

Key Transportation Needs of Priority Populations

CMAC | June 18, 2025



Puget Sound Regional Council



We are leaders in the region to realize equity for all. Diversity, racial equity and inclusion are integrated into how we carry out all our work.

psrc.org/equity

Today

- **Coordinated Mobility Plan Outreach To-Date**
- **Community and Committee Feedback on Transportation Needs**
- **Next Steps**



Coordinated Mobility Plan

- Highlights **transportation needs** of the people with accessibility and mobility challenges.
- Lays out **prioritized strategies** addressing the needs.
- Includes a **regional inventory** of existing transportation programs.



Coordinated Mobility Plan Outreach – Phase 1

Organizations Engaged To-date:

- Arlington Youth Council
- Bellevue Youth Council
- Federal Way Senior Advisory Commission
- Kirkland Senior Council
- Kitsap County Accessible Communities Advisory Committee
- Kitsap Housing and Homelessness Coalition
- Lakewood Youth Council
- Sound Transit Citizens Accessibility Advisory Committee
- Transit Riders Union – Bus and Transit Service Committee
- Tacoma Area Commission on Disabilities

Coordinated Mobility Plan Outreach – Phase 2

Additional organizations to engage:

- Bellevue Network on Aging
- Disability Empowerment Center
- Kitsap Area Agency on Aging Advisory Council
- Kitsap County Accessible Communities Advisory Committee (follow-up)
- Sound Transit Citizens Accessibility Advisory Committee (follow-up)
- Transit Riders Union – Bus and Transit Service Committee (follow-up)



Key Mobility Needs Identified in the Current Plan

- Shorter travel time with fewer transfers.
- More services at times and places people need them.
- Easy-to-find information on services and language support.
- Better access to healthcare and essential services.
- Affordable options for low-income families.
- Well-connected, ADA-accessible infrastructure.
- Better regional coordination to meet growing needs.

Key Themes from Outreach

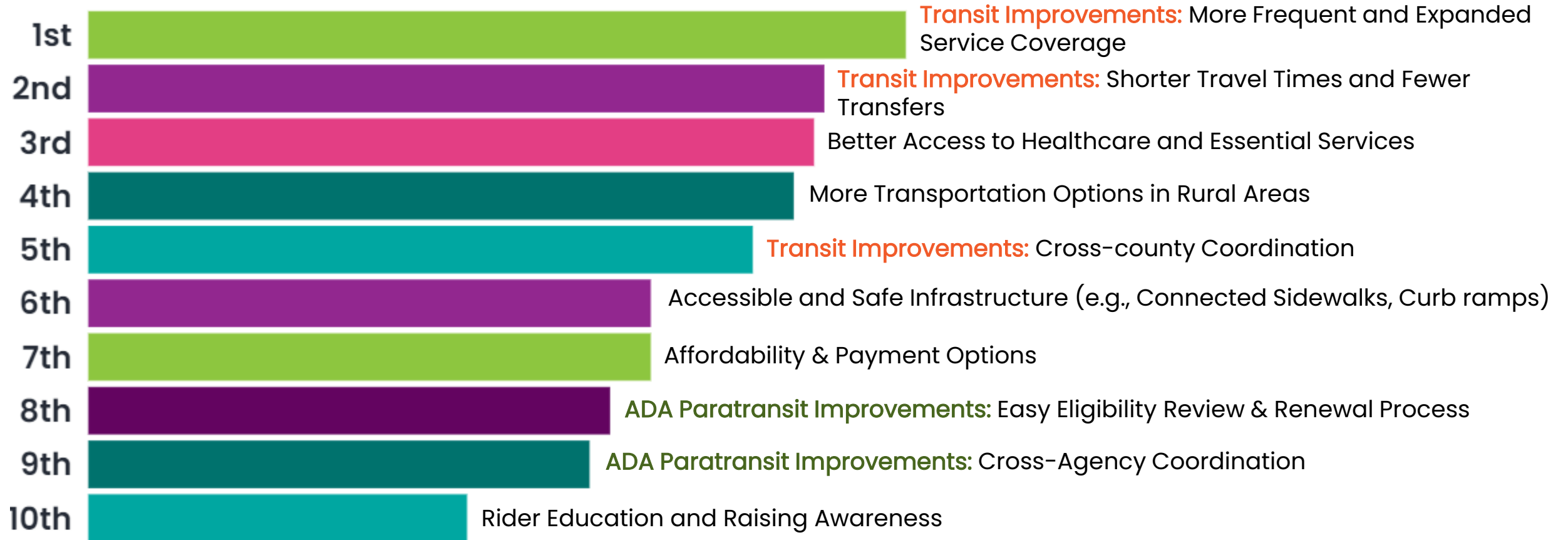
By Priority:

1. More Accessible and Safe Infrastructure (e.g., Connected Sidewalks)
2. **Transit Improvements:** More Frequent and Expanded Service Coverage
3. **Transit Improvements:** Lack of services at times when they are needed
4. **Transit & Specialized Transportation:** Shorter Travel Times & Fewer Transfers
5. Safety & Personal Security
6. Better Access to Healthcare and Essential Services
7. **Transit & Specialized Transportation:** Better Cross-County Coordination
8. Rider Education and Raising Awareness
9. Affordability & Payment Options
10. **Transit Improvements:** More Amenities At/Near Transit Stops



Key Themes from CMAC

By Priority:



Feedback on Missing Needs

- Broaden “Access to healthcare and essential services” to include trips that improve quality of life (social connections, recreation, etc.)
- More reliability on scheduled rides – specialized transportation services?
- Adjust infrastructure need from “ADA-accessible” to fully age & ability inclusive / universal design
- Address safety (or perception of safety) at transit stops



Feedback on Plan Structure

- **User/Population Group:** clearly communicates who is telling us about this need and who would benefit if that need is addressed (3 comments)
- **Geography:** rural and urban needs are different / can't compete (2 comments)
- **Transportation Type:** might be more consistent / clear about how the plan fits in with other plans, easier to align with funding opportunities; strategies can be tailored to different services (2 comments)



Key Findings

Higher
Priority



Lower
Priority

Community/Stakeholder Needs	Committee Needs
More Accessible and Safe Infrastructure	Transit Improvements: More Frequent and Expanded Service Coverage
Transit Improvements: More Frequent and Expanded Service Coverage	Transit Improvements: Shorter Travel Times and Fewer Transfers
Transit Improvements: Lack of services at times when they are needed	Better Access to Healthcare and Essential Services
Transit & Specialized Transportation: Shorter Travel Times & Fewer Transfers	More Transportation Options in Rural Areas
Safety & Personal Security	Transit Improvements: Cross-county Coordination
Better Access to Healthcare and Essential Services	Accessible and Safe Infrastructure
Transit & Specialized Transportation: Better Cross-County Coordination	Affordability & Payment Options
Rider Education and Raising Awareness	ADA Paratransit Improvements: Easy Eligibility Review & Renewal Process
Affordability & Payment Options	ADA Paratransit Improvements: Cross-Agency Coordination
Transit Improvements: More Amenities At/Near Transit Stops	Rider Education and Raising Awareness



Key Findings

Strong Alignment on:

- **Transit improvements:**
 - Frequency, coverage, availability, cross-county coordination
- **Healthcare & Essential Services Access:**
 - Especially emphasized by individuals with disabilities and older adults.

Community members emphasized:

- Accessible infrastructure (sidewalks, curb ramps)
- Better rider experience (safety/personal security, station amenities)

CMAC added emphasis on:

- **ADA paratransit improvements:**
 - Cross-agency coordination
 - Eligibility review process
- **Rural transportation needs**



Discussion

Do any of the listed needs require clarification or reframing?

Do you generally agree with how the needs are framed?

- **Transit Service Improvements**
 - More frequent and expanded service coverage
 - Shorter travel times and fewer transfers
 - Better cross-county coordination
 - More services at times when needed (community emphasized)
 - More amenities at/near transit stops (community emphasized)
- **ADA Paratransit Improvements**
 - Improved coordination among paratransit providers
 - Simplified eligibility and renewal for ADA paratransit (committee emphasized)
- **Better access to healthcare and essential services**
- **More accessible and safe infrastructure**
- **More affordable fare**
- **More transportation options in rural or underserved areas (committee emphasized)**
- **Better rider education & awareness**



Next Steps

RTP Engagement:

- Community tabling – May through Fall 2025
- Regional meetings – Fall 2025
- Focus groups and stakeholder interviews – Fall 2025

Coordinated Mobility Plan Engagement:

- Phase 2 (priorities and strategies) – June–Fall 2025

Winter 2025–Early 2026: Draft plan released





Thank You!

Jean Kim

Senior Planner

jkim@psrc.org

Erin Hogan

Associate Planner

ehogan@psrc.org



Puget Sound Regional Council