PROJECT OVERVIEW

Hyde Eastside | Bellevue • Kirkland • Redmond

Accessible, door-to-door transportation for older adults and adults with disabilities in East King County.

CURRENT SERVICE

3 routes

Accessible, demand-response shuttle service

PROPOSED EXPANSION

4 routes

One additional driver and Metro-provided vehicle

COMMUNITY

Essential trips

Healthcare, food, nutrition and connection

2027–2029 + 2029–2031 | Four-year funding outlook

Growing demand since launch

SINCE 2023

15,683

Passenger trips since launch

NEW RIDERS

1,729

Registrations since launch

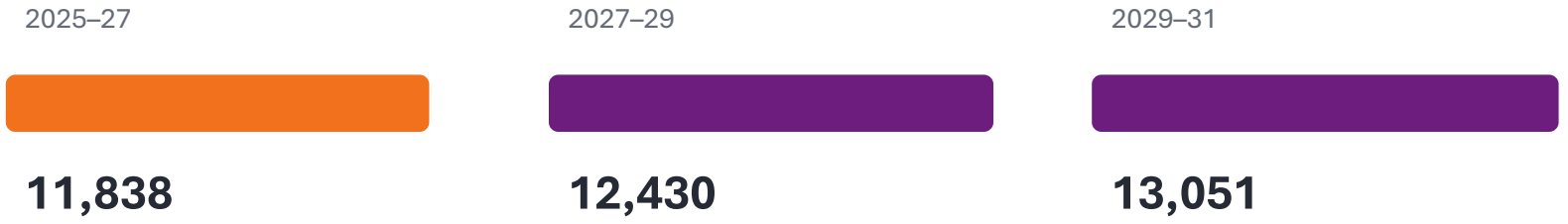
ANNUAL TRIPS

+18%

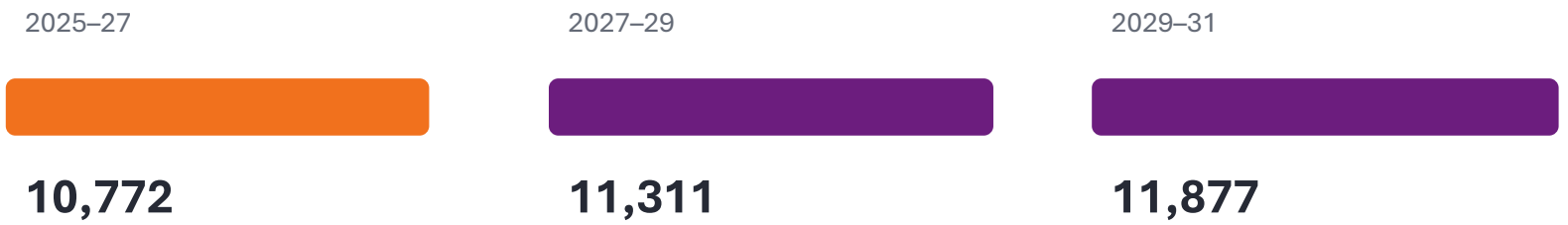
4,591 in 2024 → 5,414 in 2025

Projected growth across both bienniums

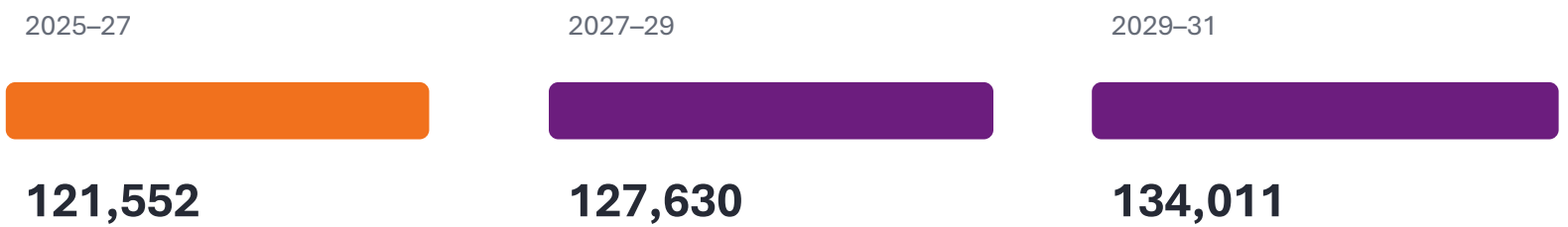
ONE-WAY PASSENGER TRIPS



PASSENGER VEHICLE HOURS



PASSENGER VEHICLE MILES



Each measure grows approximately 5% per biennium. 2025–27 = current estimate.

Supporting regional mobility priorities

PSRC STRATEGY 4

Right-fit transit

Accessible demand-response service for unmet needs

PSRC STRATEGY 6

Essential access

Healthcare, groceries and nutrition

ENGAGEMENT

Partner input

Rider feedback, Metro, Hopelink and community organizations

Sustaining the four-route Eastside service

TOTAL PROJECTED OPERATING EXPENSES

2027–29

$1.33M

2029–31

$1.41M

2027–29 WSDOT REQUEST

$1.141M

2027–29 OTHER PROJECT RESOURCES

$0.190M

2029–31 WSDOT request: $1,215,605 (submitted application).

Expand from three to four accessible routes, then sustain expanded service.