. It would be even better if SVT could expand its frequency and service, especially given the high price of gas. We love its friendly drivers who regular riders have gotten to know over the years.

August 21, 2026

Letter in support of Snoqualmie Valley Transportation

Snoqualmie Valley Transportation is crucial for the Snoqualmie area and all its residents. All residents should have access to safe and reliable public transportation.

SVT helps those physically or financially unable or having difficulty solving the transportation problem. It also helps those people maintain their independence and community connection.

Small buses servicing a small community but being small doesn't mean it's not important.

Thank you,

Eric Mckillop

A handwritten signature in blue ink, appearing to be 'Eric Mckillop', with a long horizontal stroke extending to the right.

8/30/2026

Re: Thank you SVT Letter of Support

To: svtbus.org

I am writing in support of SVT and how they help the community.

I work at Snoqualmie Valley Hospital and SVT has helped us out many times with rides for our patients. When I call, they are so helpful and kind.

Also adding the weekends has helped with providing emergency room patients get to where they need to go.

I am so thankful for this greatly needed and used service here in Snoqualmie Valley.

Sincerely ,

Donna Riley

donnariley67@comcast.net

August 19, 2026

Re: Letter or support for WSDOT grant

To whom it may concern

As a retired Snoqualmie Valley resident, I find the SVT buses to be very useful for helping me get around without having to use my own car. I find it convenient for when I want to enjoy a hike, and to go to local events without having to concern myself with parking or traffic.

I hope to continue using the SVT bus system for years to come.

--

David Elliott

dce@dcell.com

Dear Amy Biggs,

8/22/2026

I am pleased to write this letter of support for Snoqualmie Valley Transportation (SVT). As a former employee of SVT and longtime resident of North Bend, I have developed a deep appreciation for the essential role SVT plays for so many in the Snoqualmie Valley.

Prior to working at SVT, I quite honestly did not give a lot of thought to public transportation. Like many people, I drive my car anywhere I need to go. I admittedly took access to a car for granted. It wasn't until I started hearing the stories of those who ride the SVT buses that I began to understand just how important SVT's services are for so many in the valley. I learned that many people rely solely on SVT to get them to their jobs, their medical appointments, the foodbank, support groups, places of worship, and a host of other places. SVT is not just a good option for people; it is the only option.

Given that SVT provides such an important lifeline for so many valley residents, ongoing funding for SVT is absolutely critical. I strongly encourage your support for SVT!

Ed Holmes

To Whom It May Concern,

I am writing to express my strong support for the continued operation of Snoqualmie Valley Transportation. This route is more than just a means of transportation—it is a lifeline for many in our community.

For seniors, individuals with disabilities, students, and those without access to a personal vehicle, this bus route ensures reliable access to jobs, schools, healthcare, and essential services. It also reduces traffic congestion, lowers carbon emissions, and supports our commitment to sustainable transportation.

Without this service, many residents would face significant challenges in meeting their daily needs, potentially leading to increased economic hardship and social isolation.

Thank you for your time, consideration, and dedication to serving our community.

Mark Reiersen

August 17, 2026

To Whom It May Concern:

I am writing in support of the current service level provided by SVT.

My adult son who does not drive, uses this service frequently to assist in transporting his special needs son to required therapies. Without this service, Emmett (7, with autism and developmental delays plus muscular issues) would be negatively impacted because numerous therapy sessions would need to be canceled.

In addition to the cancellation of therapeutic services, reducing transportation routes/frequency would impact my son's personal independence.

The bus system as currently exists allows Kevin to receive medical and dental care without requiring his wife to take time off work to get him to appointments. The service provided is invaluable!

Thank you,

Andrea Lyons Main

August 28, 2026

To: Amy Biggs, Snoqualmie Transportation

My name is Ms. Ardith Lee Thompson, and I have used SVT for going and coming to North Bend Senior Center, going to Food Bank in North Bend and the Dr. Visits.

I live in Wilderness Rim. Wilderness Rim is located in the cascade Foothills of North Bend.

The SVT helps my quality of life, knowing I have a resource to connect with other people.

I just switched my primary care physician to a Snoqualmie Valley Hospital Physician, so I will have more Dr. Appts locally and use SVT. I recently saw a doctor for a cognitive evaluation.

I am grateful and Thankful for this service.

Ardith Lee Thompson

Sept 4, 2026

Dear Amy,

I am writing as a Fall City resident to express my strong support for continued state funding for Snoqualmie Valley Transportation.

I have personally relied on SVT when I did not have access to a car, including for an important work commitment and a social engagement. The door-to-door transportation was truly a lifesaver and made it possible for me to fulfill commitments that otherwise would have been extremely difficult, very expensive with uber/taxi—or impossible—to reach.

I was also incredibly appreciative of the kindness, patience and helpfulness of the drivers and the phone staff for ride requests. Everyone I interacted with treated me with genuine care and respect. That level of service made a stressful situation much easier and demonstrated how deeply SVT and its employees care about the people in our community.

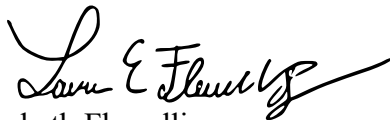
Reliable transportation is essential in the Snoqualmie Valley, where destinations are widely spread out and alternatives are limited. SVT connects residents with employment, medical appointments, shopping, schools, libraries, social activities and other necessities. Its connections with King County Metro also provide access to the broader region.

This service is especially critical for seniors, people with disabilities, students and residents who cannot drive or afford a car—but any community member can unexpectedly find themselves needing it, as I did. SVT provides far more than a ride: it offers independence, connection and peace of mind.

Please continue funding SVT at its current service level. It is an invaluable resource staffed by exceptionally kind people, and our community would suffer tremendously without it.

Thank you for your consideration.

Sincerely,

A handwritten signature in black ink, appearing to read "Lauren E Flewelling", with a long, sweeping horizontal line extending to the right.

Lauren Elizabeth Flewelling
Fall City, Washington

August 19, 2026

Amy Biggs
Mt. Si Senior Center
PO Box 806
North Bend, WA 98045

RE: Letter of Support: Snoqualmie Valley Transportation

Dear Ms. Biggs,

My name is Aaron Morrow; I am an advocate in transportation. I am grateful for the invaluable service provided by Mt. Si Senior Center's Snoqualmie Valley Transportation (SVT) program provides to our community and surrounding cities. SVT understands the unique transportation needs in the region, offering reliable and accessible options to connect residents to employment, human services, after school activities, entertainment and each other.

SVT significantly impacts the lives of those who are elderly, disabled, the at-risk youth, or those residents who may lack the funds to secure personal transportation. There are many local, quality employers in the Snoqualmie Valley but many of the local residents would not have access to the jobs we provide without the services of SVT. Safe and dependable mobility bridges the gaps and breaks down barriers to movement, ensuring that all residents have the opportunity to fully participate in all the benefits our community has to offer.

Your commitment to increasing transportation options has had a positive impact on the economic development of the Valley by providing easier access to job opportunities and local commerce.

I am in full support of Snoqualmie Valley Transportation's mission and is in full support of their application.

If you have any questions, please feel free to reach me at morrowa@gmail.com

Kind regards,

Aaron Morrow

From: Elijah Vincent <ev1057118@gmail.com>

Sent: Saturday, August 8, 2026 8:11 AM

To: Amy Biggs <abiggs@svtbus.org>

Subject: Letter of recommendation



1) I enjoy the service within my subjective personal life my personal life being subjective on the basis of personal opinion personal interpretation as well as cultural opinion and cultural competition furthermore is linguistically it goes offically complex among the philosophers and linguistics my personal opinion.

I've been riding since I was about 6 years old and they have much better service. I've taken Snoqualmie Valley Transportation primarily though I'm starting to take other routes. Very affordable at \$1 and Valley Federal [Shuttle] is a suggested \$1

2) volunteer within the parameters of the Snoqualmie Valley Transit Riders coalition but we advertise their routes to ride those routes on event days especially as well as repost informative post from Snoqualmie Valley Transportation as well furthermore we need both micro Transit and high capacity Transit coaches though this service is one of the most permissible was in the parameters of the Snoqualmie Valley

Sincerely

Elijah Vincent

Leader of the Snoqualmie Valley Transit Riders coalition

August 23, 2026

Letter of Support for SVT

When my husband started dialysis in Snoqualmie, we were pleased that he could get rides with SVT. We accessed the service for about three months until other health issues meant we had to stop. The driver was always friendly and prompt within the text message times. We would recommend the SVT service to anyone who needs it and would be happy to use again should circumstances allow it for us.

Thank you.

Judy West

Harviston.west@comcast.net

Amy Biggs
Snoqualmie Valley Transportation
PO Box 806
North Bend, WA 98045

Amy,

I want to express our extreme appreciation to SVT for the service you provide for my mother, Mary Stainer.

Last year my 92-year-old mother moved with us into our home in the Snoqualmie Valley. Although Mom needs help with her medications and meal preparations, she is still able to be active.

Mom does not drive and unfortunately, I am still working so am not able to transport her around during the day. Because of SVT, she is able to participate in activities at the Senior Center and is also taking a community art class.

The move to a different community was not easy at her stage in life. Because of SVT, she has made many new friends and looks forward to getting up each morning. There is not a week that goes by that Mom does not use the transportation service of SVT.

The drivers are always courteous and respectful. The schedulers are professional and accommodating.

SVT has absolutely changed the quality of my Mom's life.

We cannot thank you enough!

Appreciatively,
Kathi Bresler
425.443.9660
kbresler123@gmail.com

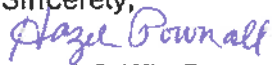
August 21, 2026

Amy Biggs
Snoqualmie Valley Transportation
PO Box 806
North Bend, WA 98045

Dear Amy,

SVT Bus service means being able to function independently, in my daily life. When I am without transportation to get to work, doctor appointments, shopping, etc., SVT is a phone call away. Without this service, I would not be able, to consistently, get to work, medical appointments, shopping and back home.

SVT is the heart of this Valley and its people.

Sincerely,

Hazel Griffin Pownall

August 18, 2026

To: SVTBus.org

Re: Support

Debby Peterman

Your Email

supermommyp@gmail.com

Subject

Great service

Your Message

I used SVT when my car was in for service. I needed to get to programs in the valley. The service was great and the driver was the best. At the age of 75 it is hard to get around without a car.

8/17/2026

To Amy Biggs

Letter of support

Why the SVT service is so valueable:

*Always low income residents get to critical services, e.g. medical appointments, food bank, food shopping, senior citizen's center activities.

*Access other transportation: get to Metro stops not within walking distance for elders, or to shuttles to the airport

*I Get to in person banking

*Go to community events; thereby accessing more opportunities for socialization.

I was extremely grateful to just have the 2 mi ride to get to the airport shuttle. My vision is failing and I am not sure if my license will be renewed next year. That would take away all of my independence and relying on deliveries for food. Would also not be able to get to medical appointments.

Thank you

Lynn Brechtel

lynnbrecht@aol.com

Dear Amy,

As residents of our community rely on SVT, the bus systems from Door-to-Door, & loop are vital!

For some, this means having the ability to get to doctors appointments, visit local family, go to the grocery store, and many other things most of us take for granted.

At Red Oak, for activities, we utilize SVT due to wheelchair use, as well as walkers. This gives residents a chance to get "out of the house" for a bit and enjoy going to places they might not get to go to if SVT did not make it possible.

From all of us here at Red Oak, Thank you for making things possible!

— Red Oak, Shelby, and
Residents

Amy Biggs
SVT
PO Box 806
North Bend, WA 98045

Dear Mrs. Biggs,

I am writing this letter in support of Snoqualmie Valley Transportation. SVT has been a life saver for me. I live just off SR202 in Fall City (near Spring Glen stop), I am 74 years old, and I lost my husband of 46 years to prostate cancer a few years ago. He did most of the driving, and without SVT, my social activities and involvement in the Eagles Club would decrease drastically because I would have to drive myself to everything. I also take it to come into town and have coffee with other senior members of the valley. It's very convenient for me since the Valley Shuttle goes right past where I live.

Respectfully,

Ellen S.
Fall City

The Doucetts
6720 Crest View Ave SE
Snoqualmie, WA 98065

August 18, 2026

Amy Biggs
Snoqualmie Valley Transportation
PO Box 806
North Bend, WA. 98045

Dear Amy:

I'm writing to tell you how much the Snoqualmie Valley Transport (SVT) has meant to our family. Our adult nephew Marcus lives with us in Snoqualmie. He's autistic and desperately wants to work and contribute. We found an opportunity for him to volunteer at the Snoqualmie Valley Food Bank. He's worked there for a year and loves it! He takes the shuttle 2-3 times a week to work and back. He also takes it to the Si View Community Center in North Bend for activities. The shuttle gives him independence and opportunities to live a fuller life. Without it he wouldn't be able to do all these things.

We are very impressed with the level of service from SVT. All the people we've come into contact with (from the drivers to the schedulers) at SVT have been very helpful, kind and professional. Thank you for all you do!

Regards,



Kim Doucett



Marcus Doucett-Small

8/23/26

Sent via email

Re: support letter

I just want to say I am so glad, relieved and appreciate the bus when I need it.

There have been several times I have needed a ride. My husband does not drive any more so having SVT to depend on is amazing.

You can depend on their schedule, expertise and a friendly face.

Would be very sad to lose them.

As we get older, we come to rely on these services.

Regards,

Pam Klov Dahl

North Bend resident

pamanddantwo@gmail.com

TO: MS AMY BIGGS,

I AM WRITING IN
REGARDS TO THE SNOQUALMIE VALLEY
TRANSPORTATION SERVICES. MY NAME IS
TIAJUANA GRACE AND MY SON IS
ELIJAH BENJAMIN. RIDING THE SVT FOR
THE TWO YEARS HAS GOTTEN US WHERE
WE NEEDED TO GO AT A TIMELY MANNER
EVERY TIME. WITHOUT HAVING THE SVT
SERVICES WE WOULD BE STRANDED, THERE ARE
A LOT OF AREAS AROUND NORTH BEND
THAT ACTUAL BUSES DON'T GO. WITHOUT
THE SVT WE WOULD HAVE MISSED SO
MANY DOCTOR'S APPOINTMENTS AND WORK
DAYS. THANK YOU SO MUCH FOR YOUR
SERVICES. WE GREATLY APPRECIATE IT.

TIAJUANA

+
ELIJAH

August 20, 2026

Re: Support for SVT

From Johanna Porter

I truly appreciate the SVT bus service.

I do not have access to a car during weekday working hours and rely on SVT to connect me to North Bend for physician appointments.

I am a senior with a restricted income.

Please fund SVT with a grant so valley locals can stay connected.

Thank you,

Johanna Porter

ideasgrow@bellsouth.net

From: DiLynn Stephens <dilynn@yogawithdilynn.com>

Sent: Wednesday, August 5, 2026 2:53 PM

To: Amy Biggs <abiggs@svtbus.org>

Subject: Support

Hi

My name is DiLynn Stephens and I am a service-connected disabled veteran. I live in North Bend, and about 18 months ago, my car died. This makes getting into town to attend medical appointments, check my mail at the UPS store and just spend time with my friends and family nearly impossible without Snoqualmie Valley Transit.

My husband and I are both disabled, so we are on a very fixed income, so being able to set up door-to-door rides for appointments and catching one of the regular loops for a dollar has been lifesaving!

DiLynn Stephens

Owner

<https://yogawithdilynn.com>

@yogawithdilynn

425.224.3790

8/14/2026

From Bev Jorgenson bjorge633@gmail.com

Re: My bus experience

I am writing this on behalf of myself and my son Greg, who also rides. I am so grateful for this transportation that we have in our valley the freedom that it gives me, the independence. I'm so excited to be able to attend church every Sunday. The driver is so compassionate so responsible I always arrive at church on time. He pulls right to the door after church to pick me up and my son Greg and give us a wonderful trip home.

I also have used the Bus to be able to go to hair appointment and other necessary appointments in town and to get to go over to where my son Greg lives in the rough end and spend some time visiting him.

Greg rides with me to church on Sundays. He also rides it to go to guitar lessons and a special Olympic events and to come see me sometimes. We would not be able to do any of the above without the Bus transportation. The bus drivers are so good with Greg. They visit with him truthfully he always keeps saying to them "Good job buddy. Good job." Any chance each time they answer him with thank you so much, Greg fun to take you.

I live in an adult family home. Our caregiver, who has no transportation, has also learned the value of having SVT and has used it for her necessary trips to town the past few weeks.

Our community is so blessed to have this service and we are so blessed by the staff every time I call to set up rides and always greeted with such a cheerful, friendly voice every time the bus driver comes I feel like my best friend is going to pick me up they're always so cheerful and so supporting and being in a walker and dependent on their help they are so efficient make me feel very comfortable and welcome.

Thank you to all who are responsible for our SVT transportation the dispatchers, the drivers, the behind the scenes workers. Not every community has this great service. We are very fortunate in our valley.

Thank you so much.

August 30, 2026

Dear SVT,

My name is Keri Toombs. I've been a rider with you for six years and would be lost without you. You add so much value to my life.

I thank you, one and all, for all that you do to keep our community connected and safe.

I wish you continued success,

Keri Toombs

August 21, 2026

Re: Letter of Support for SVT

To Whom It May Concern,

I am writing in strong support of SVT and the essential service it provides to individuals and families in our community.

Our son, Marshall, is 20 years old and has Down syndrome. Monday through Thursday, SVT provides his transportation to and from school. This service is much more than a ride. It is an important part of Marshall's growing independence, confidence, and ability to participate fully in his own life.

Because of SVT, Marshall is able to travel to school independently and reliably. That independence is deeply meaningful. Like any young adult, he wants the opportunity to have responsibilities, follow a routine, and take part in the world outside our home. Riding SVT allows him to do that in a way that is safe, consistent, and empowering. It gives him a sense of ownership over his day and reinforces that he is capable.

For our family, SVT has also been invaluable. Knowing that Marshall has dependable transportation allows us to manage work, appointments, household responsibilities, and the needs of our family with much greater flexibility. It gives us time back in our schedule, but even more importantly, it gives us peace of mind. We know that Marshall has a trusted way to get where he needs to go, and that he is supported in maintaining the independence he has worked hard to build.

Services like SVT make a real difference not only for the person riding, but for the entire family. They help create more vibrant, sustainable lives for families like ours by making participation in school, work, community activities, and everyday routines possible. SVT helps remove barriers that might otherwise limit a person's opportunities and place significant strain on family schedules.

As Marshall's parents, one of our greatest hopes is that he can live a life filled with purpose, connection, confidence, and increasing independence. SVT is a meaningful part of making that possible. Every ride represents more than transportation; it represents trust in Marshall's abilities and access to the life he wants to lead.

We cannot overstate how grateful we are for this service. SVT gives Marshall freedom, gives our family flexibility and peace of mind, and helps all of us live fuller and more vibrant lives. We sincerely hope SVT receives the support and funding needed to continue serving Marshall and the many other riders and families who depend on it.

Thank you for recognizing the tremendous value of this service and for supporting the work that makes such a meaningful difference to so many families.

Allison Feely

Date: August 18, 2026

To: Amy Biggs, SVT

Re: Letter of Support

For as long as I can remember, I have been riding the Snoqualmie Valley Transportation. I've been riding these buses since I was a child, and over the years, the SVT has become far more than simply a bus service. I have gotten to know drivers, dispatchers, and a lot of other familiar faces in this organization that make these services personal. I still remember drivers from over a decade ago, and the difference they have made in one day or another.

Every person working at that establishment plays an important role in keeping this community connected, and does so with extreme patience, dedication, and care. This organization is not merely a bus service, but rather a connection to my community.

Whether you're going to work, or to school, or on a grocery run when you need it the most, they will get you there and back without trouble. It connects people to the community in a way that other transit systems cannot and seamlessly picks up where the King County Metro leaves off.

A lack of funding may not terminate these services entirely, but it will most certainly hinder their ability to continue serving the Snoqualmie Valley at their current capacity. It is vital that we keep community lifelines like this afloat and well funded, so that it can continue providing those connections for the future.

Date: 8/20/26

Re: Letter of support

Dear Amy

I write you today with great appreciation for the shuttle service provided to North Bend. My grandson is autistic and depends daily on this service. The autistic rely heavily on routine for peace of mind. This bus helps Dane to have that. He works 7 days a week for 5 hours a day and thrives. We know he is safe and worry-free with the rides that SVT provide for the community.

Thank you for continuing this outreach. Independence is vital!

Sincerely

Stacey Vanatta

August 21, 2026
Re: Letter of Support

As a lifelong resident of Snoqualmie Valley, I have seen the struggles with public transportation in this area. It was difficult to get to a bus stop for Metro at times, let alone anywhere else, and the buses were few and far between.

Typically, when Metro routes get cut, Valley routes are the first to go. Fall City, Carnation and Duvall often become transportation deserts.

SVT bridges the gap. Frequent routes, most of which connect with Metro, and Door to Door services make it easy for people to get around the Valley as needed from Cedar Falls in North Bend to Monroe.

People have been able to:

- Get their kids to and from before and after school activities.
- Get their special needs kids to school.
- People in need can get to resources like the food bank.
- Seniors can get to appointments, grocery stores and community programs and events.
- Tourists can get around our beautiful Valley quite easily. I have heard a few of them say they wished they had something like SVT in their communities.

SVT is a necessary and vital service to our community.

Sincerely,

Heidi Welling
Snoqualmie Washington

August 21, 2026

Amy Biggs
Snoqualmie Valley Transportation
PO Box 806
North Bend, WA 98045

Dear Amy,

SVT is a service needed in this Valley. I have friends, including students, severely disabled people, people who have no transportation, of their own or are unable to drive. Many of these are senior citizens, including myself, who need this transportation service, to get to employment, shopping, medical appointments, etc., and then SVT provides transportation to get us back home.

This is a service that is very much needed, in this Valley, to give disabled & senior citizens an affordable independence.

SVT is the heart of this Valley and adds value to its people.

Sincerely,


John Pownall

Dear Everyone at SVT,

If it wasn't for all of you at SVT and your bus system, I would be struggling to get back and forth to work. I am not able to rely on anyone for help, which makes it all the more important, for me, that you are here.

I have been riding with SVT for many years and you are all like family.

Your very happy customer,

Kathie Harrison

To whom it may concern,

I want to express my support for Snoqualmie Valley Transportation.

The town of north bend desperately needs this service and I don't know what so many here and across the valley would do without this service.

There is no other transportation choices for north bend, Fall City, Carnation or Duvall anywhere.

Without this service so many would be isolated and left with no way to get to grocery stores, doctors or even across town.

Please keep funding this valuable service.

Sincerely,

A handwritten signature in black ink, appearing to read 'Marsha Metz', with a long horizontal flourish extending to the right.

North bend citizen

Friday, August 21, 2026

Ms. Amy Biggs
Director
Snoqualmie Valley Transportation
P.O. Box 50
North Bend, WA 98045

Dear Ms. Biggs,

My name is Marc Burns, and I have lived in Snoqualmie for almost 23 years. During that time, I have seen incredible growth and expansion in the Snoqualmie Valley. Once a sleepy exurb, our Valley has grown like crazy.

Over the last five years, I have become aware of SVT's services and all they do. It is truly inspiring to me, especially the work SVT does for our senior citizens. Helping them get to medical appointments and assisting with trips to the grocery store are an essential service, and I want to offer my heartfelt support for your organization.

And what SVT does for our citizens with disabilities warms my heart.

SVT makes the Snoqualmie Valley special, affording folks reliable transportation from Rattlesnake Lake in North Bend to Walmart in Monroe, and just about everywhere in between.

Thank you for all you do for the Snoqualmie Valley, and keep doing all you do.

Yours Sincerely,



Marc Burns
7113 Autumn Ave SE
Snoqualmie, Washington 98066

Amy Biggs

Snoqualmie Valley Transportation

PO Box 806

North Bend, WA 98045

I ride the valley shuttle bus almost every single day both weekdays and weekends. I live in Duvall Highlands Trailer Park and I have to get to Brown & Richardson to transfer to other buses to get to work and shop. I am 65 years old. I love all the drivers, I have nicknames for each of them and I have been riding since 2021. Without the valley shuttle I don't know how I would get where I need to go.

A handwritten signature in black ink, appearing to read "M. Johnson". The signature is fluid and cursive, with the first letter "M" being large and prominent.

Michael Johnson

Dear Snoqualmie Valley Transportation,

I live on the Ridge, and I use Snoqualmie Valley Transportation (SVT) to get to my after-school activities and my part-time job. My parents work, so without SVT, I would not be able to participate in some of my school activities or have my after-school job.

The service SVT provides is very helpful to me and to many of my friends. Having reliable transportation allows us to participate in activities, work, and be more independent.

I really appreciate the service SVT provides and how much it helps students like me. Thank you for providing this important service to our community.

Olivia

August 21, 2026

Amy Biggs
Snoqualmie Valley Transportation

RE: Letter of Support for Snoqualmie Valley Transportation

Dear Ms. Biggs,

I am writing as a longtime resident of North Bend to express my personal and wholehearted support for Snoqualmie Valley Transportation and the essential services it provides to our community.

My support for SVT comes from personal experience. After my mother suffered a stroke and became wheelchair bound, transportation became something our family could no longer take for granted. SVT was there to help transport her safely and with dignity when getting from one place to another had become difficult.

When someone loses their mobility, reliable and accessible transportation means so much more than simply getting a ride. It means maintaining independence, getting to medical appointments and services, staying connected to the community, and easing some of the tremendous responsibility placed on family caregivers.

Living in North Bend, I also understand how challenging transportation can be in a rural community. For our seniors, residents with disabilities, individuals without vehicles, and others with limited transportation options, SVT is not simply a convenience—it is an essential community service.

Our experience with my mother gave me a firsthand understanding of the difference this service makes for families throughout the Snoqualmie Valley. I am deeply grateful that SVT was available when my family needed it, and I know there are many other families who depend on it today.

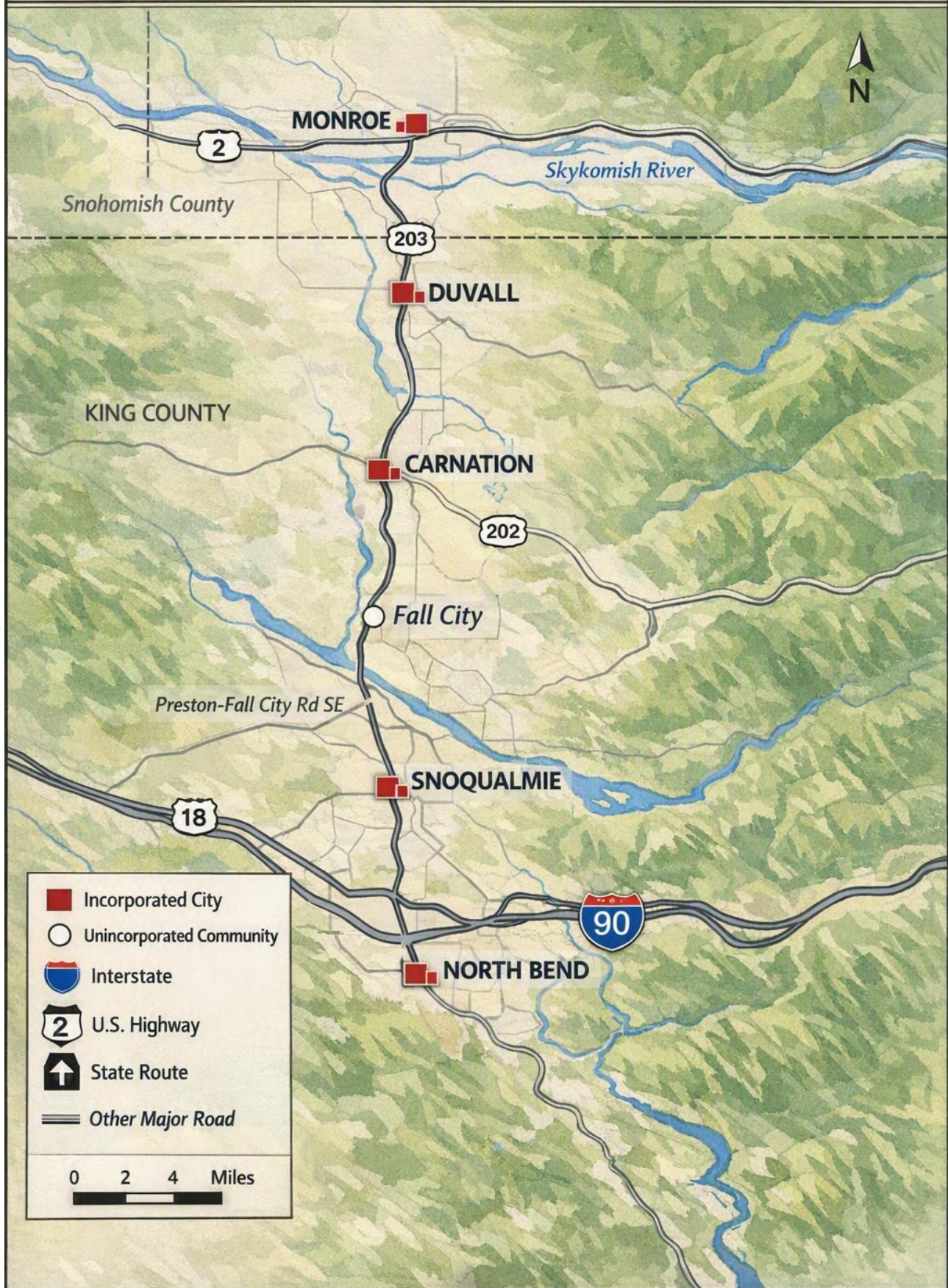
I strongly support Snoqualmie Valley Transportation and continued funding for its services. Maintaining accessible, dependable transportation in our Valley is an investment in the independence, safety, dignity, and quality of life of the people who call this community home.

Sincerely,

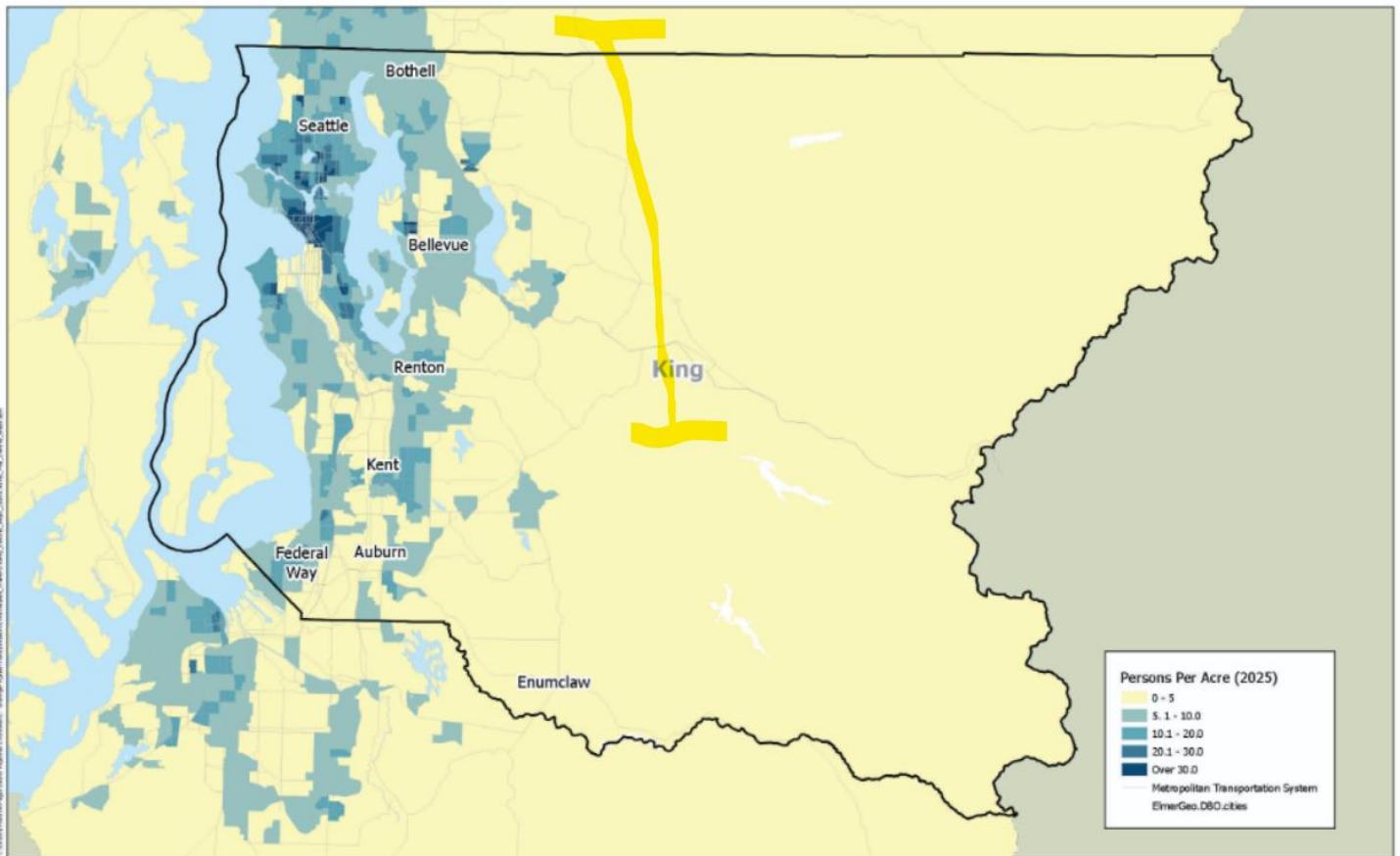
Michèle Catoire
North Bend Resident
206-909-4114

Monroe to North Bend Regional Map

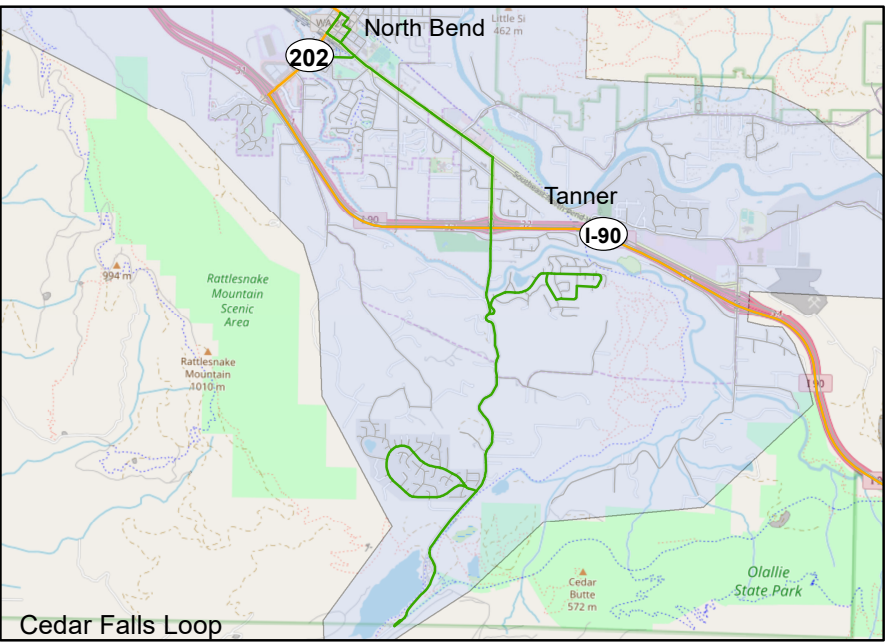
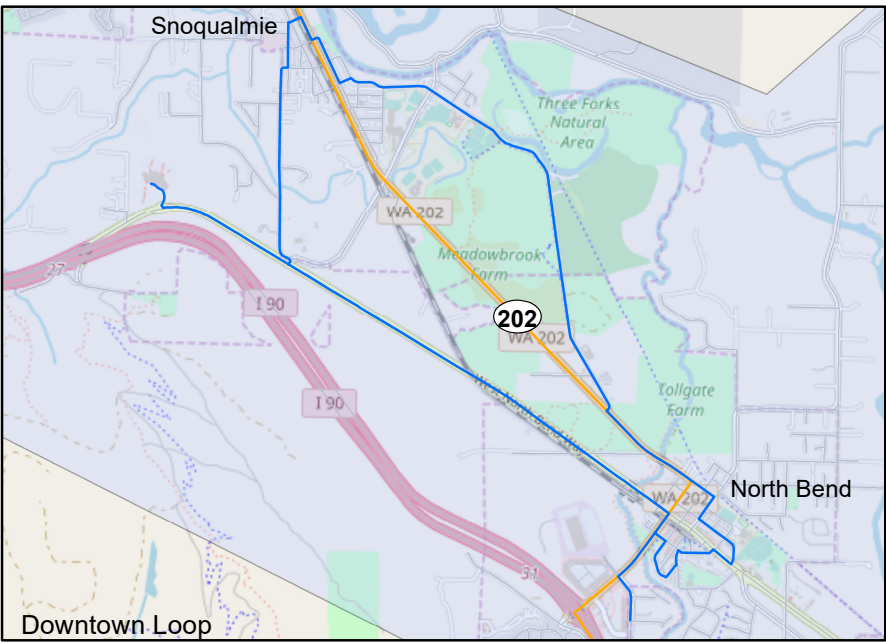
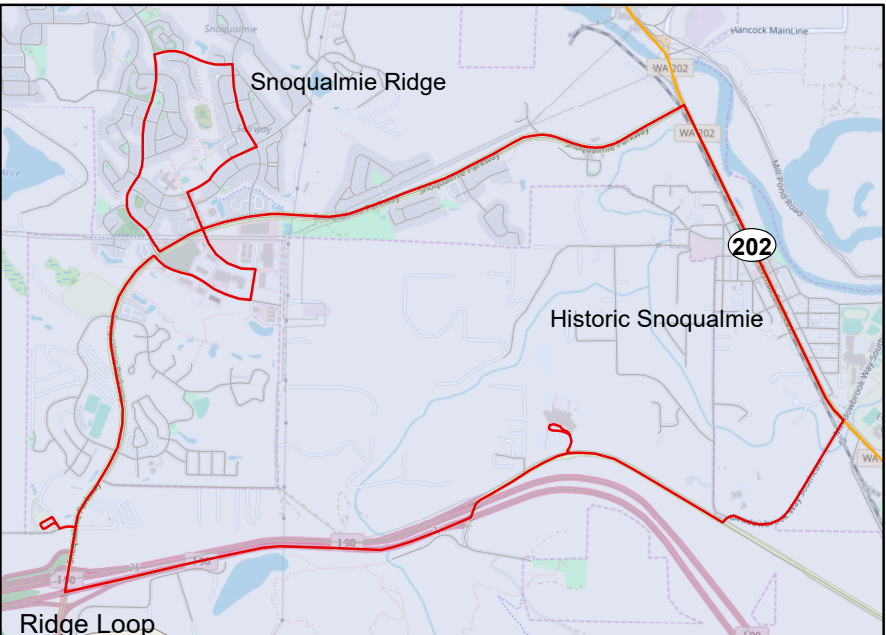
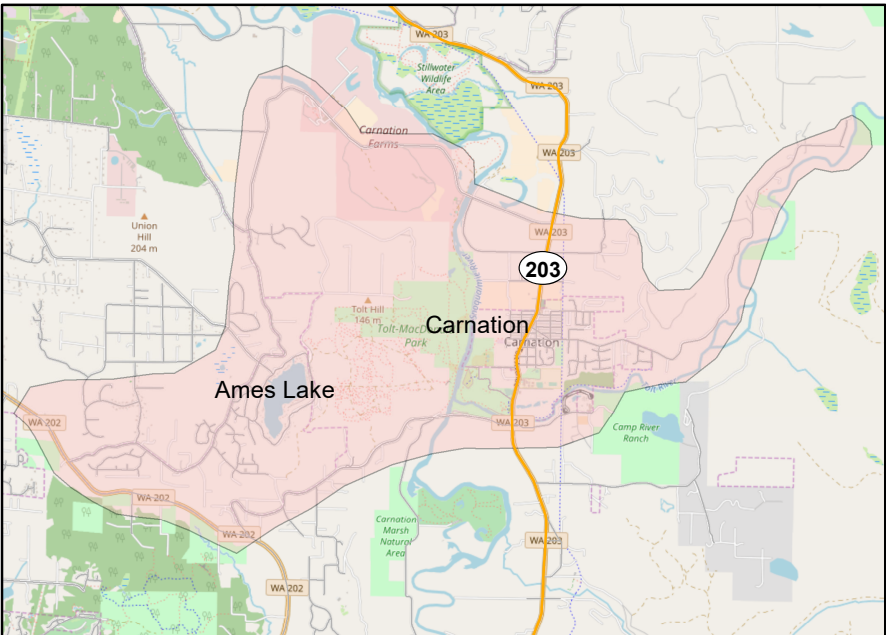
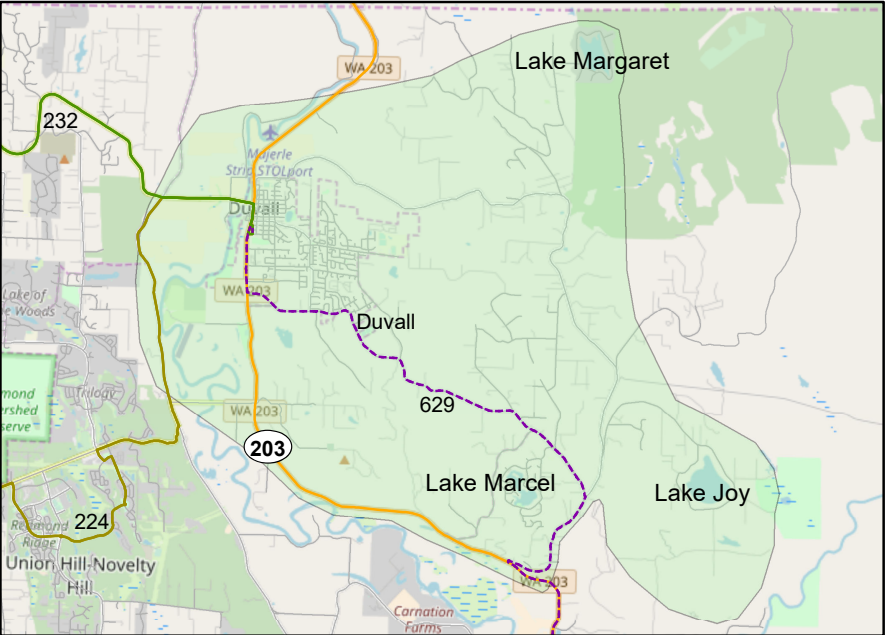
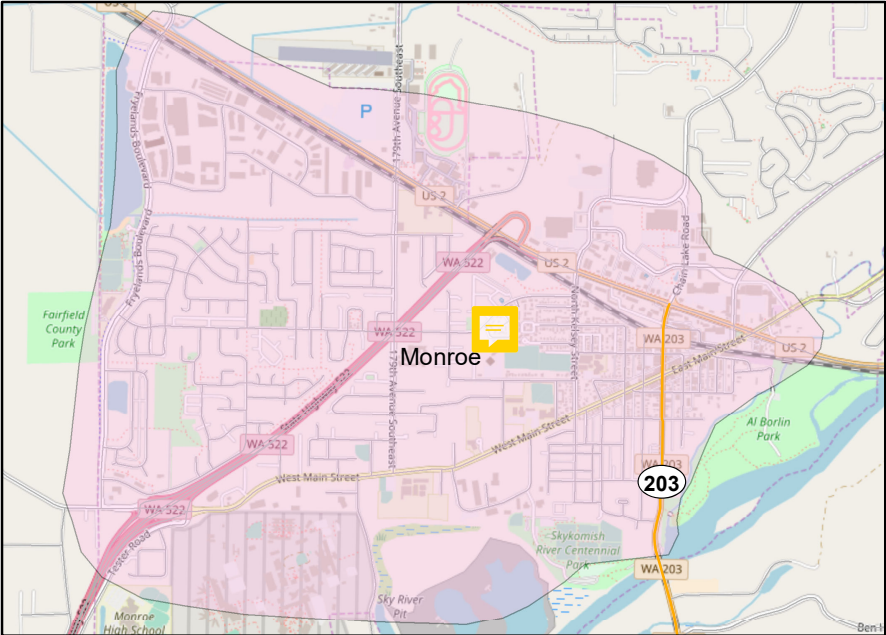
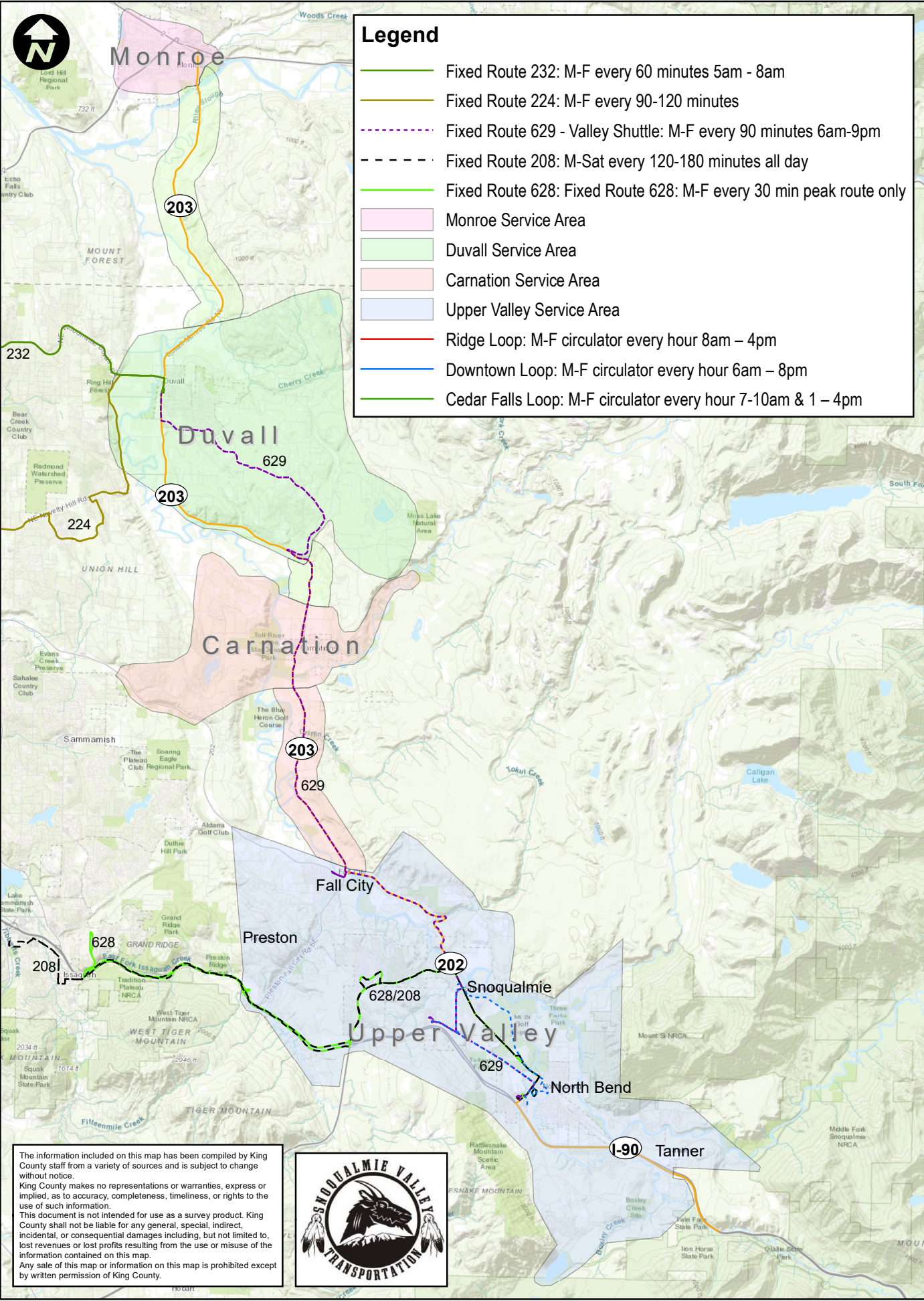
Cities and Major Roadways



King County Population Density - Person Per Acre



Snoqualmie Valley Transportation



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WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION

1300 S EVERGREEN PARK DRIVE SW, PO BOX 47250

OLYMPIA, WA 98504-7250

(360) 664-1222

This certificate authorizes the following operations under the provisions of RCW Title 81:

MT. SI SENIOR CENTER
PO BOX 806
NORTH BEND, WA 98045

Cert No.
NPC-1088

Private, Non-profit Transportation Provider to operate motor vehicles in furnishing passenger and/or express service in the state of Washington.

TN-050798

06-10-05

WASHINGTON UTILITIES AND TRANSPORTATION
COMMISSION



By

Catharina Mugg
for Steven V. King