

2002 Puget Sound Transportation Panel – Wave 10

BOI-02-172

9/24/2002

Continuing Household Screener

INT1 May I please speak with \_\_\_\_\_?

**[IF NECESSARY:** This is \_\_\_\_\_ from Northwest Research Group, a public opinion research firm. We are working with the Puget Sound Regional Council and local transportation planners on a study of travel patterns, needs, and opinions in the Puget Sound area. Our records indicate that your household is a member of the Puget Sound Transportation Panel.]

- 1 [IF CONTACT AVAILABLE, PRESS "1"]
- 2 [IF CONTACT NO LONGER AT THIS NUMBER, PRESS "2"]
- 3 [IF CONTACT NOT AVAILABLE, HIT CTRL-END TO SCHEDULE A CALLBACK]

INT2 **IF CONTACT NO LONGER AT THIS NUMBER:**

PROBE: "Are you a member of the Puget Sound Transportation Panel?"

- 1 YES **[SKIPTO INTROA]**
- 2 NO / DON'T KNOW / REFUSED

INT3 **[IF INT2 = 2]** Do you have a new phone number for \_\_\_\_\_?

- 1 YES
- 2 NO / DON'T KNOW / REFUSED **[SKIPTO THANK5, DISPOS = 37]**

INT4 **[RECORD THE NEW PHONE NUMBER AND CONTACT INFORMATION ON YOUR CALL RECORD SHEET, HIT CTRL-END AND DISPOSITION AS A CALLBACK WITH THE NEW PHONE NUMBER]**

INTROA **[CONTACT ON PHONE]**

(Hello, this is \_\_\_\_\_ from Northwest Research Group, a public opinion research firm. We are working with the Puget Sound Regional Council and local transportation planners on a study of travel patterns, needs, and opinions in the Puget Sound area. Our records indicate that your household is a member of the Puget Sound Transportation Panel.) The Regional Council recently mailed you a letter regarding Wave 10 of this research project. The continuing participation of your household in Wave 10 is very important to the study and will help improve mobility for everyone in the region. I would like to take a few minutes to update your household information and note any changes from when you last participated in the study. Let me assure you this is not a sales call and everything you say will be kept strictly confidential. This call may also be monitored for quality purposes.

- 1 OK – CONTINUE **[SKIPTO A1A]**
- 2 CALL BACK AT A MORE CONVENIENT TIME **[CTRL-END, SCHEDULE A CALLBACK]**
- 3 HOUSEHOLD DOES NOT WANT TO CONTINUE ON THE PANEL

INTROB **[IF INTROA = 3]** I would like to point out that the transportation panel is a unique study because the travel patterns of panel members are studied over time, and this is our only source of data on changes in transportation patterns. Therefore, your continuing participation is extremely important. The information you provide will be used to help us measure the impact and benefits of advanced traveler information systems in the region as well as update the region's Metropolitan Transportation Plan. Are you willing to continue as a panel household?

**[IF NECESSARY: "I could call back at a more convenient time."]**

- 1 OK – CONTINUE **[SKIPTO A1A]**
- 2 CALL BACK AT A MORE CONVENIENT TIME **[CTRL-END]**
- 3 HOUSEHOLD REFUSES TO CONTINUE ON THE PANEL

INTROC **[IF INTROB = 3]** Ok. It would be really helpful if I could ask you just a few brief questions to note any changes in your household information since the last wave of the study.

- 1 OK – CONTINUE **[QUIT = 1]**
- 2 NO – PANEL REFUSAL, NO INFO **[SKIPTO THANK3, DISPOS = 38]**

A1A Do you still live in \_\_\_\_\_ county?

- 1 YES **[SKIPTO A2A]**
- 2 NO
- 9 DON'T KNOW / REFUSED **[SKIPTO THANK9; DISPOS = 8]**

A1B **[IF A1A = 2]** What county do you live in?

- 1 KING
- 2 KITSAP
- 3 PIERCE
- 4 SNOHOMISH
- 5 OTHER - **MOVED OUT OF AREA** **[SKIPTO THANK2]**
- 9 DON'T KNOW / REFUSED **[SKIPTO THANK9; DISPOS = 8]**

**CREATE VARIABLE:**

**CNTYCODE**

- 1 = King**
- 2 = Kitsap**
- 3 = Pierce**
- 4 = Snohomish**

A2A To verify, is your home zip code still \_\_\_\_\_?

- 1 YES **[SKIPTO A3]**
- 2 NO
- 9 DON'T KNOW / REFUSED **[SKIPTO THANK9; DISPOS = 8]**

A2B **[IF A2A = 2]** What is your correct zip code?

- \_\_\_\_\_ ENTER ZIP CODE
- 99999 DON'T KNOW / REFUSED **[SKIPTO THANK9; DISPOS = 8]**

A3 **[IF QUIT = 1, SKIP]** How long have you lived in your current residence?

**[READ IF REFUSED]**

- 1 (Less Than One Year)
- 2 (One To Three Years)
- 3 (Four To Five Years)
- 4 (Six To Ten Years)
- 5 (Eleven To Twenty Years)
- 6 (More Than Twenty Years)
- 9 DON'T KNOW / REFUSED

A4 **[IF QUIT = 1, SKIP]** And how long have you lived in your county?

**[READ IF REFUSED]**

- 1 (Less Than One Year)
- 2 (One To Three Years)
- 3 (Four To Five Years)
- 4 (Six To Ten Years)
- 5 (Eleven To Twenty Years)
- 6 (More Than Twenty Years)
- 9 DON'T KNOW / REFUSED

A5 **[IF QUIT = 1, SKIP]** Do you rent or own your current home?

- 1 RENT
- 2 OWN
- 9 DON'T KNOW / REFUSED

A6 **[IF QUIT = 1, SKIP]** Which of the following pieces of equipment do you or anyone else in your household have and use in your home?

**[READ EACH ITEM AND WAIT FOR YES/NO RESPONSE]**

- 1 A fax machine
- 2 One or more portable cellular or wireless telephones
- 3 One or more computers
- 8 NONE OF THE ABOVE
- 9 DON'T KNOW / REFUSED

A7 **[IF A6 = 3]** How many working computers are there in your household?

- \_\_\_ ENTER NUMBER OF COMPUTERS
- 99 DON'T KNOW / REFUSED

A8 **[IF QUIT = 1, SKIP]** Which of the following services does your household currently subscribe?

**[READ EACH ITEM AND WAIT FOR YES/NO RESPONSE]**

- 1 Cable TV
- 2 Satellite TV
- 3 Internet access (including free access)
- 4 Email only
- 8 NONE OF THE ABOVE
- 9 DON'T KNOW / REFUSED

DINT **[IF QUIT = 1, SKIP]** These next questions are to help us group your answers with the answers of other people in the survey.

**[PRESS ANY KEY TO CONTINUE]**

D3 Including yourself, how many people are currently living in your household?

\_\_\_\_ ENTER NUMBER OF PEOPLE  
99 DON'T KNOW / REFUSED

D4 How many of these are age eighteen or older?

\_\_\_\_ ENTER NUMBER OF PEOPLE  
99 DON'T KNOW / REFUSED

D5A **[IF D4 LT D3]** And how many are between fifteen and seventeen?

\_\_\_\_ ENTER NUMBER OF PEOPLE  
99 DON'T KNOW / REFUSED

D5B **[IF D4+D5A LT D3]** And how many are between six and fourteen?

\_\_\_\_ ENTER NUMBER OF PEOPLE  
99 DON'T KNOW / REFUSED

D6 **[IF D4 + D5A + D5B LT D3]** And under age six?

\_\_\_\_ ENTER NUMBER OF PEOPLE  
99 DON'T KNOW / REFUSED

**[D4 + D5A + D5B + D6 MUST EQUAL D3]**

**CREATE VARIABLE:**

**LIFESTG**

**1 = ANY CHILDREN [(D5A+D5B +D6) GT 0]**

**2 = 1 ADULT, NO CHILDREN [D3 = 1 AND (D5A+D5B +D6) = 0]**

**3 = 2+ ADULTS, NO CHILDREN [D4 GT 0 AND (D5A+D5B +D6) = 0]**

C1A How many people in your household, age fifteen or older, ride a local bus at least four times a week? Please count a round-trip as two rides.

\_\_\_\_ ENTER NUMBER OF PEOPLE  
8 8 OR MORE  
9 DON'T KNOW / REFUSED

C1B **[IF QUIT = 1, SKIP] [IF C1A GT 0 AND LT 9]** Which bus system is that?

1 METRO / KING COUNTY METRO  
2 COMMUNITY TRANSIT / CT  
3 EVERETT TRANSIT  
4 PIERCE TRANSIT  
5 KITSAP TRANSIT  
6 OTHER: SPECIFY  
7 SOUND TRANSIT  
9 DON'T KNOW / REFUSED

C2 How many household members are employed outside the home?

\_\_\_\_ ENTER NUMBER OF PEOPLE  
8 8 OR MORE  
9 DON'T KNOW / REFUSED

C3 **[IF C2 GT 0 AND LT 9]** How many, if any, in your household carpool or vanpool to work? Please count family members riding together as more than one person.

- \_\_\_\_\_ ENTER NUMBER OF PEOPLE
- 8 8 OR MORE
- 9 DON'T KNOW / REFUSED

C4 **[IF C3 GT 0 AND LT 9]** Would that be four or more trips per week? Please count each way as one trip.

- 1 YES
- 2 NO
- 9 DON'T KNOW / REFUSED

**CREATE VARIABLE:**                      **HHTYPE**  
  **1 = SOV            [DEFAULT]**  
  **2 = TRANSIT    [C1A GT 0 AND LT 9]**  
  **3 = CARPOOL    [C4 = 1 AND C1A = 0 OR 9]**

D1 **[IF QUIT = 1, SKIP]** How many cars, vans, pick-up trucks, or motorcycles in working condition are available for use by members of your household? Please include company cars.

- \_\_\_\_\_ ENTER NUMBER OF VEHICLES
- 8 8 OR MORE
- 9 DON'T KNOW / REFUSED

D1B **[IF QUIT = 1, SKIP]** Which of the following pieces of equipment do you have installed in any of your private vehicles?

**[IF NEEDED:** Private vehicles include cars, vans, SUVs, pickups, or motorcycles.]

**[READ EACH ITEM AND WAIT FOR YES/NO RESPONSE]**

- 1 AM / FM radio
- 2 In vehicle personal computer
- 3 Emergency call / locator unit
- 4 Navigational display unit
- 8 NONE OF THE ABOVE
- 9 DON'T KNOW / REFUSED

D2A **[IF QUIT = 1, SKIP]** To the best of your knowledge, how far is it from your home to the nearest bus stop, transit center, or park and ride? You can answer in blocks or miles.

- \_\_\_\_\_ RECORD DISTANCE
- 99 DON'T KNOW / REFUSED **[SKIPTO D3]**

D2B **[IF D2A < 99]** ENTER DISTANCE REFERENCE

- 1 BLOCKS
- 2 MILES
- 9 DON'T KNOW / REFUSED

**[IF QUIT = 1 SKIP TO THANK1]**

D7 Is your total annual household income above or below \$35,000 per year?

- 1 BELOW \$35,000
- 2 ABOVE \$35,000 **[SKIPTO D9]**
- 9 DON'T KNOW / REFUSED **[SKIPTO EEINT]**

D8 **[IF D7 = 1]** Would that be . . .

- 1 Less than \$10,000,
- 2 \$10,000 to \$15,000,
- 3 \$15,000 to \$25,000, or
- 4 \$25,000 to \$35,000?
- 9 DON'T KNOW / REFUSED

D9 **[IF D7 = 2]** Would that be . . .

- 1 \$35,000 to \$45,000,
- 2 \$45,000 to \$55,000,
- 3 \$55,000 to \$75,000, or
- 4 \$75,000 or more?
- 9 DON'T KNOW / REFUSED

EEINT Now I need to update the information about the members of your household who will fill out the travel logs.

**[PRESS ANY KEY TO CONTINUE]**

EE1 **CREATE VARIABLE FOR HOUSEHOLD MEMBERS 15 YEARS OF AGE OR OLDER:  
EE1 = D4+D5A**

EE2 thru EE7 Please tell me whether the following people are still living in the household.

**[SHOW P1NAME]**

- 1 YES
- 2 NO

F1A thru JJ1A **[IF EE2 = 2]** Does he / she still live in the four-county Puget Sound region?

- 1 YES
- 2 NO

F1B thru JJ1B **[IF F1A = 1]** May we update the telephone number for \_\_\_\_\_, so that we may ask him/her to continue as a panel household for this study?

- 1 YES
- 2 NO

F2 thru JJ2 **[IF F1B = 1]** ENTER TELEPHONE NUMBER

K3A thru P3A Are there any other household members, 15 years of age or older, who I have not yet named?

- 1 YES
- 2 NO

K3B thru P3B ENTER NAME OF NEW HOUSEHOLD MEMBER

K3C thru P3C ENTER GENDER OF NEW HOUSEHOLD MEMBER

- 1 MALE
- 2 FEMALE

**[FINT THRU F18 WILL BE LABELED SEQUENTIALLY, F THRU P, FOR ALL HOUSEHOLD MEMBERS]**

FINT Let's start with you. [NAME ON SCREEN] / Next I am going to ask you about \_\_\_\_\_.

**[PRESS ANY KEY TO CONTINUE]**

F4 What is your age? / How old is he / she?

\_\_\_\_ ENTER EXACT AGE  
99 DON'T KNOW / REFUSED

F5 **[IF F4 = 99]** Are you between . . .

1 15 and 17,  
2 18 and 24,  
3 25 and 34,  
4 35 and 44,  
5 45 and 54,  
6 55 and 64, or  
7 65 and older?  
9 DON'T KNOW / REFUSED

**[SKIPTO NEXT PERSON – CONTINUE UNTIL YOU REACH THE NUMBER RECORDED IN EE1]**

THANKA Thank you for agreeing to continue as a member of the Puget Sound Transportation Panel!

As part of this year's study, we are also asking panel members to fill out an attitude survey that will measure the impact and benefits of advanced traveler information systems in the region.

THANKB Within the next week we will be mailing a Wave 10 packet to your household. In the packet, you will find

- A travel diary booklet for each participating household member, to be filled out during your assigned two-day period,
- Instructions and a sample diary to help you fill out your diary,
- A Personal Attitude survey for each participating household member,
- A postage-paid return envelope for you to conveniently return all of the Wave 10 materials when finished, and
- A new two-dollar bill to reward each participating household member.

**[PRESS ANY KEY TO CONTINUE]**

THANKC When the packet arrives in the mail, please distribute the contents to the appropriate household members. The name of each household member will be printed at the front of his or her materials. Please carefully review the instructions for filling out the travel-logs with all panel participants. Then, please fill out your diaries on the assigned two days of the week printed at the top of your diaries. **After** finishing your diaries, please proceed with filling out your attitude survey. We ask that you mail back your household's completed travel diaries and attitude surveys the return envelope provided.

Do you have any additional questions about the travel diary or about the Attitude Survey?

**[ANSWER IF POSSIBLE]**

THANKD Finally, I would like to verify your mailing address, so that we can be sure to send the

survey materials to the correct household.

**[PRESS ANY KEY TO CONTINUE]**

ADDR Do you still receive mail at . . .

ADDRESS:

ADDR1 **[SHOW STREET ADDRESS]**

ADDR1 CHANGE STREET

ADDR2 **[SHOW CITY]**

ADDR2 CHANGE CITY

ADDR3 **[SHOW ZIP CODE]**

ADDR3 CHANGE ZIP

THANKE Thank you very much for your time today, and we look forward to receiving your household's travel diary information soon.

ENDQUEST

THANK1 **[IF QUIT = 1]** Thank you very much for your time. The information you have provided will be very useful.

CPL

DISPOS = 39

ENDQUEST

THANK2 Thank you for your time, but in order to continue as a panel household, you must live in the four-county Puget Sound area.

DISPOS = 23

ENDQUEST

THANK3 Thank you for your time.

DISPOS = 38

ENDQUEST

THANK4 Thank you for your time.

DISPOS = 36

ENDQUEST

THANK5 Thank you for your time.

DISPOS = 37

ENDQUEST

THANK9 Thank you for your time, however, we cannot continue without that information.

DISPOS = 8

ENDQUEST