

# Coordinated Mobility Plan – Specialized Transportation Inventory Initial Findings

July 17, 2024



Puget Sound Regional Council



*We are leaders in the region to realize equity for all. Diversity, racial equity and inclusion are integrated into how we carry out all our work.*

[psrc.org/equity](https://psrc.org/equity)



# Goals for Today

- Share findings from inventory survey
- Provide update on additional data collection efforts
- Review next steps – how inventory will inform Coordinated Mobility Plan



# 2024 Coordinated Mobility Plan Inventory Survey

- **Purpose :** Inform the next Coordinated Mobility Plan (the region's Coordinated Transit – Human Services Transportation Plan)
- **Audience :** Specialized Transportation Providers
- **Data Collected :**
  - Basic service information
  - Volunteer driver locations
  - Top trip origins and destinations
  - Needs and priorities



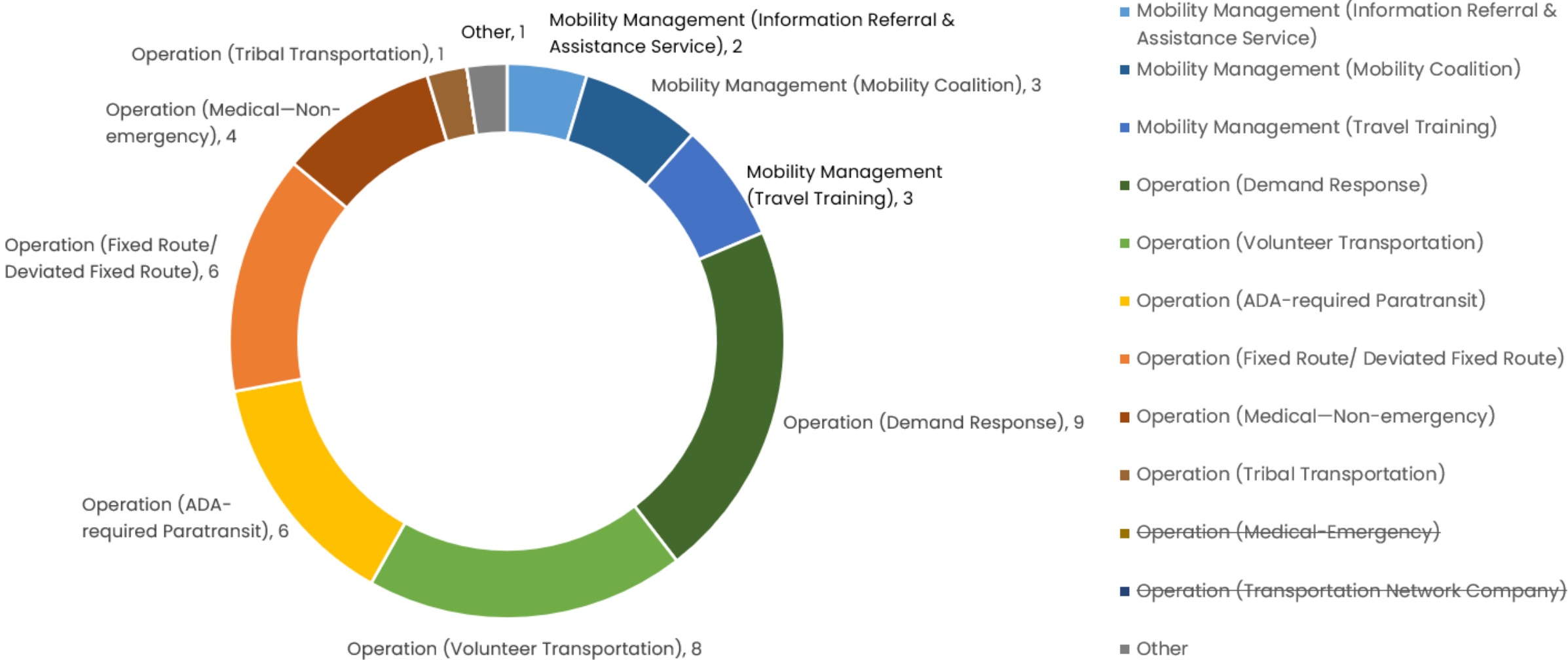


# Survey Response Summary

- Sent requests to 64 program contacts
- Responses submitted for 43 specialized transportation programs
- Followed up for additional data to supplement WSDOT and Hopelink data



# Response Data – Program Type

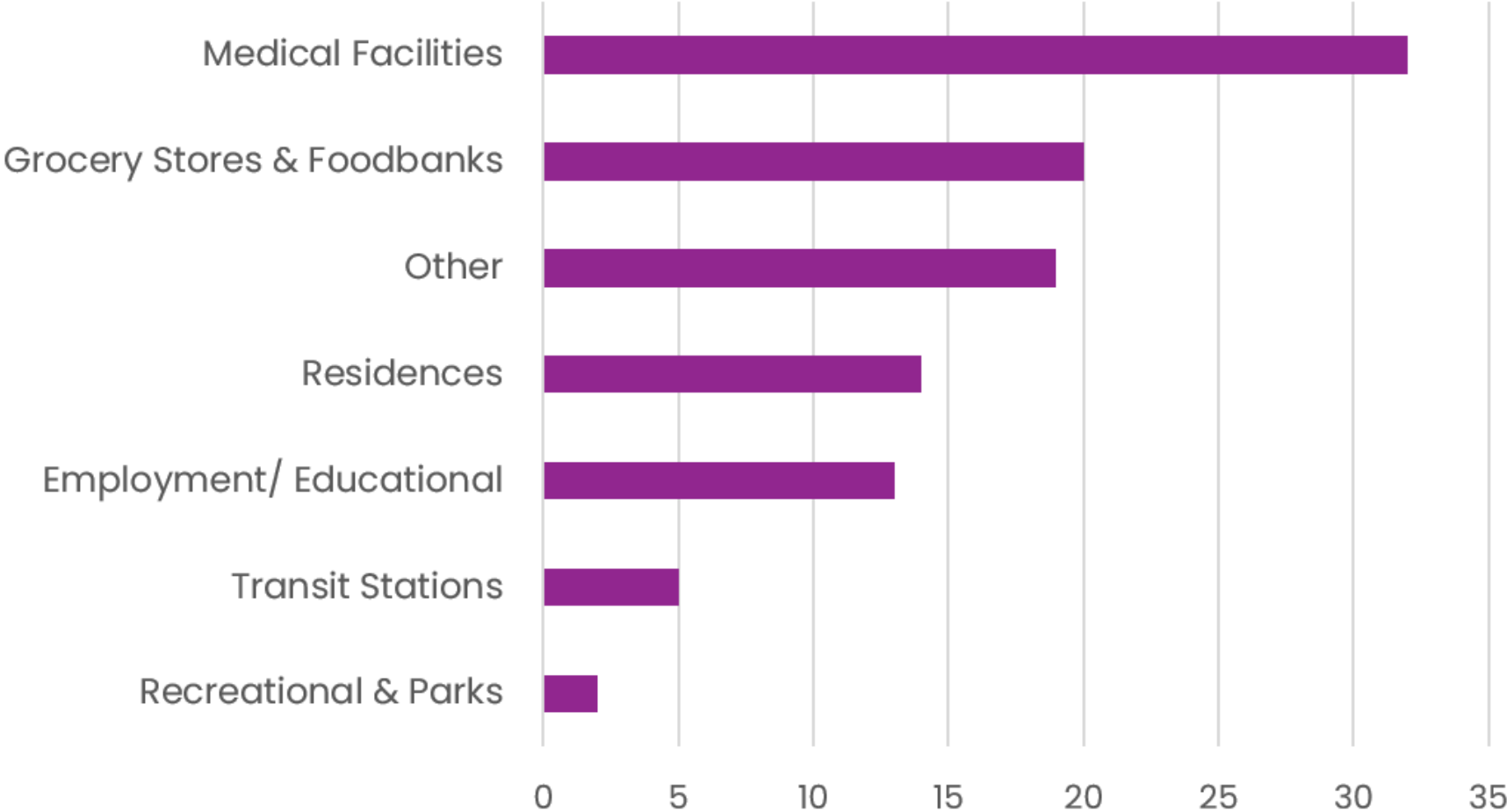


“Other” Response: County grant program funding transportation operations of community agencies



# Response Data – Origins & Destinations

Top 3 Destinations, Totaled and Ranked



# Response Data – Needs/Priorities

**Spatial**

**Awareness**

**Health Access**

**Temporal**

**Direct Travel**

**Affordability**

**Infrastructure**

Other Needs:

- Spatial – Rural
- Cross-county Transportation
- Accessible/Understandable

**Spatial:** Transportation services, including public transit and specialized transportation, are unavailable in locations where they are needed.

**Awareness:** The populations I serve are not fully aware of the transportation options available to them.

**Health Access:** The populations I serve do not have adequate transportation options to get to/from medical facilities or other wellness locations (e.g. pharmacies or grocery stores). Patients miss their appointments or do not seek needed care as a result.

**Temporal:** The populations I serve cannot reach desired destinations at all times of day or days of the week by desired transportation options like public transit or specialized transportation.

**Direct Travel:** The populations I serve need to transfer multiple times between different transportation options or agencies to reach their destinations.

**Affordability:** Transportation services, including public transit and specialized transportation are not affordable to the populations I serve.

**Infrastructure:** There is a lack of ADA-accessible physical infrastructure (e.g., sidewalks or crosswalks) for populations I serve to access transportation options and destinations.





# Additional Data Collection

- Performance Measures and Outcomes
- Program Description
- Eligibility Criteria (Operations only)
- Booking (Operations only)
- Holiday Hours (Operations only)
- Service Area (Operations only)





# Next Steps

**July/August 2024** Finalize inventory data and findings

**Fall 2024** Phase 1 engagement kicks off

**By Summer 2025** Phase 2 engagement continues

**Winter 2025–Early 2026** Draft plan released for comment

**Spring 2026** Coordinated Mobility Plan adopted as part of 2026–2050 RTP





# Thank You!

Erin Hogan

Associate Planner

[ehogan@psrc.org](mailto:ehogan@psrc.org)



Puget Sound Regional Council