Overview

Goal:
• Review feedback received from outreach and survey
• Identify how to best present and organize key mobility needs in the Coordinated Mobility Plan

Mobility Needs
• Feedback from Outreach/Online Survey

Discussion
Terminology

- **Specialized transportation services** are transportation options for people who have difficulty transporting themselves due to age, income, or disability.

  ![Paratransit buses](image1)

  ![Shuttles](image2)

  ![Volunteer driver programs](image3)

- **People with special transportation needs** include older adults, youth, people with disabilities, and people with low incomes.
Plan Structure

DRAFT Outline
• Chapter 1: Introduction
• Chapter 2: Mobility Today
• Chapter 3: Mobility Needs
• Chapter 4: Mobility Tomorrow

Attachments
• Glossary
• Plan Update Methodology and Outreach
• Inventory of Specialized Transportation Programs
• Major Destinations
Goals

• **Put People First (Quality):** People with special transportation needs feel safe and comfortable while traveling.

• **Move People Efficiently (Efficiency):** Seamless specialized transportation services are provided through regional coordination to reduce possible duplication in services.

• **Move More People (Mobility):** Specialized transportation helps more people get to the places they desire to go.
RTP Online Survey

Survey currently available online

• Fielding survey through the summer
• Available in six languages

So far…

• 830+ surveys completed as of June 14th, 2021
• 51% completed additional questions on mobility needs of households with special transportation needs
• 12% responded they (or someone in their household) would use specialized transportation
RTP Youth Outreach

So far...

- Engaged **four youth organizations** (55 youth)

**Key Barriers Accessing Transportation:**

- Location and timing of bus service
- Perceived safety of biking or taking transit by themselves
- Long drives, difficulty driving in traffic, and parking in busy areas
Coordinated Mobility Plan Outreach

So far...

- Reached out to 80+ organizations
- Presented at 12 outreach meetings and engaged 230+ people
- Also, working with all countywide mobility coalitions (including RARET) for further outreach
Coordinated Mobility Plan Outreach

- Bellevue Network on Aging
- El Centro de la Raza
- King County Disability Consortium
- Kitsap County Council for Human Rights
- Kitsap County Parent Coalition
- NAACP Snohomish Chapter
- Sound Transit Citizens Accessibility Advisory Committee
- North Pierce County Coalition
- Kitsap Aging Advisory Council
- City of Seattle Disability Commission
- Housing Hope
- Disability Rights Washington, Transit Riders Union, and Other MASS members
Mobility Needs on Regular Transit

Top Mobility Challenges

• Long travel times when taking transit
• Lack of services at times when they are needed
• Long wait times when transferring between services
• Difficulty getting to medical appointments
• Lack of information about available services

Emerging/New Needs

• Better communication between drivers and riders with special transportation needs
• Perceived safety while on a bus or at waiting areas to ride transit
Mobility Needs on Specialized Transportation

**Top Mobility Challenges**

- Long **travel times** when taking specialized transportation
- Lack of **services at times** when they are needed
- Lack of **information** about available services
- Lack of **physical infrastructure** (i.e., lack of curb ramps)
- Difficulty getting to **medical appointments**

**Emerging/New Needs**

- Better **communication** between drivers and riders with special transportation needs
- Less complicated **eligibility review process** to ride specialized transportation
Discussion

• Do the key mobility needs resonate with you? Are we missing anything?

• How do we best address regional mobility needs in the plan?
  • How to highlight the key mobility needs?
  • How to categorize the needs?
Reminder: Engagement Website & Stories Tool

Engage with PSRC
Welcome to the community engagement site for the Puget Sound Regional Council. Learn more about our projects and share your feedback.
Participate in the region's future

engage.psrc.org

What are your transportation needs?

Current projects

Regional Transportation Plan
Participate

Coordinate Community for People with Special Transportation Needs
Participate

Share your stories