

Overview

Introduction to the Household Travel Survey program

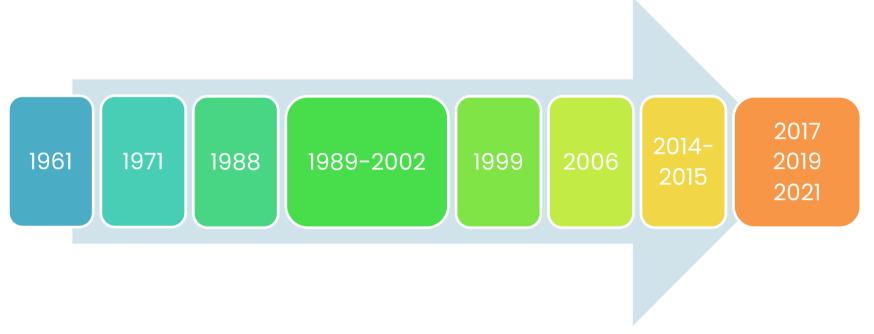
Trends in Home Delivery

Deliveries by:

- Household Income
- Lifecycle Stage
- Regional Growth Centers



Puget Sound Travel Surveys





2017-2021 Puget Sound Regional Household Travel Survey Program

Goal: The surveys seek to capture quality, <u>regionally</u> <u>representative</u> data for <u>residents</u>' travel behavior on a <u>typical weekday</u>.

6-year program, 3 waves

- 2017, 2019, and 2021 completed
- · 2021 analysis happening now

New 8-year program

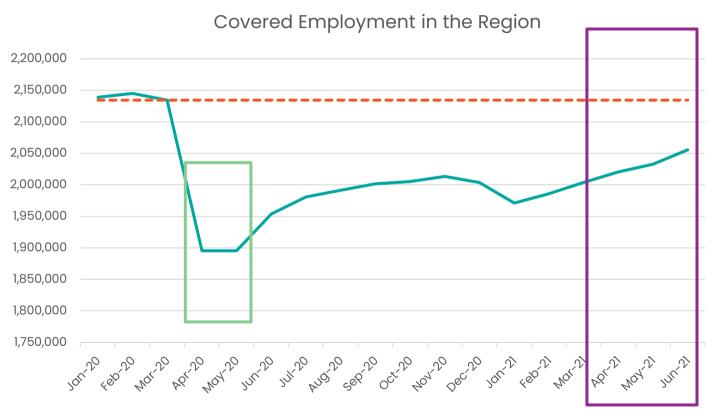
2023 survey project started

Motivations

- Frequent snapshots, ability to combine years
- "Smoother" budgets and labor roles
- Opportunities for add-ons



Macroeconomic context



- 2021 survey period: April to June
 - Employment rising during 2021 survey, but still below March 2020 high mark



Source: WA Employment Security Department, Covered Employment (QCEW)

Household Travel Survey Questionnaire

16.2 [DELIVERY]

if age = 18+

On <traveldate>, how many of the following deliveries or services came to your home?

Do not include US Mail trucks (e.g., letters).

Programmer: For each item, include dropdown menu with answer options "0 (none), 1, 2, 3, 4, 5 or more"

Package delivery (e.g., FedEx, UPS, USPS packages)

Grocery delivery (e.g., Amazon Fresh, Instacart, Safeway online)

Food/meal delivery (e.g., pizza, sushi, Grubhub)

Someone came to do work at home (e.g., landscaping, cable service, house-cleaning)

Other delivery (e.g., appliance)

The share of households receiving a **food or meal** delivery **more than doubled** to around **4% in 2021**.

Food Deliveries

(e.g., pizza, sushi, GrubHub)





The share of households receiving a **grocery** delivery also **more than doubled** up to around **5% in 2021.**

Grocery Deliveries

(e.g., Amazon Fresh, Instacart, Safeway Online)





The share of households receiving a **package** delivery on average weekday **went up** to nearly **40% in 2021** from around **20% in 2017**.

Package Deliveries

(e.g., FedEx, UPS, USPS)

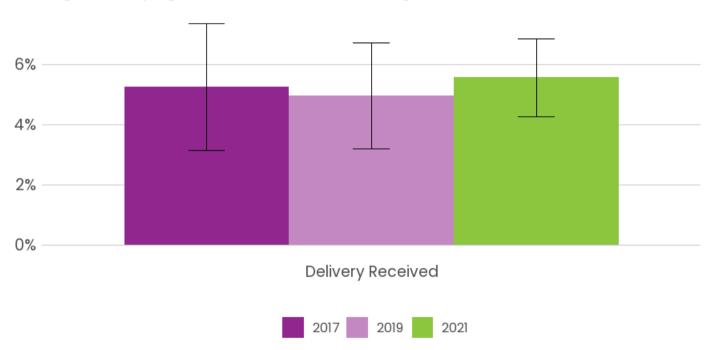




The share of households having work or service at the home stayed about the same, at around 5%.

Work/Service Deliveries

(e.g., landscaping, cable service, house-cleaning)

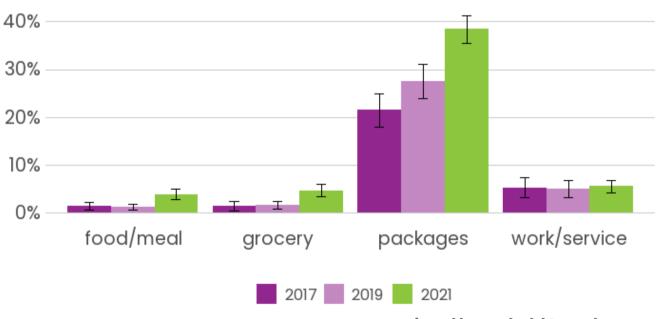


Food, grocery, and package home delivery increased from 2017 to 2021.

Package delivery is only type that is more than 5% on an average weekday.

Home Deliveries or Services

Share of Households on Average Weekday





Delivery Trends

Household Income

Lifecycle or Household Stage

Regional Growth Centers

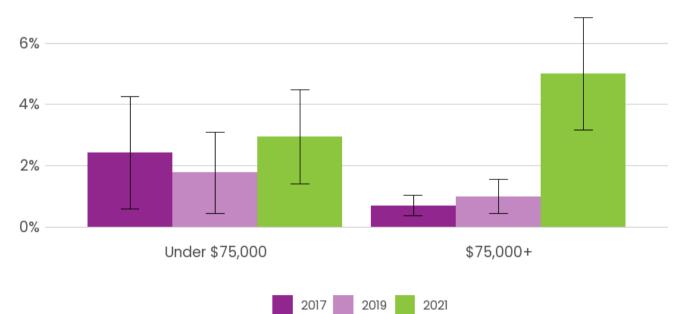


Deliveries and Household Income:

Higher income households were **substantially more likely** to get a food/meal delivery as compared to lower income households in 2021, but not previously.

Food/Meal Deliveries by Income

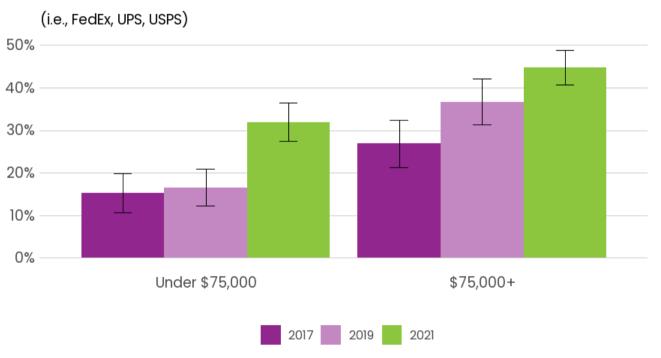
(e.g.., pizza/sushi, Grubhub)



Deliveries and Household Income:

For **package deliveries**, lower income households had a significant spike in these type of deliveries.

Package Deliveries



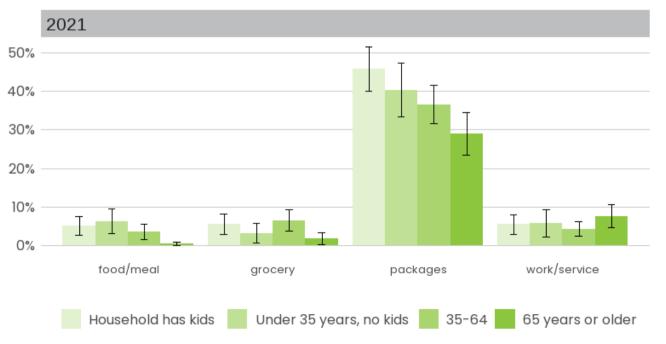


Deliveries and Lifecycle (2021 alone):

Households with children received the most packages in 2021, but the other home deliveries and services remained relatively stable.

Home Deliveries or Services by Age Group

Share of Households on Average Weekday



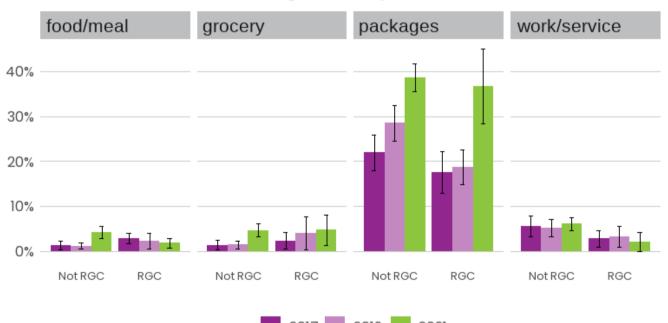


Deliveries and Regional Growth Centers:

Food and grocery deliveries in RGCs **remained relatively stable**, while the same deliveries **outside** of RGCs **more than doubled to over 4%**.

Home Deliveries or Services by RGC

Share of Households on Average Weekday







Future Applications for Delivery Data

Academics and Modelling Generation: Carnegie Mellon University has been able to use the delivery data available through PSRC to analyze <u>travel behavior</u> and <u>congestion</u> on a <u>typical weekday</u>.

• Opportunities to continue and support these efforts nationally.

PSRC Household Travel Survey Program Webpage: https://www.psrc.org/household-travel-survey-program

Thank you.

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