2022 Coordinated Plan Update Survey

- Online Survey (SNTC Members)
- Total 16 Responses
- Survey Period: June 29-July 10

**Section 1:** Plan Update Elements

**Section 2:** Targeted Outreach Strategies & Opportunities

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**NOTE:** This questionnaire is intended for voting and non-voting members of PSRC’s Special Needs Transportation Committee (SNTO).

PSRC is preparing to update the Regional Coordinated Transit-Human Services Transportation Plan (Coordinated Plan), which will help guide regional special needs transportation planning and funding beginning 2022. We would like to hear your feedback on plan elements, focus areas, and targeted outreach strategies for the update.

It will take about 7 minutes to complete the survey. Please submit your responses by Friday, July 10, 2020. PSRC staff will share and discuss results of the survey at the July 15th SNTO meeting.

*Link to the 2018 Coordinated Transit-Human Services Transportation Plan:*
Preliminary Survey Results

Section 1: Plan Update Elements

Do you think PSRC should dedicate resources to revise the existing Vision statement in the Plan?

“No: 13 (81%)”

“Mobility, Quality and Efficiency through Regional Coordination.”
Section 1: Plan Update Elements

Do you think PSRC should dedicate resources to revise the existing Mission statement in the Plan?

“We are multiple organizations working together for shared benefit to gain economies of scale, eliminate duplication, expand service and improve quality of service to better address the regional transportation needs of transportation-disadvantaged people in the greater Puget Sound region.”

Yes: 4
Other: 1
No: 11 (69%)
Preliminary Survey Results

Section 1: Plan Update Elements

Do you think PSRC should dedicate resources to revise the existing Goals?

GOAL #1 — Put People First (Quality)
People should be able to afford transportation, use it safely and get to where they need to go without an overly burdensome process or trip time. Providers should ensure fairness, justice and equity in delivering transportation programs and services.

GOAL #2 — Move People Efficiently (Efficiency)
Resources for regional special needs transportation should be maximized through coordination in planning, service delivery and reporting. Networks should be created that are seamless for the customer, but operationally and organizationally sound for providers. Coordination creates efficiencies that enable more trips within available funds. Coordinating regional trips offers the greatest potential for efficiency, with fewer vehicles on the road and more people in each vehicle. Agencies can also coordinate such things as driver training, purchasing, standards, requirements, eligibility determinations and technology.

GOAL #3 — Move More People (Mobility)
To meet current and future demand, the region must develop the capacity to deliver more trips for people with special transportation needs within a constrained funding environment.
Preliminary Survey Results

Priority Topic Areas

As an SNTC member, what are the top key topic areas you think PSRC should focus time on?

- Demographic Profiles and Associated Trends: 6
- Mobility Needs and Gaps: 13
- Prioritized Strategies & Desired Outcomes: 3
- Inventory of Services: 5
- Technology-based Solutions: 2
- Performance Measures
- Common Origins and Destinations: 1
- Coordination with Emergency Management Planning

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Which outreach strategies do you think PSRC should explore for the Coordinated Plan’s targeted outreach?

- **Survey (Online and paper survey):** 15
- **Virtual Meeting Platform (Online/Phone):** 11
- **Virtual Open House (Online):** 8
- **Small Group Gatherings (In-person):** 4
- **Other:** 4
Section 2: Outreach Strategies and Opportunities

What other outreach strategies do you suggest we consider?

- Phone interviews
- Engage youth, low-incomes, veterans and immigrant communities
- Visit schools, senior centers and healthcare facilities
- Work with Home & Community Services, Chamber of Commerce, Human Services, etc.
Coordinated Plan Update Schedule

Regional Transportation Plan Update

- January – Summer 2020: Preparatory Plan Work and Engagement
- Fall 2020 - Summer 2021: Preliminary Plan Analysis
- Fall 2021 – Winter 2022: Draft Plan and SEPA Analysis
- May 2022: Plan Adoption

Public Outreach

- Data Collection
- Trends & Needs
- Draft Coordinated Plan

Coordinated Plan Update
# Potential Topics for Upcoming SNTC Meetings

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<thead>
<tr>
<th>SNTC Meeting Date</th>
<th>Potential Agenda Items (DRAFT)</th>
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| 7/15/2020         | • Coordinated Plan Scoping--identify priority plan elements  
|                   | • Final Review of PSRC Call for Projects Materials  
|                   | • Roundtable Discussion: Area Plans on Aging (Needs and Gaps) |
| 9/16/2020         | • Coordinated Plan Update Discussion (Inventory of Services)  
|                   | • Roundtable Discussion: ADA Paratransit Services (Needs and Gaps) |
| 11/18/2020        | • Coordinated Plan Update Discussion (Targeted Outreach)  
|                   | • Roundtable Discussion: Needs in Low Income Communities (Needs and Gaps) |
| 12/16/2020*       | • Coordinated Plan Update Discussion  
|                   | • Roundtable Discussion: Access to Healthcare (Needs and Gaps) |
| 1/20/2021         | Consolidated Grant Priority Ranking Deliberation Meeting |
| 3/17/2021         | • Coordinated Plan Update Discussion (Demographic Trends)  
|                   | • Roundtable Discussion: Awareness Gaps (Needs and Gaps) |
| 4/21/2021*        | • Coordinated Plan Update Discussion (Prioritized Strategies and Outcomes)  
|                   | • Roundtable Discussion: Rural Transportation (Needs and Gaps) |
| 5/19/2021         | • Coordinated Plan Update Discussion (Prioritized Strategies and Outcomes)  
|                   | • Consolidated Grant Results |
| 7/20/2021         | DRAFT Coordinated Plan |

* = potential additional SNTC meeting dates
Questions?

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