Updates on the Special Needs Transportation Data Collection

November 20, 2019
Special Needs Transportation Work Program

Collect Regional Special Needs Transportation Data

Coordinate with Agencies to Implement Prioritized Strategies

In Progress

2022 RTP Update

The Regional Transportation Plan – 2018
Appendix H
PSRC Coordinated Transit-Human Services Transportation Plan

May 2018
Puget Sound Regional Council
Special Needs Transportation Data Collection

Benefits

• Obtain inventory of existing special needs transportation services
• Help identify gaps in special needs transportation
• Improve methods of measuring performance

Challenges

• Wide variety of data sources create inconsistencies in data format
• Variations in performance metrics
# Data Collection Schedule

### Summer 2019
- Collect data from transit agencies
- Review and analyze quarterly reports for Consolidated Grant funded projects

### Fall 2019
- Brief committees and TPB
- Outreach to transit and other transportation providers and explore other data resources

### Winter 2019/2020
- Explore best use of collected data and visualization strategies
- Explore regional opportunities and gaps in special needs transportation

We are here
Fixed Route Transit

How many people with special transportation needs use fixed-route transit system?

How are people with special transportation needs using fixed-route system?
ADA Paratransit

84% of persons with disabilities live within the ADA Paratransit boundary in central Puget Sound

2M boardings in 2018
Other Transit Programs

• Other types of demand response services

• Taxi Scrip program

• Partnership with Nonprofits and Transportation Network Companies

• Travel training programs
Next Steps

Outreach to Non-Profits & Human Service Agencies:

• How many people with special transportation needs use other services and programs?

• How do these services address mobility needs in the region?

• How do these programs measure performance?
Thank you.

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