Mission, Vision, Values

Our Mission
To promote independence, preserve dignity, and enhance the quality of life through the provision of services for older adults and people with disabilities.

Our Core Values
Service: We provide the highest level of service; we always strive for excellence.
Integrity: We hold ourselves to the highest ethical standards; we are transparent and accountable in what we say and do.
Respect: We recognize the dignity and worth of every individual; we treat people with professionalism and compassion.
Diversity: We embrace all people within our community and our workplace.
Innovation: We pursue continuous improvement and creativity.

Our Vision
By the end of this decade through our collective efforts, older adults, people with disabilities, and those who care for them, will have access to all of the resources and services needed to maintain independence, promote healthy aging, and live a quality life.
Our Promise

Improving lives and community...one person at a time

Respect, love, peace of mind and caring help when you need it

It’s a way of life

Well-being in life’s journey as we age.
The Team

Tom Dietz – Director
  Lori Rivera– Transportation Administration Specialist

Ben Kramer – Operations Manager – DART
  Carla MacDonald – Training & Safety Supervisor
  Jean Vieire– Operations Supervisor
  Mike Osborne – Operations Supervisor

John Hagen – Call Center Manager – DART
  Judy Pearson – Call Center Supervisor

Mona Steele– TAP Manager
Transportation Core Principles

- **Community** – We are all connected, help one another.

- **Compassion** – We are all inspired and moved into action.

- **Integrity** – We are all accountable and conduct ourselves with transparency.

- **Joy** – We are all excited to do the good work of Transportation.

![Community Transit](communitytransit.png)

**TAP**
Transportation Programs

DART (Dial-a-Ride-Transportation)
- Contract with Community Transit for ADA Para Transit service in Snohomish County
- ¾ mile within a fixed route

TAP (Transportation Assistance Program)
- Grant funded transportation service that transports the elderly and people with disabilities.
- Contract with Snohomish County for Ethnic Meal Site Transportation
- All over the county – no boundaries
• Agency founded in 1973

• Began demand-response transportation almost immediately.

• After the passage of the American’s with Disabilities Act (ADA) in 1992 the term Dial-A-Ride went to Community Transit.
- Used to be called The Escort Service

- Gave rides in 4 bright yellow vans to citizens that had no other means of transportation

- Started with Older American's Act money

- Rides were booked manually and hand-written on notebook paper
TAP - Now

Stats
- 12 total vehicles
- 14 of employees
- 20,000 trips, and 250,418 miles for 2017
- $1.3M in annual revenue
What’s next...?
- Private work
- Health Care Shuttle
- Silver Shuttle
- Filling the Gaps

TAP
Contact Information

Transportation Assistance Program (TAP)

425.423.8517
msteele@homage.org
tdietz@homage.org

www.homage.org