

[Communication ID: 282028](#)

Comments from Hopelink

1/21/2018

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For the Coordinated Transportation Plan

Page 12 onwards: Need to include totals, not just percentages, of demographic populations.

Balances out the need in the region if you provide total numbers as well

Pg 18: ORCA LIFT should be capitalized (low income fare transit) card

PG 23: Also mention human services bus ticket program as a form of fare payment

Pg 23: Include data on success of 2017 ORCA Youth Promotion

Pg 28: Deeper special needs transportation funding?

Pg 34: Expanding on temporal gaps? Which population is affected by which time?

Pg 34: No mention of rider denial rates among existing providers. Maybe add to institutional gaps? Because the service is available, they just don't have the funding and therefore capacity to provide the needed trip?

Pg 43 : Under promote increased coordination strategy – the near term goal could be people providers and agencies plugging into the local mobility coalition to learn from each other. I think that's more than reasonable to expect by 2024.

Pg 44: Prioritized Strategy – improve accessibility to transportation options? Do you mean the actual transportation is more accessible (like for people with disabilities)? Or physical access to the transportation hubs/routes is available? Or communication accessibility is improved? Which gap is this one addressing?

Thank you!

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