Special Needs Transportation Committee Meeting Summary

Date: September 18, 2019
Location: PSRC Board Room, 1011 Western Avenue, Suite 500, Seattle, WA 98104

Welcome and Introductions
Marianna Hanefeld, Chair, welcomed everyone at 9:30 a.m. Self-introductions were provided around the room and on the phone.

Approval of Meeting Summary
The summary for the July 17, 2018 Special Needs Transportation Committee meeting was approved as submitted.

Report on PSRC Committees and Boards Committee
Transportation Operators Committee – Marianna Hanefeld, Chair and Gil Cerise, PSRC
Marianna Hanefeld, Chair and Gil Cerise, PSRC, reported on relevant topics from the August TOC meeting, and noted that there was an update on the development of the 2019 Transit Integration Report and schedule for completion. Information and presentations from the meeting are available on the PSRC website: https://www.psrc.org/toc-meetings.
Gil Cerise, PSRC, also provided information on the upcoming WSDOT First Mile/Last Mile Connection Pilot Grant and the Draft Initial Guidance Recommendations document. The information can be found the WSDOT website here.

Discussion: Updates on the Special Needs Transportation Data Collection
Jean Kim, PSRC, and Kimberly Pearson, PSRC, updated the committee on the status of special needs transportation data collection, that has been collected from transit agencies and from the state’s Consolidated Grant quarterly reports for nonprofit/human service transportation services. They explained data collected so far and reviewed some of the barriers that came up which caused some data to be missing. The committee discussed the barriers in data collection and provided suggestions and feedback. Jean then reviewed the next steps which included outreach to other
transportation providers and exploring other data resources. PSRC will continue to report out the results at upcoming SNTC meetings.

The presentation is available on the PSRC website [here](#).

**Discussion: Addressing Awareness Gaps in Special Needs Transportation: One-Call and One-Click Transportation Access Services**

Jean Kim, PSRC, provided background on the need for improving awareness gaps which was one of the high priority strategies identified in the 2018 Coordinated Plan. She reviewed how the idea of providing a one-stop transportation information and scheduling service for special needs riders has become more widespread throughout the nation. The One-Call/One-Click system is a way that this can be accomplished, and many agencies in the region are exploring ways this can be developed which includes the coordination among multiple service providers. The committee discussed the status of each Countywide and agency-wide project and offered a variety of ideas for developing a coordinated regionwide One-Call/One-Click system.

**Discussion: Updates from WSDOT 2019-21 Consolidated Grant Results and Biannual GPAC Roadshows**

Stacy Clauson, WSDOT, provided an overview of the recent GPAC Roadshows that have been held and noted the upcoming roadshows still available to sign up for. She explained the goal is to have partners provide input for any improvements that can be made to the grant program. Gil Cerise, PSRC, said that PSRC will also attend meetings to give any feedback that the committee provides. Stacy said she would provide some questions from WSDOT to Gil for the committee members to reflect on and provide any feedback that PSRC staff could relay at the next GPAC Roadshow. Feedback provided indicated that PSRC staff should continue to advocate for more regional rankings for PSRC based upon data associated with the number of people with special transportation needs in the region.

**Discussion: Sound Transit Connect 2020: Connecting the Blue Line to Existing Link Service**

Alex Ko, Sound Transit, presented the upcoming service changes in Sound Transit Link light rail service, which will occur early next year for 10 weeks in the downtown Seattle transit tunnel. He provided details that riders would need to be aware of during the construction that would impact commute times and reviewed the Sound Transit communications plan that included signage with graphics for clear instructions and ST ambassadors that will be present on site for any questions riders may have.

The presentation is available on the PSRC website [here](#).

The handout is available on the PSRC website [here](#).
During the local coalition reports, the committee received updates and announcements from the following attendees:

- Jerri Kelly, Pierce County Human Services
- Staci Haber, Hopelink (King County Mobility Coalition)
- David Lynch, Hopelink (RARET)

**Adjourn**

The meeting adjourned at 11:30 a.m.

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**Members and Alternates Represented**

Marianna Hanefeld, SNOTRAC and SNTC Chair; *Jeff Davidson, Kitsap Transit; *Janet Gant, Snohomish County LTC & A; Jerri Kelly, PCHS; Don Okazaki, King County Metro; Jacque Mann, PSESD; *John Mikel, Pierce County Aging/Disability Resources; *Francie Peltier, PCCTC; *Christina Robertson, Catholic Community Service – Snohomish; *Leigh Spruce, Arc of Snohomish County; *Jeff Vinecourt, Kitsap Transit; Jon Morrison Winters, Seattle Aging and Disability Services

**PSRC Staff and Other Guests Present**

Monica Adkins, PSRC, Gil Cerise, PSRC; *Stacy Clauson, WSDOT; Cassidy Giampetro, Hopelink; Staci Haber, Hopelink; *David Lynch, Hopelink (RARET); Margaret Keckler, Community Transit; Jean Kim, PSRC; Brooke Knight, Northshore Senior Center; Alex Ko, Sound Transit; Kimberly Pearson, PSRC; *Mona Steele, Homage – TAP;* Ian Wesley, WSDOT

*via remote participation