



Puget Sound Regional Council

Special Needs Transportation Committee Agenda

Date: March 20, 2019 from 9:30 a.m. to 11:30 a.m.

Location: PSRC Board Room, 1011 Western Avenue, Suite 500, Seattle, WA 98104

- 1. Welcome and Introductions (9:30 a.m.)** – *Marianna Hanefeld, Chair*
- 2. Approval of Meeting Summary – December 19, 2018***
- 3. Report on PSRC Committees and Boards (9:35 a.m.)**
 - a. Regional Staff Committee – Marianna Hanefeld, Chair
 - b. Transportation Operators Committee – Marianna Hanefeld and Gil Cerise
- 4. Discussion: PSRC Household Travel Survey (9:55 a.m.)** – Suzanne Childress, PSRC
- 5. Discussion: PSRC's Displacement Risk Analysis Tool (10:10 a.m.)** – Brian Lee, PSRC
- 6. Discussion: Update - WSDOT Grants Program Advisory Committee (GPAC) Work for 2019 (10:25 a.m.)** – GPAC Participants & Don Chartock, WSDOT
- 7. Discussion: Update - PSRC 2019-2020 Special Needs Transportation Work Program* (10:45 a.m.)** – Gil Cerise & Jean Kim, PSRC
- 8. Discussion: Local Coalition Reports / Emerging Issues (11:20 a.m.)** – Local Coalition Mobility Managers/Representatives
- 9. Next SNTC Meeting: May 15, 2019 from 9:30 a.m. to 11:30 a.m. in PSRC Board Room, 1011 Western Avenue, Suite 500, Seattle, WA 98104-1035**
- 10. Adjourn**

*Supporting materials attached

Other Formats:

- Sign language and communication material in alternate formats can be arranged given sufficient notice by calling (206) 464-7090 or TTY Relay 711.
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Special Needs

Transportation Committee..... at Work

December 19, 2018

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Voting Members and Alternates Represented at the Table

Marianna Hanefeld, Chair – SNOTRAC; Jerri Kelly - Pierce County Human Services; Francie Peltier – PCCTC; Tim Renfro – Pierce Transit; Tom Dietz – Homage Senior Services; Mark Smutny – Sound Generations; Penny Lara – King County Metro

Via phone: Melinda Adams – Everett Transit; Christina Robertson - Catholic Community Services – Snohomish; Jeff Davidson – Kitsap Transit; Dorene Cornwell – KCMC

Non-voting Members Represented at the Table

Staci Haber – KCMC; Hollianne Monson - Catholic Community Service of WW - King County; Mona Steele – Homage-TAP

Via phone: David Lynch – Hopelink (RARET); Margaret Keckler – Community Transit; Stacy Clauson – WSDOT

Other Guests: Nancy Budd-Garvan – ECHHO (on phone)

PSRC Staff: Gil Cerise, Jean Kim, Monica Adkins, Kathryn Johnson

Welcome and Introductions, Public Comment

Marianna Hanefeld, Chair, welcomed everyone at 9:30 a.m. Self-introductions were provided around the room and on the phone.

Public Comments

There was no public comment.

Approval of Meeting Summary

The meeting summary for the October 17, 2018 meeting was approved.

Reports from PSRC Committees and Boards

Regional Staff Committee – (Marianna Hanefeld, Chair and Gil Cerise, PSRC)

Gil Cerise, PSRC, reported that the November Regional Staff Committee (RSC), was focused on the social equity program of the VISION 2050 work. Marianna Hanefeld, Chair, mentioned the value of attending the RSC to continue to emphasize the importance of equity. Information and

presentations from the meeting are available on the PSRC website: <https://www.psrc.org/rsc-meetings>.

Transportation Operators Committee – *(Marianna Hanefeld, Chair and Gil Cerise, PSRC)*

Marianna Hanefeld, Chair, reported on the TOC's November 2018 meeting, and said there was a discussion on the PSRC's transit-related committees and how SNTC will move forward with the restructuring of the PSRC committees. Gil Cerise, PSRC, noted that part of the discussion on the committee structure was if SNTC should remain as a sub-committee of the TOC, and that he would be asking the SNTC about this. Gil also mentioned there was a presentation on VISION 2050. Information and presentations from the meeting are available on the PSRC website: <https://www.psrc.org/toc-meetings>.

Transportation Policy Board and Executive Board – *(Gil Cerise, PSRC)*

Gil Cerise, PSRC, reported on the November and December TPB meetings. In November, the TPB recommended approval for the regional priority rankings for 2019-2021 WSDOT Consolidated Grant projects to the Executive Board. In December, the TPB was briefed on the status of VISION 2050 and the Regional Aviation Baseline study. He noted that at the December Executive Board Meeting, the board approved the regional priority rankings. Information and presentations from the meeting are available on the PSRC website: <https://www.psrc.org/tpb-meetings>

Action: Nominations for SNTC Chair and Vice-chair for 2019-2020 – *(Gil Cerise, PSRC)*

Gil Cerise, PSRC, reminded the committee that per Section 2.3 of the SNTC Operating Procedures, the Committee will seek a chair and vice-chair from among its voting membership for 2019-2020. He asked the committee if there were any nominations. One nomination for Marianna Hanefeld, current chair, was submitted for another term. As there were no other nominations at the meeting, PSRC will gather nominations after the meeting and then a vote-by-email would be conducted before the next SNTC meeting.

Discussion: WSDOT Grants Program Advisory Committee (GPAC) Work for 2019 – *(Jean Kim, PSRC)*

Jean Kim, PSRC, reviewed the email that was sent out to sign up as a participant for the WSDOT GPAC and the topics being considered for the Consolidated Grant, including the formulization of the funds for future WSDOT competitions. Stacy Clauson, WSDOT, provided more details for the upcoming GPAC process and noted there were eight changes that were implemented for the last grant cycle based on GPAC's feedback. She said they are looking at how to provide continuity for funding , such as a longer window for planning for projects. She noted the SNTC currently has representatives signed up to participate.

Discussion: PSRC Committee Structure and 2019-2020 SNTC Work Program – *(Gil Cerise & Jean Kim, PSRC)*

Gil Cerise, PSRC, reviewed the draft committee work program outlined for 2019 and 2020, and explained how PSRC is surveying its staff-level committees and considering some possible restructures. Gil noted that part of the discussion on the committee restructure was if SNTC should remain as a formal sub-committee of the TOC or a co-equal, formal advisory committee with TOC.

Gil announced that no decisions were being made and he was seeking feedback from the committee to help develop the work program. The committee discussed whether it is more helpful for others to understand what the special needs transportation is and the work that is being done if the committee became its own advisory committee or if being a subcommittee to the TOC. It was also suggested that a concise and detailed SNTC work program would be beneficial for this discussion.

Gil Cerise, PSRC, said there was support for engaging the transit agencies, and asked the committee to look through the draft special needs transportation work program to see if there are any gaps. The committee advocated for an increase in travel training opportunities to include LEP populations and seniors and help close awareness gaps in the communities.

Gil then focused on the bullet points in the next section of the draft work program and reviewed the High Prioritized Strategies of the work plan. He also asked the committee what their higher priorities are. The committee strongly supported the Identify Ways to Improve Rural Transportation Services and Promote Increased Coordination Between Transportation Providers and Human Service Agencies. It was suggested to keep working on the coordination with the transits to keep the special needs work in the forefront of the transit agencies and coordination with the Tribal governments as well. Additionally, working with transit agencies on the “One call-One service” strategy was highlighted to help addressing awareness gaps.

Gil concluded and thanked all good feedback to develop a more detailed work program.

Information: Snoqualmie Valley Transportation Coalition and Transportation Services –
(Marianna Hanefeld, SNOTRAC and Staci Haber, King County Mobility Coalition)

Staci Haber, King County Mobility Coalition, presented the work that the SVTC is doing and the services that are provided. She also shared a video clip of the recently launched Duvall-Monroe Shuttle, that highlights the benefits of special needs transportation in the Snoqualmie Valley. Staci talked about the SVTC’s 5-Year Transit Plan that coordinates all six cities in the Snoqualmie Valley. Additional information can be found on the SVT website: <http://svtbus.org/services/>

Discussion: Local Coalition Reports / Emerging Issues *(Local Coalition Mobility Managers/Representatives)*

Jerri Kelly, Pierce County Coordinated Transportation Coalition, reported on progress being made by their dialysis focus project team, which received essential information from the Athena Group that visited a dialysis center in Pierce County and conducted interviews. Jerri also mentioned that PCCTC is working on a series of videos about the coalition and the services provided.

Staci Haber, King County Mobility Coalition, reported that the first phase of the Inclusive Planning Grant will wrap up at the end of January with over 400 survey responses, and they are in the process of analyzing the quantitative data. She also mentioned there were two successful Mobility for All summits that had over 130 attendees. Staci reported that the third listening session with the Compass Housing Alliance, for those experiencing homelessness, was completed and another listening session for those who are blind and experiencing vision loss will be scheduled in January. She noted KCMC has submitted an application to FTA for the ICAM grant to create a web-based system such as “One-call-One click.”

Marianna Hanefeld, SNOTRAC, reported she attended a training with the National Center for Mobility Management, which was about “design thinking” and “design theory.” She also attended a workshop held by the same team at Everett Station that focused on transportation needs and gaps and how to diagnose special needs population in the area from the King/Snohomish County border up to the Canadian border. She mentioned that SNOTRAC is developing the next work plan with the Executive Committee to target appropriate projects. Marianna noted that they will be launching the Community Transportation Survey in January which is focused on getting information and data from outside the regular transportation corridor along I-5.

Gil Cerise, PSRC, noted that due to the SR99 closure, there will not be a meeting in January, the next meeting will be in February or March.

Next meeting

March 20, 2019 from 9:30 am to 11:30 pm

Adjourn

The meeting adjourned at 11:30 a.m.

PSRC Special Needs Transportation Work Program

PSRC will focus on advancing a regional special needs transportation work program that prepares for the next regional Coordinated Plan update (scheduled for adoption in 2022) and improves data and information available within the Plan. This work will also help implementers in the region advance the prioritized strategies and address the needs and gaps in the Coordinated Plan and improve performance measurement of special needs transportation programs.

Task 1: Improve Special Needs Transportation Mobility Needs and Gaps and Trends Associated with Them

PSRC will update its inventory of special needs transportation services, coverage, and effectiveness within the region. This will include but is not limited to:

- Obtaining data from transit agencies on programs and services that they operate, including fixed-route transit, various types of demand response, contracted service, travel training, and taxi vouchers, etc.
- Obtaining information on special needs transportation and other public transportation programs provided by Tribal governments, private nonprofits, human service transportation providers, and private transportation operators, including both operations and mobility management or travel training programs.
- Develop methods of visualizing coverage and individual or collective impact of the programs to help assess needs and gaps.
- Review Coordinated Plans from peer MPOs and states to see how they quantify and/or visualize mobility need and gaps for people with special transportation needs.
- Assess how to visualize or otherwise quantify the existing mobility coverage for people with special transportation needs and how to identify/quantify gaps or needs.

Align this work with the federal and state requirements for coordinated transit-human services transportation plans/human service transportation plans. It is anticipated that this work will feed into an update of existing conditions/inventory for the 2023-2026 Coordinated Plan. The Special Needs Transportation Committee will serve as a sounding board and resource for development of these work products.

Task 2: Coordinate with Implementers on High Priority Strategies and, as time allows, Other Priority Strategies:

Use data gathered in Task 1 to coordinate responses to the prioritized strategies addressing regional needs and gaps found within the 2019-2022 Coordinated Plan and address emerging needs, as appropriate. This task could include:

- Work towards addressing the high priority strategies associated with promoting customer-friendly travel training and information referral and assistance services to educate people with special transportation needs on how to meet their mobility needs.
- Coordinate with implementers on convenient and reliable special needs transportation service to connect rural residents and services.
- Collaborate with implementers, including emergency management agencies, to set the stage for piloting an access to healthcare and associated critical services project that targets people who are not eligible for Medicaid Non-Emergency Medical Transportation (NEMT) or complementary ADA paratransit services. This pilot should have regional implications covering more than a single county.
- Work with existing countywide mobility management groups and stakeholders from counties without countywide mobility management to identify performance metrics and benefits of these programs and measure their effectiveness. See if there is interest in extending countywide mobility management to areas not currently covered or whether other programs provide equivalent coverage.
- Continue working with stakeholders on promoting and improving coordination across stakeholder organizations and services and diversifying funding sources identified in other high priority strategies.

Task 3: Improve Methods of Measuring the Effectiveness of Special Needs Transportation Programs.

Wherever possible, PSRC will work with stakeholders to develop or improve methods of measuring performance and setting targets for special needs transportation programs in the region. A priority area for this work is mobility management-related topics.

PSRC will reassess and update this work program, as needed, to take advantage of opportunities to advance the goals and prioritized strategies of the Coordinated Plan.