

2023-2025 WSDOT Consolidated Grant Regional Priority Ranking for PSRC Region: Project Sponsor Follow-Up Questions

Sponsor: CCSWW – Snohomish County

Project Title: Disabled Veteran's Transportation

Question #1: Please provide additional details regarding your plan to serve people with limited English proficiency.

Answer #1: As an agency, we take inclusivity very seriously, and that includes LEP. We have printed materials available in several languages. Our website can be translated into over 100 languages with one click. We have an interpreting service always available, and our Transportation Coordinator speaks several languages, as do other employees.

Question #2: What percentage of people you currently serve have limited English proficiency?

Answer #2: That said, our Veteran's Transportation program is unique in that, since all veteran clients were members of the United States military, they all speak English. In the 6 years I've been here, we have never had one request for materials in any other language than English, But we would certainly accommodate any such requests if we ever received any.
